



## Automating Production of Cross Media Content for Multi-channel Distribution

[www.AXMEDIS.org](http://www.AXMEDIS.org)

### DE4.6.1 Content Distribution via Internet

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#### **Abstract:**

AXMEDIS will pursue an integrated solution to content distribution, providing flexibility and scalability to support any kind of content over any kind of network and configurable to support terrestrial, satellite and mobile transport protocols

#### **Keyword List:**

CMS, DRM integration, B2C distribution

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## 1 Executive Summary and Report Scope

Market and end-users are pressing content industry to reduce prices. This is presently the only solution to setup viable and sustainable business activities with e-content. Production costs have to be drastically reduced while maintaining product quality. Content providers, aggregators and distributors need innovative instruments to increase efficiency. A solution is automating, accelerating and restructuring the production process to make it faster and cheaper. The goals will be reached by: (i) accelerating and reducing costs for content production with artificial intelligence algorithms for content composition, formatting and workflow, (ii) reducing distribution and aggregation costs, increasing accessibility, with a P2P platform at B2B level integrating content management systems and workflows, (iii) providing algorithms and tools for innovative and flexible Digital Rights Management, exploiting MPEG-21 and overcoming its limits, supporting several business and transactions models. AXMEDIS consortium (producers, aggregators, distributors and researcher) will create the AXMEDIS framework with innovative methods and tools to speed up and optimize content production and distribution, for *production-on-demand*. The content model and manipulation will exploit and expand MPEG-4, MPEG-7 and MPEG-21 and others real and de-facto standards. AXMEDIS will realize demonstrators, validated by means of real activities with end-user by leading distributor partners: (i) tools for content production and B2B distribution; (ii) content production and distribution for i-TV-PC, PC, kiosks, mobiles, PDAs. The most relevant result will be to transform the demonstrators into sustainable business models for products and services during the last project year. Additional demonstrators will be 2-3 associated projects launched as take up actions. The project will be supported by activities of training, management, assessment and evaluation, dissemination and demonstration at conference and fairs.

This deliverable is devoted to the description, analysis and report on issues concerning the content distribution via Internet done inside WP4.6.

This activity is by no means finished with the completion of this deliverable, but it has to be revised during the development of the project.

Main deliverables in WP4 are:

- DE4.1.1 – Content Modelling and managing (M13), report and prototype;
- DE4.2.1 – Content indexing, monitoring and querying (M13), report and prototype;
- DE4.3.1 – Content Composition and formatting (M13), report and prototype. It also includes the details about the integration of AXMEDIS with workflow management tools;
- DE4.4.1 – Content sharing and production on P2P (M13), report and prototype;
- DE4.5.1 – Content Protection and Supervision (M13), report and prototype;
- DE4.6.1 – Content Distribution via Internet (M13), report and prototype;
- DE4.7.1 – Content Distribution toward mobiles (M13), report and prototype;
- DE4.8.1 – Content Distribution via satellite data broadcast, the push optimisation and the on demand problem (M13), report and prototype;
- DE4.9.1 – The Usability issues for the AXMEDIS production tools (M13), report.

The main activities that have supported the production of this deliverable are related to:

WP4.6 – Content Distribution via Internet - This deliverable is related to the analysis of distributors and their Content Management modules in order to integrate advanced and business sensible solutions such as application and content staging, reporting, usage tracking, personalization, scheduling, workflow management, advertising etc. The aim is supporting all main standard and commercial content formats, repositories and applications that are handled by the AXMEDIS Project or by its partners systems. Extend software components to natively support all components of the AXMEDIS project, in particular the P2P services. Extend distribution features to provide the appropriate framework for the fulfillment of goals set in

the development of the fully integrated distribution tool with AXMEDIS solutions and tools. Solutions for the production and delivery of on demand content on PDA and PC.

Details: analyze distributors and their Content Management modules required to integrate advanced and business sensible applications such as application and content staging, reporting, usage tracking, personalization, scheduling, workflow management, advertising etc.; identification of critical issues and of strategies for addressing these issues; Check aspects of content distribution via Internet from different points of view: DRM (problems, solutions, control), protocols (security, quality of service), access devices, interoperability with other systems, etc.; identification of the first versions of the java classes and application of them to the test cases provided to assess their functionalities as signature and integrity verification code; Design how to support all main standard and commercial content formats, repositories and applications that are supported by the AXMEDIS Project or by its partners systems; Evaluation of the use of standards in this distribution channel: MPEG, others; Extend software components to natively support all components of the AXMEDIS project, in particular the P2P services for clients, according to a B2C model.



## 2 Introduction

AXMEDIS will pursue an integrated solution to content distribution, providing flexibility and scalability to support any kind of content over any kind of network, and configurable to support terrestrial, satellite and mobile transport protocols. The work has to lead at the solution to the specific problems of the distributors of cross media content via Internet. This can be traditional of broadband form movies, documents, multimedia contents, music, coursewares, etc.

The activities that have supported the production of this deliverable are related to the analysis of the relation between CMS and specific problems of the organizations devoted to the Internet distribution of multimedia contents.

The main goal of this analysis is to identify a set of features suitable for solving problems associated with cross-media assets management and for simplifying their integration with all the components of the AXMEDIS project. Distributors devoted to handling and delivering multimedia premium content can use this solution as a starting point and move toward a complete and easy to use environment for the publication and up-selling of content over Internet.

### 2.1 Specification of WP4.6 Content Distribution via Internet (TISCALI)

The main goal is to analyze the architecture of distributors devoted to handling multimedia premium content and to establish stable, documented and fully featured solutions open to integration with all the components of the AXMEDIS project, so to enable a complete and easy to use environment for the publication and up-selling of content over the Internet. This WP will address the specific problems of the distributors of cross media content via Internet. Content may include movies, documentaries, multimedia content, music, course wares, etc.

A specific effort will be made on the distribution of feature movies that will constitute one of the major drivers for the development of the premium content market in the next years.

#### 2.1.1 Specification of T4.6.1: Analysis of the CMSs related to the Internet Distribution (TISCALI)

##### Major partners involved

TISCALI

Several established CMS technologies are now available to the web publishers. No one so far has been capable of addressing the full life cycle of content from production to final DRM protected distribution. Filling this gap is the main goal of this task.

At the centre is XAURA, an open, java based Content Management System, that enables to rapidly prototype content applications for the web. XAURA is rapidly being deployed to migrate all the current web properties of TISCALI into a unique global content infrastructure. XAURA can be adapted to fit most different content schemes. Among specific implementations, a considerable effort has been dedicated to the development of multimedia based services, especially when based on premium content. All these have been recently unified in a common framework, called the “MediaClub”. The MediaClub is the main entry point for all audio-video content. It integrates the commercial DRM systems present in the company as well as TISCALI’s billing gateway and deliver infrastructure enabling to provide pay per view, subscription based content packages and other models.

A major effort will be put on the distribution of feature movies which pose a series of issues related to the storage, bandwidth and computing resources available to web publishers.

##### State of the art

There are countless CMS multipurpose technologies available today. These are all based on any major programming technology such as Java, Perl, TCL, python, Asp etc. CMSs based on Java technology tend to provide the most versatile environment for the implementation of even the most complex applications.

Currently XAURA is based on Java technology. This feature coupled with the unique experience matured by TISCALI in the distribution over the Internet of audio-video content provides the most promising set of knowledge and skills required to address the main issues related to the full integration of the premium content life-cycle.

### **Research and development plan**

Research activity will be primarily focused at the integration of the tools available via the AXMEDIS framework within the XAURA CMS. Development efforts will be focused at the release of an experimental channel for the distribution of content outcoming from the AXMEDIS framework.

### **Planned schedule**

- M7: Analyzed distributors and their Content Management modules required to integrate advanced and business sensible applications such as application and content staging, reporting, usage tracking, personalization, scheduling, workflow management, advertising etc. Identification critical issues and define a strategy for addressing these issues
- M11: Check aspects of content distribution via Internet from different points of view: DRM (problems, solutions, control), protocols (security, quality of service), access devices, interoperability with other systems, etc.
- M12: identification of the first versions of the java classes and application of them to the test cases provided to assess their functionalities as signature and integrity verification code
- M12: Design how to support of all main standard and commercial content formats, repositories and applications that are supported by the AXMEDIS Project or by its partners systems
- M12: Evaluation of the use of standards in this distribution channel: MPEG, others
- M18: Extend software components to natively support all components of the AXMEDIS project, in particular the P2P services for clients, according to a B2C model
- M24: Extend distribution features to provide the appropriate framework for the fulfillment of goals set in the development of the fully integrated distribution tool with AXMEDIS solutions and tools
- M36: Final implementation of innovative technologies. Providing an experimental implementation of the with a corresponding distribution channel within the TISCALI web offering

## **2.1.2 Specification of T4.6.2: DRM integration and interoperability (FUPF)**

### **Major partners involved**

FUPF

### **State of the art**

#### **Existing Digital Rights Management systems**

There are some systems providing DRM features. Nevertheless, none of them are standard and final users are reluctant to use them.

The following ones are a summary of DRM systems provided by companies and projects promoted by administrations at different levels:

- Microsoft DRM: It is tied to Microsoft platforms. The main features of Microsoft DRM systems are that the resources are delivered in encrypted form, the licenses are not attached to the content and usually they are also delivered in encrypted form because they contain the key to unlock the encrypted resources. Licenses contain the rights and rules that govern the use of the digital media file and the key to unlock it. The content owner is who sets these rights in order to determine which rights can be exercised against the governed content.

- RealNetworks: RealNetworks' DRM main feature is that the content access authentication is performed by the RealPlayer just before the playback. The data flow in Real DRM system is as follows. First, the RealSystem Packager generates a secured media file (\*.rms) by encrypting the content file. The media file is imported into the retailer's database and made available to consumers. Then, users contact the retail Web server to obtain a license to play the file. This server requests rights from RealSystem License Server, which generates and encrypts a license that is delivered to the trusted client. Finally, the trusted client retrieves the content file and plays it, after checking he has the appropriate rights.
- Trymedia: Trymedia's ActiveMARK DRM System was designed specifically for decentralized networks, such as P2P exchanges or e mail. It also follows the idea of separating content from licenses over it, but they do not provide a set of tools, but a service. Trymedia's System has two main features; it is file independent and Player/Viewer independent, being able to protect any kind of content and player/viewer. License terms are described in Perl and rights can be associated with users and devices.

### **Research and development plan**

The research to be done in this task involves the analysis of the problems arising in the content distribution via Internet including DRM control and support, interoperability between different systems, for instance Windows Media and MPEG-21, security protocols and quality of service, access devices, etc.

This activity is closely related with the one carried out in T4.5.1, but here emphasis is put on studying interoperability issues for the specific case of the distribution of content via Internet, mainly using PC platform.

The use of licensing models like MPEG-21 REL or ODRL, as defined in T4.5.1, will be applied to the Internet case, highlighting possible solutions to the problems found in this study.

### **Planned schedule**

- M9: Analysis of the existing standards, security techniques and business models related to DRM systems
- M12: Check of other modules inside AXMEDIS for performing integration of pilot DRM application
- M18: Initial integration and test with other chosen modules of the AXMEDIS project of the pilot DRM application

## **2.1.3 Specification of T4.6.3: P2P support for B2C application and distribution (CRS4)**

### **Major partners involved:**

CRS4

### **State of the art**

Given the strong relationship between technologies deployed in B2B via P2P (T4.4.1) and B2C via P2P, the state of the art in the field is similar and it can be summarized in the following few lines (refer to that task for more details).

Current research in P2P networks is mainly focused on resistance to censorship, scalability, security, and reputation of peers. There are interesting projects in the field like Gnutnet, Freenet, Gnutella, Bittorrent and others. Some of them put emphasis on anonymity of users, others on scalability, other on load balancing and effective utilization of shared computing resources.

### **Research and development plan**

The research and development plan is mainly devoted to reuse as much as possible from existing experience and tools and to adapt the result of B2B distribution in the case of B2C delivery. The customization of the

AXEPTool P2P support for B2B in the B2C distribution environment will involve research aspects to bring AXMEDIS AXEPTool to the consumer side; this will be implemented in WP9.4

The overall solution will have to:

- (i) accept both AXMEDIS objects or any files
- (ii) provide evidence of the AXMEDIS files that are protected, certified by providers, etc.
- (iii) monitor traffic of AXMEDIS object and the others
- (iv) have a simpler query support
- (v) have an easy registration, communication protocol has to be based on HTTP or other transparent protocol
- (vi) have a usable user interface

The above goals will be pursued by testing some existing protocols and eventually developing new ad-hoc protocols. Given the low degree of decentralization required by AXMEDIS some protocols/architectures like Napster/Gnutella2/Edonkey2K will be taken into account for the indexing and query distribution. This analysis will probably lead to the choice of one ad-hoc protocol for AXMEDIS. Existing tools will be also empirically evaluated from a point of view of their usability in terms of human-computer interaction

Regarding the protocol/architecture for content delivery the architecture of BitTorrent will be taken as reference model and it is likely to be developed an AXMEDIS client for BitTorrent or in alternative a client for AXMEDIS torrent-like protocol.

#### **Planned schedule**

- M10: Analysis and specification of support for P2P tools for B2C
- M12: Preliminary prototype of P2P architecture at the basis of the AXEPTool for B2C
- M18: First prototype of P2P architecture at the basis of the AXEPTool for B2C

#### **2.1.4 Specification of T4.6.4: AXMEDIS clients for distribution on PC (EPFL)**

##### **Major partners involved**

EPFL

##### **State of the art**

As already mentioned above (T4.1.4, please refer to related section), the state of the art of Player tools for MPEG-21 or similar is poor, due to the novelty of the normative and non normative frameworks. Being the MPEG-21 framework constituted by several parts (e.g. Rights Description Dictionary, Rights Expression Language, IPMP, Digital Items Adaptation, etc.) the available reference software is developed independently with each part and its maturity is tightened to that of the standard. As a consequence the reference software of some of the most advanced parts of MPEG-21 is already available while other parts (e.g. IPMP) are still missing. Contacts will be carried on and synergies will be investigated with the IST ENTHRONE project where a multimedia terminal supporting some MPEG-21 parts is currently under development. Continuous monitoring of free and commercial products will be maintained in order to follow at best the evolution of the status in the domain.

##### **Research and development plan**

The main development task related to this activity is T4.1.4. More specifically in this Task some additional aspects will be considered such as customization and integration of AXMEDIS support tools for creating AXMEDIS client on Windows PC platform, including DRM aspects. This activity is related to the: (i) IPMP aspects of the clients, (ii) certification of the clients with the unique identification code for the clients, and other platform specific implementation issues.

##### **Planned schedule**

- M12: draft version of a client/player tool for distribution on PC
- M18: first test terminal implementation with additional player features

### 3 Content distribution via Internet

#### 3.1 Analysis of the CMSs related to the Internet Distribution (TISCALI)

The focus is on CMSs and on their main suitable features for distributors of cross media contents, identifying critical issues and defining strategies for addressing these issues.

A review of the main commercial and open source CMS solutions on the market will provide a state-of-the-art of these technologies and will highlight which features and systems make easier the integration with the AXMEDIS project and tools.

##### 3.1.1 Content Management System

A Content Management System covers the complete life cycle of the contents, from providing tools to create them, through to editing, publishing, reviewing, searching and finally to archiving, always accordingly to a set of consistent predefined rules.

Within the CMSs world, there are several different types of products, and different styles of each. Elements of various CMS type and styles can even be mixed and matched. Not that long ago, the only choice was a commercial solution from a large vendor. Several commercial CMS applications are available at different conditions today, and an even greater number of free open source solutions are available.

There are hundreds of content management systems, all having different capabilities and strengths and every organization choose to adopt one instead of another depending on own unique set of specific requirements.

Not all CMSs are built to the purpose of presenting content for public consumption. For example the most part of the Document Management Systems may be considered particular CMS where the focus is just on electronics documents (such as article, presentation, paper, graph, proposals, projects, contracts, legal papers, etc.) and on their organization to efficiently create, capture, store, retrieve, classify, secure.

On the other hand for the organizations that found their business creating, aggregating, distributing the contents, the critical mission is to present, show and distribute them to the consumers. Solutions for these issues usually start from Web Content Management Systems, where the emphasis is on the management of Web contents (such as documents, reports, fact sheets, sound, video clips, etc.) through Web pages, sites, portals. For bigger and more structured organizations manage all aspects of content publication processes, including Web, print and any alternative outputs is usually a requirement: for these specific reality Enterprise CMSs emphasize completeness over a broad scope.

Particular areas exist in the content distribution market where Digital Rights are a priority as happens to the music and video distributors. For properly managing information regarding intellectual property rights for the contents, ad-hoc DRM system solutions exist in the CMSs world. Other particular sectors where specific requirements must be satisfied, are those where the core business is the management of the so-called “digital assets” (images, video, audio, and other binary, non-textual content). Organizations that fall in this specific area are, for example, photo agencies and graphic design firms. All these systems are often complementary and new generation CMSs tend to integrate this kind of features in a more complete environment for organizations devoted to digital assets management and delivery.

This chapter will focus on Web content management, since that's what Internet content distribution organizations need. Content in the context of the Internet distribution and of a Web site includes digital items like documents (including reports, fact sheets, etc.), images, sound and video clips. All of them are basically stored within a database strictly integrated with the CMS and a Web CMS is a sophisticated tool that can be used to make the whole process of Web publishing much easier and more advantageous. Most content internet providers and distributors have their specific content management systems, larger companies have multiple systems in place as well.

Web pages and links can be dynamically generated from information held in the database so the design and presentation of content on a Web page is separated from the content creation process and this independence offers benefits for both content maker and Web developers.

With a CMS, Web developers can concentrate on the site design issues as structure, navigation, look-and-feel, etc. without having to worry about creating and maintaining content. The whole site can remain consistent since information is drawn from the content database and plugged into templates created by the Web developer for different types of Web page. The quality of being able to use templates and reusable design elements has a decisive influence making certain of coherent and uniform design through all parts of a Web site. Different templates can be designed for different areas of a site if needed; for example the layout of an on-demand cross media content list page may need to be different from the layout of a fact sheet or a news page. A CMS can also allow global changes to a site to be made much more easily if needed. The design of the template can be changed rather than having to edit each page individually. Templates can be designed to meet any necessary technical and accessibility standards.

The CMS implementations for Internet contents providers and distributors usually are focused on documents, Web contents, XML data and digital assets. The inclusion of content is controlled by the use of special tags in Web pages. Web CMS usually provides a scripting language that allows Web sites to dynamically receive, process, and display information. The most spread and common supported scripting languages are PHP, Perl, Python, but also Java especially for more complex operations. By making use of technologies such as XML (extensible Mark up Language) a CMS can also allow content that is stored in the database to be repurposed for different devices such as mobile phones, handheld computers, kiosks and Web TV as well as PCs.

On the other hand content writers focus and stay concentrate on writing content without having to worry about design issues. Content can easily be added to the database and displayed on a Web page by typing or pasting text into fields in a form or drag and drop it within the CMS administration system. Information about the content (metadata) such as title, description, keywords, author, publish date, review date, DRM data, specific media data as image size, audio/video length, format, bitrate, etc. can also be added. This facilitate searching for content that needs updating when it goes out of date and needs to be amended.

A CMS can also be used to help manage workflow and maintain quality control by allowing an overall administrator of the system to set roles and permissions for authors, editors and publishers. For example, several authors may be able to upload new material to the CMS at any time. The editor can be alerted when new content is added to the system. The new material can then be reviewed, approved, and finally published to the Web site by an authorized person. A CMS can therefore allow people without technical Web authoring skills to easily update and maintain a Web site.

Not mentioned yet other important features to always consider for a Web CMS include the integration capability with existing systems (for example think about the needs to be able to use an already existent suitable database instead of that provided by the CMS), the ability to run on existing equipments, the faculty to be comply with the current standards for Web technologies and to guarantee best compatibility across different platforms and browsers, the possibility to have different user access rights to check if users have proper authorizations to create, modify, publish, etc. the site pages, the facility to hold, format and edit text and encapsulate digital content such as images, audio and video to a Web page in an easy manner, the capability to have many simultaneous users (with features such as record locking to prevent clashing changes).

Each type of content management system provides a different set of business benefits. Most relevant business benefits (from the wide range of them) that can be obtained by using CMSs can be summarized as such the ones in the following list:

- streamlined creating/authoring process
- reduced turnaround efforts for new contents and changes
- facilitated re-use of content
- greater consistency

- increased flexibility
- support for decentralized authoring and content creation
- centralized workflow, approval processes and rules
- increased security
- reduced duplication of information
- greater capacity for growth
- reduced maintenance costs

Adopting a suitable CMS is clearly critical to the success of every Internet content provider and distributor: content is the object of the business and have to be managed as best as possible.

### 3.1.2 Distributors: management of media contents

In the course of the progressive development and diffusion of the multimedia contents it becomes more and more important to administrate information such as pictures, diagrams, audios and videos which may occur in the most different formats. This is a very critical issue especially for internet distributor companies that need a complete multimedia asset management to make the digital information available for optimal utilization and for delivering process over different channels.

The term “digital asset” includes all digital information (file, collections of file and metadata describing them) that create a value (i.e. asset) when accessed by a browser, a service or a player. Examples of assets include images, graphics, text, sound bites, video clips and so on. Assets can also be course materials or television programs.

The modern publishing industry knows that content doesn't follow a single and predefined path ending with the printing process: content can now be sent in multiple directions, reaching various consumer devices and also other producers or aggregators who will repackage and repurpose it to their customers.

Digital assets management technology is now very important for several factors like:

- the evolution of consumer products for capturing, storing, editing and distributing video
- the interest for P2P computing and for all the legal problems associated to protection of the rights of digital assets so to prevent the loss of copyrighted and branded digital asset
- the massive use of multimedia assets contents in many sectors
- the integration of rich media content into e-commerce web environments

Many organizations continue to maintain separate systems to manage creation and delivery of content: this separation is nonfunctional especially for cross media publishing because leads to duplicating the effort and increasing the complexity associated with quality controls. During their life cycle, documents are often revised and amended, and it is difficult to maintain consistency across media while maintaining all the different versions synchronized.

All main companies use a CMS for the management of all their contents: these systems have served many purposes with varying degrees of success. At the same time there are new organizations whose business is totally focused on delivering of media contents and old organizations starting to approach to new generation contents and to realize that digital contents represents an increasingly important element of their business.

All the considerations about cross-media management lead to the need for a content-management framework that can accept as input content that is authored with a variety of tools and prepare that content for publication according to the organization targets. Cross-media publishing means to prepare and publish content in a complex and wide-ranging environment: content can be delivered not only through different media, but also to a single medium in different formats.

For the purposes of digital asset management, CMS has to be more than a system to keep track of the contents of the website and to let non-technical users publish to a site using template structures. The best solution for content management problem is to adopt a system able to administrate contents including digital assets, facilitating an effective and efficient management of the information, organizing and repurposing those assets, streamlining costs and enhancing revenues.

If all the necessary functions for multimedia content management are available into the CMS, company business benefits from a common user interface, a good processes integration, and the ability to define a set of administrative and security rules ensuring user authentication and access control. The integration of legacy systems in the content management process allows publishers to leverage existing intellectual property on-line and, consequently, to better capitalise their assets.

Following these needs, the general trend of the market is to include digital asset management into the existing CMS (of both commercial and open source solutions) or to offer at least a limited set of related functionalities.

The life cycle of cross media content has three main phases:

- content creation
- content management
- content delivery

These three phases are interconnected through a process of data conversion and exchange. XML standard can be very important for this process because allows to identify a common format from which the content can be repurposed across media.

CMSs usually provide authoring tools but these are typically designed for text contents and are not suitable for the broad set of content types that can be produced and deployed on line. Content can be created with an appropriate tool optimized for output in a specific format. The organizations typically have a large amount of existing contents to be maintained and updated. Furthermore there are often contents provided by third party in particular formats. All these different formats lead to the need of having a unique standard (such as XML) and related tools for managing all types of contents: this allows generating and transforming contents into a common format and preparing it for inclusion in the content repository. For all these reasons it's very important for internet distributors to adopt a CMS supporting XML standard.

Many organizations are adopting XML-based enterprise tools and architectures to provide a common infrastructure for all contents. Adopting an open standard can lead to the integration with other actual or future systems based on open standards. As a consequence, use of open standards can also mean access to open source software and decrease of organizations cost for IT.

Digital asset files may be local or remote: information on digital asset, such as its metadata description, is always available to the CMS.

Starting from this extended concept of "contents", CMS has to allow the content to be archived, searched and retrieved. It's also important to grant permissions to be added to stored data, leading to the possibility of digital rights management (DRM).

The ideal CMS for a distributor of media contents has a set of core functionalities not strictly dependent from multimedia assets:

- *The repository*  
Builds a representation of the content utilizing a relational database or file system, or some combination. The repository generally allows versioning, categorization and upload/download of information.
- *The metadata*



Metadata contains description of the contents such as: descriptive information, administrative data, version information and often some kind of information on the relationship between objects. It is very useful to have an index on metadata information.

- *The search engine*  
To perform searches against the metadata index and the contents stored into the repository.
- *The access control system*  
It is important to have some roles defining who can see or do something on the content.
- *The workflow engine*  
This feature allows defining task and time scheduling of predefined process.

However an internet distributor of multimedia content needs some peripheral tools and processes other than the above basic tools such as:

- Integration with authoring tools of multimedia contents to allow seamless access to the repository;
- Repackaging assets for reuse;
- Image and video manipulation/transformation, to allow resizing and conversion processes eventually requested by the final users;
- Image recognition tools for visual searches;
- Applying metadata to store specific information about the digital asset, other than creation and versioning information;
- Beyond classical text indexing, also video indexing;
- Watermarking of images;
- Advanced rights management and usage tracking;
- User profiling;

Handling cross media contents into a CMS generates the idea of a searchable multimedia repository under the template-driven publishing engine. Content repository is more than a simple storage of data. It implements content services such as: author based versioning, full textual searching, fine grained access control, content categorization and content event monitoring.

Metadata becomes essential when indexing, searching and retrieving desired content especially for cross-media content: it can be used to describe the behavior, processes, rules and structure of the data, not just descriptive information. These elements are important when developing a good metadata strategy for content search and retrieval, enterprise content management, and dynamic content delivery, because they determine not only what the content is, but the consumer, the creator, the delivering process and the way to use it and any temporal limit when needed. Metadata enables content to be retrieved, tracked, and assembled automatically, and makes content accessible.

The management of the intellectual property rights is a prerequisite for the adoption of a CMS for an internet distributor: delivery of cross media content leads organizations to the need to access to technologies that enable to license use of their assets. Companies need to adopt business models that enable them to increase their revenues income and reduce the costs associated with creation and management of the assets. This is a very critical issue: many institutions recognizing the risks posed by piracy, including loss of income and control of their content, have decided to not approach to internet distribution.

The evolution of Digital Rights Management (DRM) is driven by the need to protect property rights and royalties. Other important issue is protecting privacy, confidentiality and first of all asset integrity. The support for a DRM would store basic ownership information and process rules for assets such as price, duration of license, frequency of access, type of use, type of rendering and the faculty to repurpose the assets and to transfer them to other users.

Metadata and DRM are complementary: the metadata creation process is the connection for integration between rights management systems and CMSs. As with all other types of metadata, it is desirable to have an automatic creation process avoiding relying on manual input.

The simplest way to automate the creation of rights metadata at ingestion or creation time is to program the CMS to use default rights metadata settings according to company policy.

An advanced use can be done using the CMS to insert rights metadata depending on particular information such as the type of the content, the tool used to create the content or editing it and other specific data related to the workflow routing. When no automation is possible, the only solution is that the CMS vendor integrates a template-based rights editor into the ingestion process, so that a user can fill in the appropriate rights on a case-by-case basis.

A company can achieve even more advanced ways of automating the creation of rights metadata in a CMS if it uses systems for tracking business rights, such as contracts with content creators and other sources of content.

In an Enterprise Content Management Systems (ECMS) rights metadata have to include this type of information typically found in corporate systems:

- File permissions (read, write, etc)
- Access control list for the resource
- User and/or group roles

Rights metadata can also be used for determining which contents will be made available to which users and under what conditions. An internet distributor can use other types of metadata such as keywords generated by a categorization tool for placing each content item in the appropriate location in the Web site.

In the classic B2C commerce, the distributor takes content file and metadata and creates a package that is decrypted on the client side by a hardware or software controller. Simple rights metadata could be stored in a CMS directly. Media companies could need more sophisticated integration between content and rights management: these organizations often maintain “product catalog” systems that contain product metadata. A given item of content can be included in more than one product: every product has its own metadata because different products can be intended for different type of customers and/or under different usage terms.

In summary, ever since network-based distribution of digital content became a reality, content owners and distributors have been searching for content management and distribution solutions that are truly integrated, enable them to pursue their business models and keep up with the latest technology ensuring that the contents rights are respected for both legal and economic reasons.

### 3.1.3 State of the art

In the previous sections, a general description of a typical content management system, its characteristics and features, and how it can be used to improve the business of an organization has been presented.

The companies that currently are in the business of managing and distributing cross media content over Internet, have the specific needs that have been previously analyzed and reported.

Currently there are literally hundreds of content management systems on the market, all having different capabilities and strengths. This is the nature of a rapidly changing business area: while there are a lot of good

products, there is very little consistency between vendors. Every organization has a unique set of requirements for a content management system, and there is no 'one-size-fits-all' solution.

This section presents an overview of the more popular and spread CMSs taking into account general features and giving special attention to specific issues related to the Internet distribution of media contents. For each CMS reviewed, this section also focuses on these points:

- platforms and development languages
- specific features and functionalities
- supported databases
- DRM and metadata support

The overview starts from open source CMS solutions and then surveys commercial products.

### 3.1.3.1 Open Source CMS

#### MySource Matrix

MySource Matrix, the successor of MySource, is an open source Web site and intranet content publishing and management system developed by the Australian Open Source developer Squiz.net.

MySource Matrix is written in PHP and currently runs on Apache Web server. The internal Database engine used is MySQL (but PostgreSQL is supported as well). The platform on which this CMS may be set up are wide start from UNIX, through Linux, Solaris, Windows 2000/XP/2003, ending with MacOS X.

It is a browser-based system, easy to use also for technically unskilled users: it includes a WYSIWYG simple editor interface available through a Java enabled web browser.

MySource Matrix allows the use of design templates and a flexible management of permissions for users of user group: all content may have access privileges. Read, write and administration permissions can be granted or denied to the public or to a user. Permission can also be restricted according to the status of an asset in the workflow process.

Every type of multimedia file is supported. Other important features are version control, integrated cache, workflow and multilingual support. It is also possible to have additional functionalities such as a module for indexing and search over the site pages. Search mechanism is improved by addition of metadata, important information especially for digital assets.

There is only a partial support for delivering of contents on different channels and technologies such as Mobile Phones, WAP, digital TV, etc. : new functionalities need to be added.

#### Product's features

Product Name:	MySource Matrix
Organization Name:	Squiz.net
Company Web Page:	<a href="http://squiz.net">http://squiz.net</a>
Product Web Page:	<a href="http://matrix.squiz.net">http://matrix.squiz.net</a>
License:	MySource Public Licence
CMS Type:	General CMS
Platform:	UNIX, Linux, Solaris, Windows 2000/XP/2003, MacOS X
Web Server:	Apache
Programming language:	PHP
Database:	MySQL (PostgreSQL supported)

Main standards: XHTML

### **Mambo**

Mambo is a CMS distributed under the license GNU GPL that can be used for building simple websites or complex corporate applications. It is written in PHP, supports MySQL database, uses Apache and IIS web server and is available for Linux, Unix, Windows (NT/2000/XP) and Macintosh OS X servers.

Mambo is very flexible, scalable and allows to rapidly deploy professional websites. Ease of use is due to a powerful template system and a WYSIWYG content editor.

Mambo includes a page caching mechanism, provides extended user profiles, multilingual support and media (images, documents) upload and management. Mambo users are able to set automatic publishing and expiration dates. To organize the contents this CMS adopts the concept of sections, categories and items.

Mambo (Media Assets Management by Objects) is a CMS built for the management of graphics and digital image media. It is possible to archive media assets and tracking their usage and creative rights (DRM), grant access approval, facilitate transfer and handle financial transaction. Mambo provides tools for real-time transformations from one digital format to another and for the generation of thumbnails. The CMS organizes vast repositories of digital assets and metadata, enabling efficient indexing, retrieval and re-use of these valuable brand assets.

Mambo is a very featured system, but has only a limited version control. It also lacks a workflow engine.

#### **Product's features**

Product Name:	Mambo
Product Web Page:	<a href="http://www.mamboserver.com">http://www.mamboserver.com</a>
License:	GNU GPL
CMS Type:	General CMS
Platform:	GNU/Linux, Windows, Mac OS X
Web Server:	Apache, IIS
Programming language:	PHP
Database:	MySQL
Main standards:	XHTML, CSS

### **Apache Lenya**

Apache Lenya is an open source system, licensed under the Apache Software License and written in Java. The product is a relative young so comes with all the features an user can expect out of a modern CMS such as revision control, workflow management, scheduling, separate staging areas.

Lenya has an XML-centric architecture that allows for content delivery targeted to several devices capabilities, avoiding data lock-in. It is on top of Apache Cocoon Project which is a Web development framework providing a full set of libraries to build web applications using XML pipelining. A Cocoon application is designed to perform a sequence of actions on a given XML content (e.g. translate to HTML) before delivering it to the client. Lenya takes advantage of this framework storing all contents has to be managed as XML arranging it on the fly when required by clients. Obtained results are stored in a cache in order to reuse them, if needed.

For the authoring activities, two WYSIWYG editors with validation engines are provided, one for XML and another one for HTML. Editing pages involve revision control: whenever a page is edited a new version is created and, if needed, revert to any previous revision of a page is a feature. The authoring environments are multiuser compliant performing automatic lock to contents.

Apache Lenya workflow can be customized and it supports authoring, staging and live distinct areas. Workflow events can be scheduled: publication and archiving (deactivating) of pages takes high advantage of this feature. Multiple languages management is supported and have no impact on the site structure. Assets such as images can be managed and associated with pages. To each site managed page, a set of specific features is provided adding “ad-hoc” graphical tabs to have immediate access to metadata, assets, workflow status, revisions, access control and scheduling activities. A special site view tool is also provided, allowing easy move, copy, rename, archive, delete individual pages, or parts of the site. An integrated search engine (Apache Lucene) allow full text and field search.

Lenya support user authentication via LDAP and the site (or parts of it as well as the single page) can be protected by SSL.

Apache Lenya doesn't support digital rights management.

#### Product's features

Product Name:	Apache Lenya
Organization Name:	Apache Software Foundation
Company Web Page:	<a href="http://apache.org">http://apache.org</a>
Product Web Page:	<a href="http://lenya.apache.org">http://lenya.apache.org</a>
License:	Apache SL
CMS Type:	General CMS
Platform:	GNU/Linux, Windows, Mac OS X, Unix
Web Server:	Apache
Application Server:	Tomcat
Applic. Framework:	Java
CMS Framework:	Cocoon
Programming language:	Java
Database:	MS SQL Server, MySQL, Oracle, PostgreSQL
Main standards:	LDAP, RDF, WebDAV, XHTML, XML, XSLT

#### Plone

Plone is a CMS created in 2001, licensed under a GNU General Public License and built on top of Zope (an open source application server, specialized in content management, portals, and custom applications).

Using Plone to create and manage a site is the more common situation, but the system can run as a document publishing system as well.

Plone comes with a WYSIWYG editor: to improve the produced markup pages it's possible to configure the editor to use several validation and cleaning tools. Plone has default templates: the default templates actually validate. With standard templates also set-of-page-templates (called “skin”) are provided, one of them is a tableless skin. This CMS comes with an internationalized interface and is highly customizable and extensible: many add-ons (called Products) are available. In particular ATAudio, one of these products, handle audio files (currently only MP3): it support WebDAV to easy drag-n-drop uploading of audio files to the managed site.

To customize Plone, knowledge of the basics of Python, the Zope's templating language TAL and Zope Management Interface (ZMI) is highly recommended. Plone CMS has high platform compatibility: runs on Windows, Mac OS, Linux, Solaris and BSD. Plone's administrative interface also works with just about any web browser (older ones too, if needed).

Plone provides workflow controls and access control list for every item to decide who has access to that item and what the can do with it. Almost any type of data can be managed and stored. It is possible to use metadata but not to manage digital rights.

Product's features

Product Name:	Plone
Organization Name:	Plone
Company Web Page:	<a href="http://www.plone.org">http://www.plone.org</a>
Product Web Page:	<a href="http://www.plone.org">http://www.plone.org</a>
License:	GNU GPL
CMS Type:	General CMS
Platform:	GNU/Linux, Windows, Mac OS X, Solaris, BSD
Web Server:	Apache
CMS Framework:	Zope
Programming language:	Python
Database:	Proprietary
Main standards:	XHTML, CSS

**OpenCms**

OpenCMS is a website content management system that can be used also without knowledge of HTML. An integrated WYSIWYG editor with a user interface similar to popular office applications helps the user creating the contents, while a sophisticated template engine enforces a site-wide corporate layout. The work environment is browser based: the OpenCms software is installed on a web server and the users can access the system with their browser.

OpenCms is a solution developed by the OpenCms group and using the LGPL Open Source license. This CMS can easily be integrated in existing environments and platforms because is based on Java and XML technology: it is written entirely in Java and the OpenCms page contents are stored in XML files. OpenCms supports various template mechanisms and JSP integration.

OpenCms provides a powerful mechanism for workflow management and an integrated system for users and permissions management: every resource has an associated owner and access right and is possible to create protected areas. All contents is maintained in "on-line" and "off-line" projects that can be approved and tested before publishing.

OpenCms supports the import of almost all common file types and the management of many digital assets. The system is fully database driven and the managed website will be generated dynamically from the database: a page caching mechanism is used to increase performances. An integrated scheduling system can be used to trigger automatic processes. OpenCms can export the whole content repository, or portions of it, using an XML based format. Additional meta information like properties or access permissions are also exported.

Using the OpenCms module mechanism various full text search engines can be plugged into OpenCms to search the document stored into the content repository. Every resource in the content repository can be enriched with meta information to store various properties.

OpenCms offers multilingual and version control support.

Product's features

Product Name:	OpenCms
Organization Name:	OpenCms
Product Web Page:	<a href="http://www.opencms.org">http://www.opencms.org</a>
License:	GPL
CMS Type:	General CMS
Computer Platform:	Linux, Windows, Mac OS X, Solaris e BSD
Database:	MySQL, Oracle, MSSQL
Web Server:	Tomcat, Apache, IIS

Applic. Framework: Java  
Programming Lang.: Java  
Main standards: XHTML, XML

### **Typo3**

Typo3 is a content management system for multiple independent Websites and is a free software published under the GNU GPL. It was developed since 1998 and is written in PHP4 scripting language combined with MySQL.

Typo3 is platform independent. The system consistently separates Websites content and structure. The user has no software requirement but one of the all modern graphical browser can be used to be able to edit the site project. It has dynamic graphical context menus interface features and only through RTE supported by Microsoft IE on Windows platforms has a WYSIWYG tool to insert images and links while formatting text.

Typo3 has wizards to add customizable items as tables, fill forms, etc and there's no limitation of content types the user is able to add to a Webpage filling specific forms. Typo3 has features to resize and convert pictures from most different formats. It has a complete digital asset management system including the use of metadata. It lacks in DRM to achieve a secure distribution of contents.

The user administration makes it possible to manage users and groups able to access, to specify individually who may edit or delete specific content such as pages and objects. Password submission and backend storage are md5-encrypted. For administration sections but also for intranet and extranet it is possible perform filtering IP-based.

Typo3 support standard Webserver SSL to transfer encrypted data.

A version control system is provided together with a cross-format search engine.

Typo3 is extensible as users are able to integrate own or third party backend PHP functions and classes as well as to perform data processing with own ad-hoc PHP scripts.

#### **Product's features**

Product Name:	Typo3
Organization Name:	Typo3 Association
Company Web Page:	<a href="http://www.typo3.com">http://www.typo3.com</a>
Product Web Page:	<a href="http://www.typo3.com">http://www.typo3.com</a>
License:	GNU GPL
CMS Type:	General Enterprise CMS
Platform:	GNU/Linux, Windows
Database:	MySQL
Web Server:	Apache, Microsoft IIS
Applic. Framework:	PHP4
Standards:	XHTML, LDAP, SSL

### **Drupal**

Drupal is a PHP-based content management system for personal and corporate Websites. Originally a tool for managing community web portals and discussion sites, it provides lots of features to support them offering specific feature to perform blogging, news aggregation, resource directory and forum sites content management. Drupal includes also features to manage collaborative authoring environments, picture galleries and newsletters.

Drupal has a modular code architecture and the core functionality are provided by a standard set of modules providing features to edit and going on-line standard HTML pages using a web browser, 'book' feature to manage collaborative environment in which authorized people may contribute to content, workflow tools for content publication depending on review phases, discussion forum specific features providing thread and multi-thread forum structure, polls tools to collect and aggregate opinion on a defined topic, features to manipulate RSS format allowing to pull in RSS news feeds publishing them as HTML pages either to provide on the front page a feed of the contained items, tools performing search across site content, logging management on events and errors and dynamic content caching features.

On the Drupal Website there are hundreds of community ready-to-use modules more, each one adding different set of features. Some of the more useful add-on modules are PDFView (to convert content to PDF format), Flexinode (to be able to define custom content type), Typecat (to allow a category ordered content list), HTMLArea (to add a WYSIWYG content editor and tools), Webform (to add a webform nodetype to a Drupal site project), Video (to allow adding QuickTime videos to a Drupal site project with embedding format to enable video downloading).

The modular code structure makes Drupal highly customizable on specific user needs and Drupal's theme system put on distinct levels the content and its publication. Templates are built from standard HTML and PHP scripting.

Drupal has version control system features to keep tracks of content information updates and providing roll-back capability on them. It doesn't seem to have a DRM system.

#### Product's features

Product Name:	Drupal
Organization Name:	Drupal
Company Web Page:	<a href="http://www.drupal.org">http://www.drupal.org</a>
Product Web Page:	<a href="http://www.drupal.org">http://www.drupal.org</a>
License:	GNU GPL
CMS Type:	General CMS, Framework, Front End, News Portal, Blog
Computer Platform:	GNU/Linux, Windows, Macintosh OS X, BSD, Solaris
Web Server:	Apache, Microsoft IIS
Applic. Framework:	PHP
Database:	Microsoft SQL Server, MySQL, ODBC, PostgreSQL
Main standards:	LDAP, RSS, XHTML, XML

#### **eZ publish**

eZ publish is a content management system and a development framework written in PHP by eZ system. It can be used without any PHP programming knowledge and provides functionalities for web publishing, intranets and e-commerce solutions. The included framework is a powerful tool for further extensions and customizations.

eZpublish is available under GPL license for building a web site and under professional license for developing commercial software.

There is a separation between content and design: layout changes can be made by a template structure and easily applied by simple modifications. eZ publish also provides multi languages support, versioning system and workflow engine.

eZ publish uses an object oriented technology handling every type of information such as documents, video files, images or other: the contents are managed using a graphical user interface called *administration interface*. Contents are structured and stored into a database as XML: only binary files and images are stored on the filesystem for fast access.



A datatype is the minimal storage entity: there are many default datatypes that can be used to build complex structures describing the content, such as XML text, image, binary file etc.; it is also possible to create new datatypes.

eZ publish supports almost any type of content, multimedia and document type and allows, using the development framework, the extension to other special formats. This CMS supports all main audio, video and images formats and includes tools that automatically handle and scale images for different needs: the contents can be transformed so to be published in multiple formats, transferred and repurposed.

eZ publish has a powerful e-commerce engine that can be used for catalogues, B2B or content sales and includes an integration interface for payment systems.

There is an integrated search engine allowing indexing and search over all published contents.

eZ publish allows addition of metadata, role based access control and digital rights management.

#### Product's features

Product Name:	eZ Publish Content Management System
Organization Name:	eZ system
Company Web Page:	<a href="http://ez.no">http://ez.no</a>
Product Web Page:	<a href="http://ez.no/ez_publish">http://ez.no/ez_publish</a>
License:	GPL and Proprietary
CMS Type:	General CMS, Enterprise CMS, Framework
Platform:	GNU/Linux, Windows, Macintosh, Unix
Web Server:	Apache
Programming Language:	PHP
Database:	MySQL, Oracle, PostgreSQL
Standards:	LDAP, RSS, SOAP, WebDAV, XML, XML-RPC

#### Ariadne

Ariadne is a multilingual Web Application Server and Content Management System, built entirely in PHP, available for free under the GNU GPL. It looks like Zope, a Python based CMS.

Ariadne provides a comprehensive user interface including a WYSIWYG HTML editor and it supports MySQL and PostgreSQL. The latest version also contains experimental support for Oracle 10 and scriptable workflow, new modules like multi-part pages, SOAP, XML-RPC, PDF, in-page editing, enhanced full-text searches, support for external user management using LDAP, Active Directory or Novell NDS.

Ariadne stores and retrieves contents in the database by simulating a file system. The stored objects can be accessed via filesystem-like calls (e.g. ls, find, get).

It allows to separate content, layout and logic level and to assign different people to manage each part, it will combine all these parts dynamically at the visit time.

Ariadne provides a customizable user interface and it is possible both to create a completely custom UI and select one of three pre-built user interfaces. The default UI is mainly based on the Windows XP Explorer.

Ariadne offers all the advantages of Object Oriented Programming including inheritance and polymorphism. Objects can have multiple templates containing a combination of text elements (HTML, XML, RTF and others) and PHP code, each template can be defined by users via web through the Ariadne management interface.

Templates can also include information and special operations through a scripting language called PINP, that is a safe subset of PHP which prevents access to PHP functions referring the file system or database directly. Furthermore it is possible to create a website by editing in-situ, this means that it's possible to browse the sites and to modify them, just switching to edit-mode and updating the pages in a WYSIWYG editor.

In addition there is an FTP server built into Ariadne that allows users to upload or download a large number of files into the CMS, thus programmers and designers can use their preferred editing environment to create their templates and then upload them into the CMS directly.

Product's features

Product Name: Ariadne  
Organization Name: Muze  
Company Web Page: <http://www.muze.nl/>  
Product Web Page: <http://www.ariadne-cms.org/>  
License: GNU GPL  
CMS Type: General CMS  
Platform: GNU/Linux, Unix, Windows  
Web Server: Apache, IIS  
Application Server: mod\_php  
Applic. Framework: PHP  
Programming lang.: PHP  
Database: MySQL, CoPostgreSQL, Oracle  
Main standards: LDAP, XML, SSL

### 3.1.3.2 Commercial CMS

**Vignette V7**

Vignette V7 is a commercial suite of content management products developed by the Vignette Corporation (<http://www.vignette.com>). It is an enterprise CMS providing an integrated platform of applications and Web services aimed to enabling organizations to manage content, build portals, integrate content and enterprise applications, improve process management and perform analysis and reporting.

Designed around an open, standards-based Java architecture, Vignette V7 provides an easy integration with existing enterprise standards and platforms. It is available for all platforms (Windows NT/2000, IBM AIX, Sun Solaris, Linux, HP-UX) and can integrate data from a large number of applications as well as databases (Oracle, Microsoft SQL Server, Sybase, IBM DB2, ODBC, MySQL, JDBC).

Vignette V7 comprises six application services: organizations may purchase products individually from these six service categories or pre-bundled in suites to meet their specific needs. They are:

- **Vignette V7 Content Services**  
This solution provides the ability to access and manage content in almost any format, and publish the most appropriate content to the right user at the right time. It includes library services, content type modeling, workflow, taxonomy, and search.
- **Vignette V7 Portal Services**  
Vignette V7 Portal Services allows to quickly configure and deploy robust portals and applications. Includes modules for email, ERP, CRM and calendaring.
- **Vignette V7 Integration Services**  
Vignette Integration Services allows integration of structured and unstructured content from different sources such as existing enterprise applications or data stores.
- **Vignette V7 Collaboration Services**  
Vignette V7 Collaboration software allows colleagues, customers and partners to securely communicate and share knowledge, documents and informations.

- Vignette V7 Process Services  
The Vignette V7 system was designed to enable technical and business users to take part to the process of content creation, management and delivery. Vignette V7 Process Services provides a standards-based process workflow engine and graphical process modeler for building and deploying business processes across the enterprise application infrastructure.
- Vignette V7 Analysis Services  
Vignette V7 provides automatic, real-time report and analysis tools to measure the success and effectiveness of web initiatives, web sites and portals.

Vignette V7 also includes page and content caching as well as load balancing on the application server and a good digital asset management.

Vignette has uses ICE (Information & Content Exchange), a protocol that supports content syndication, i.e., automated piecemeal licensing of content over the Internet. ICE began as an effort within Vignette Corp. to create technology that enabled Vignette's customers to exchange content. Instead of building a proprietary product within the company, Vignette decided to create an XML-related standard for DRM in collaboration with some customers. In ICE, two types of software communicate with each other: syndicators and subscribers. Syndicators make collections of content available to subscribers by sending them packages periodically with instructions to add new content items to their collections or remove content items from them.

#### Product's features

Product Name:	Vignette V7 Content Management
Organization Name:	Vignette
Company Web Page:	<a href="http://www.vignette.com">http://www.vignette.com</a>
Product Web Page:	<a href="http://www.vignette.com/contentmanagement/0.2097.1-1-1928.00.html">http://www.vignette.com/contentmanagement/0.2097.1-1-1928.00.html</a>
License:	Proprietary
CMS Type:	Enterprise CMS, Framework
Platform:	Windows NT/2000, IBM AIX, Sun Solaris, Linux, HP-UX
Application Server:	BEA, Sun
Applic. Framework:	COM, Java
Programming language:	Java
Database:	Oracle, Microsoft SQL Server, Sybase, IBM DB2, ODBC, MySQL, JDBC
Main standards:	ICE, XHTML, XML

#### Stellent

Stellent Universal Content Management is an integrated, flexible, scalable content management solution providing lots of functionality and it is built upon a unified architecture that allows to manage Web content, document, collaboration, records, digital assets.

Stellent Universal Content Management can maintain growing volumes of content from a wide variety of sources and make that content accessible across an entire enterprise. Indeed the system manages and delivers dynamic content such as documents, graphics and Web pages to fixed content including scanned images, email and records (images, multimedia or other digital formats). Every content, regardless of its type, is stored in a Web-based repository for management, reuse and access features. A set of services onto the repository content are provided, including workflow, index/search, security, conversion and administration services. On these core services Stellent Universal Content Management provides a single product architecture offering Web content management, document management, collaboration, records management, and digital asset management functionalities with specific application modules.

The Web content management application module takes to the user a standardized platform to manage and publish hundreds of intranets, extranets and public Web sites, allows enterprise portal content applications integration, provides tools such as template-based web pages, multi-site management, re-usable content and XML chunks.

The document application module provides additional features for acquiring, sharing and protecting, version controlling both digital either paper documents and reports, e-mail notification workflow, content expiration and a customizable metadata model.

The collaboration module provides tools centered of collaborative web-based workspaces, allowing team space creation, customizable meta-data model, discuss bind to content forums and support for all file types.

The records module is able to classify any piece of content as a record and provides specific tools to manage records based just on active content, such as creating, removing and destroying, recovering and roll-backing features, automating the workflow process.

The digital asset module offers functionality to automate task and manage the media content, providing automatic thumbnail generation (for example used in the search and retrieve tasks) and specific additional functionality for image transformations, formatting and compression as well as for enhanced audio and video streaming.

Stellent also support digital rights management.

For all the above listed modules, common features provided are content release and expiration, full-text and meta-data search, version control and e-mail messages and attachment management.

#### Product's features

Product Name:	Stellent Universal Content Management
Organization Name:	Stellent
Company Web Page:	<a href="http://www.stellent.com">http://www.stellent.com</a>
Product Web Page:	<a href="http://www.stellent.com/stellent3/ideplg?IdcService=SS_GET_PAGE&amp;nodeId=64&amp;ssSourceNodeId=7">http://www.stellent.com/stellent3/ideplg?IdcService=SS_GET_PAGE&amp;nodeId=64&amp;ssSourceNodeId=7</a>
License:	Proprietary
CMS Type:	General Enterprise CMS
Platform:	MS Windows, Sun Solaris, Red Hat/SuSe Linux, Hewlett-Packard HP-UX, IBM AIX
Database:	FAST (by Verity Inc.)
Applic. Framework:	Java, JSP
Database supported:	Microsoft SQL Server, Oracle Application Server, Sybase Adaptive Enterprise, Server, IBM Informix and DB2, Tamino XML Server
Web server:	Microsoft IIS, Sun ONE, Sun Java, Apache
Main standards:	XHTML, XML, LDAP

#### **FatWire Content Server**

FatWire Content Server, classified as enterprise CMS, is a commercial suite providing support for multisite management, content-centric applications and eBusiness initiatives. It is used for corporate Web sites, product marketing sites, partner extranets and employee intranets.

FatWire Content Server can be used to simply manage entire life cycle of the content including unstructured content, documents, and digital media assets: users can compose documents using familiar tools such as Microsoft Word and put them into the repository using Explorer. It is also possible to enrich content with metadata. The systems tracks revisions and versions. Simple and complex workflows can be applied at any step in the process to ensure collaboration between different organization areas and quality control.

The management of all content types, including digital assets such as video presentations, graphics, scanned documents, audio files etc. makes easy to associate and aggregate different types of content. It is possible to search over the digital assets of the repository: the system displays images thumbnails and asset metadata allowing to browse and find the right resource. FatWire software includes tools for conversion of many formats in HTML or XML format. A filtering technology allows automatic processing of digital resources such as extraction of thumbnails, resizing, extracting information from a video or an audio file. These powerful tools for digital assets management are suitable for delivery of multimedia resources to multiple Web sites and channels. Digital assets can be associated with personalization rules to help deliver the right content to the right person at the right time: there is a rights management allowing to decide who can use a content and under what condition. FatWire's e-commerce capabilities allow businesses to sell digital assets and include these assets in promotions, cross-selling, and up-selling protecting against unauthorized accesses: digital assets are delivered in secure mode.

FatWire Content Server is 100% Java and is integrated with the components of the WebLogic platform. FatWire Content Server also provides integration with Lotus Domino and Notes.

#### Product's features

Product Name:	FatWire Content Server
Organization Name:	FatWire Software
Company Web Page:	<a href="http://www.fatwire.com">http://www.fatwire.com</a>
Product Web Page:	<a href="http://www.fatwire.com/products/contentserver.html">http://www.fatwire.com/products/contentserver.html</a>
License:	Proprietary
CMS Type:	General CMS, Enterprise CMS
Computer Platform:	Solaris, AIX, Windows, Linux
Web Server:	Apache, IIS, Sun Java Web Server
Application Server:	BEA WebLogic, IBM WebSphere, Sun JES, Oracle, Tomcat, JBoss
Applic. Framework:	Java, JSP
Programming Language:	Java, XML, XSLT, Javascript, JSP
Database:	Oracle, Microsoft SQL Server or MySQL, DB2, Sybase iAnywhere
Standards:	LDAP, SOAP, WebDAV, XHTML, XML, XSLT, SSL

#### Documentum

Documentum is a content management platform of enterprise level. It is a commercial set of packaged solutions suitable for creating, managing, storing and delivering almost any type of content. This CMS allows the creation of particular business rules used to guide the processes of revision and approval of any content. All the tools are supported by a browser based user interface.

Users can access the repository using a simple browser based user interface: available features include security controls, versioning and search tools.

Documentum allows to manage and store any kind of content such as documents, HTML and XML files, multimedia assets. All these contents can be stored in a distributed repository and protected by a strong access control.

Documentum also helps in the simultaneous publication of contents on different channels, supporting all common protocols for delivering content from source to destination. The content distribution can be done according to a scheduling mechanism or a specific client request: the content is transformed in the appropriate format to make it suitable for the final application used by the customer and finally is delivered. The Content Transformation Services allow the transformation of the common desktop documents and rich media formats. Digital assets can be transformed and managed using the Digital Asset Manager: it is possible to obtain images preview and format conversion so to decrease image resolution or pass from commercial video to streaming formats.

Assets management allows to prepare the contents for delivering on different channels such as web, mobile phones or video broadcast.

Documentum is based entirely on open standards such as J2EE, JDBC, and JMS, supports XML standard and scales easily so can be used also for great amount of contents.

Documentum provides a complete mechanism for categorization and automatic creation of metadata gaining good results in indexing and searching processes. It can also capture metadata when users import contents into the repository.

Documentum provides a number of capabilities to make content management secure across the entire business value chain: it allows automatic delivery of contents from the repository to every farm or server around the world, using secure mechanisms such as SSL encryption. Sensitive contents can be stored in encrypted form into the repository or may be encrypted before delivering for external use. In this case, the external user must obtain a license key in order to use the content.

Documentum allows Digital Rights Management also in web publishing: contents can be accessed only from users or partners authenticated by the DRM server. In fact, the content management system is able to authenticate users and to manage user groups and permissions: it is possible to determine to whom a license should be granted and which features to enable for each user, according to the access control list associated to the document.

#### Product's features

Product Name:	Documentum
Organization Name:	Documentum
Company Web Page:	<a href="http://www.documentum.com">http://www.documentum.com</a>
Product Web Page:	<a href="http://www.documentum.com/products/contentmanagement_products.html">http://www.documentum.com/products/contentmanagement_products.html</a>
License:	Proprietary
CMS Type:	Enterprise CMS
Platform:	Any
Web Server:	Apache
Database:	Sybase, Informix, Oracle, SQL Server
Main Standards:	ICE, XML

#### **IBM DB2 Content Manager**

DB2 Content Manager is the solution developed by IBM for the management of almost any type of content including HTML, XML, electronic documents and audio/video assets. Its distributed multi-tier architecture is scalable and suitable also for geographically dispersed enterprises. DB2 Content Manager uses a XML data model and supports several hardware platforms, operating systems (including Linux), databases and applications: it can be integrated in existing software environment such as PeopleSoft, Siebel and SAP Applications. DB2 Content Manager also provides a set of APIs to make all its functionalities available to any kind of application.

IBM offers two versions of the DB2 Content Manager: the Express Edition for small organizations and the Enterprise Edition for big enterprises.

DB2 Content Manager provides the basic infrastructure for several solutions, allowing the management of multimedia contents, the control of the content life cycle, the records and the web content management. The solution for digital asset management and the required database offer support for the handling of audio, video and images in many file formats: it is possible to store huge amount of digital media with the associated metadata and to use the provided search engine to retrieve the desired content. In particular, the DB2 Content Manager VideoCharger is an advanced solution for the management of video assets: it allows the delivery of real time multimedia streaming over corporate intranets or over the Internet, using a peculiar technology

called ARMS (Adaptive Rich Media Streaming) and supporting the most popular standard formats such as MPEG-4 and Apple QuickTime.

DB2 Content Manager includes advanced features for the management of electronic office documents, allowing version control, cache mechanism for fast access and administration tools for the restriction of the accesses to reserved information. Document life cycle can be controlled using the workflow tool that enforces business rules at each step. It is also possible to create, store and manage records also using the workflow capabilities.

The XML support allows to capture, manage and store into a common repository documents adhering to specific XML schemas.

DB2 Content Manager also provides the infrastructure for the IBM Workplace Web Content Management solution that can be used to create, store and publish content sites and portals. The solution include the use of templates.

Digital rights management is performed by the EMMS (Electronic Media Management System), another product of the Content Manager family: it ensures secure distribution and protection of digital assets such as books, video games, music and software for the entire life cycle.

#### Product's Features

Product Name:	IBM DB2 Content Manager Enterprise Edition
Organization Name:	IBM
Company Web Page:	<a href="http://www.ibm.com/">http://www.ibm.com/</a>
Product Web Page:	<a href="http://www-306.ibm.com/software/data/cm/cmgr/mp/">http://www-306.ibm.com/software/data/cm/cmgr/mp/</a>
License:	Proprietary
CMS Type:	Enterprise CMS
Platform:	Sun Solaris, AIX, Windows, Linux
Web Server:	IBM HTTP Server, Apache, others
Database:	IBM DB2
Programming Language:	Java, C++
Main Standards:	XML, HTML,LDAP

#### Livelink

Livelink is an Enterprise Content Management suite developed from Open Text Corporation.

Livelink provides a robust, secure and scalable content repository allowing to share the information between different sectors of the enterprise, to control access permissions and content version. It is possible to capture and retrieve information from intranet, extranet and other document repositories and index and search this content by a search engine.

Livelink enables organizations to archive business SAP documents and data such as notes, invoices, orders, delivery notes, etc. It also offloads aged data and documents from the Siebel system while retaining access to the information.

The User Services supports person-to-person interactions, allowing different people to work together across applications and providing the necessary security controls.

Livelink simplifies and enhances all aspects of web content creation: authoring, review, publication, etc. There is a good integration with all the main desktop tools: Livelink functionalities can be accessed also within Windows applications.

The web content management server allows the creation and management of content for the publication in intranet o web sites. It also includes a template mechanism reducing the effort to maintain the web pages



adherent to the enterprise style and standard. Livelink provides a WYSIWYG content editor and a full integration with tools like Microsoft Word or Microsoft FrontPage.

Business process can be automate using a workflow mechanism ensuring that content approval and publication occurs on time.

The use of the Artesia technology provides digital asset management and supports a sophisticate metadata mechanism: it allows to access to all rich digital media of the enterprise and the underlying metadata information. Artesia is a easy to use DAM enabling to find, access, share, reuse, distribute, and archive all types of digital content.

The digital asset management also includes a Java API for integrating Artesia with other systems and customizing key behaviour.

Livelink doesn't support any digital rights management mechanism.

#### Product's features

Product Name:	Livelink
Organization Name:	Open Text Corporation
Company Web Page:	<a href="http://www.opentext.com">http://www.opentext.com</a>
Product Web Page:	<a href="http://www.livelink.com">http://www.livelink.com</a>
License:	Proprietary
CMS Type:	Enterprise CMS
Platform:	Sun Solaris, UNIX, Windows 2000, Windows NT, other
Web Server:	Apache, ISS, Sun iPlanet, Tomcat, other
Database:	MS SQL Server, Oracle, SyBase, other
Programming Language:	Java, VB, other
Main Standards:	XHTML, XML, other

#### Mediasurface

Mediasurface is an Enterprise Content Management software that helps customers to create, manage and publish content across their organization. It also provides functionalities for management and delivery with an architecture that supports delivery to any digital channel.

Mediasurface is easy to use and doesn't require technical skill for accessing and managing the content. Morello, the client office application for content management, offers a WYSIWYG tool allowing to easily create and edit content, build and organize new sites, managing templates, etc.

The CMS can be integrated with many back office application and content source using a wide variety of technical interfaces available.

Mediasurface provides multiplatform choices, user management and scalability. It manages documents and digital assets allowing metadata handling, transformation services, streamed media integration and multi-channel support. In particular, it offers a range of system based image manipulation capabilities, including the ability to resize, crop, reformat images.

All the content is stored in a Oracle-based repository. Content can be automatically classified, summarized and searched. Mediasurface uses a large number of interfaces to extract and receive content in many formats such as XML, JMS, .Net, etc.

Mediasurface manages all of the processes necessary for the full life cycle of the content: a workflow tool control the creation, approval, publication and archival rules for each content through to the complexities associated with management of the solution - including user access rights, security, structure and design. It doesn't integrate any digital rights management solution.



Product's features

Product Name:	Mediasurface ECM
Organization Name:	Mediasurface
Company Web Page:	<a href="http://www.mediasurface.com">http://www.mediasurface.com</a>
Product Web Page:	<a href="http://www.mediasurface.com/product/">http://www.mediasurface.com/product/</a>
License:	Proprietary
CMS Type:	Enterprise CMS
Platform:	Sun Solaris, Windows 2000
Web Server:	Apache, ATG Dynamo, ISS, Orion, Sun iPlanet, Tomcat
Programming Language:	Java, VB
Database:	Oracle
Main Standards:	XHTML, XML, other

**QP7.Enterprise**

QP7.Enterprise is an enterprise content management system developed by Quantum Art and is part of the QP7.Framework family of products that provides the capabilities to manage large, complex web sites, portals and intranet. This CMS combines the easy of use of an intuitive browser-based interface with the flexibility of a template development.

QP7 is based on Microsoft's .Net technology and managing design and templates for site content requires familiarity with the .Net platform.

QP7 include a set of applications to address specific needs of intranet management, government on line services, educational on line initiatives and corporate marketing strategies.

It is possible to create a set of role and permissions to control the access to the contents. The workflow mechanism allows the definition of processes for content creation, editing and approval.

QP7 also provides a versioning mechanism and a full text search on the individual content and the content of the entire site. Through the addition of virtual contents, use can link multiple content types and query third-party and outside tools and database for content.

QP7 allows use of metadata and digital assets management and digital rights management.

Product's features

Product Name:	QP7.Enterprise
Organization Name:	Quantum Art
Company Web Page:	<a href="http://www.quantumart.com">http://www.quantumart.com</a>
Product Web Page:	<a href="http://www.quantumart.com/qp7enterprise">http://www.quantumart.com/qp7enterprise</a>
CMS Type:	Enterprise CMS
Platforms:	Any
Database:	MSSQL, MSDE
Programming Language:	C++, C#, ASP, ASP.NET, PHP, HTML, JavaScript
Web Server:	Any
Main Standard:	XML, XHTML

**Tridion R5**

Tridion R5 is an advanced XML Enterprise Content Management solution for managing large amounts of content for Internet and intranet environments. It enables enterprises to create, manage, distribute and deliver content to multiple websites, on line applications or channels (such as Web TV, PDA, mobile devices, ect.).

Content can be created using the most popular desktop applications: an advanced browser based interface allows to create, manage and publish the content. Contents already present in the enterprise repository can be easily integrated and re-used: the ClientConnector tool makes the Tridion repository transparent to the development applications.

Tridion content management includes the support for complex XML data types and a multimedia search engine allowing the search of words also in binary files such as Word documents, pdf files etc. BluePrint Management functionality provides centralized control of brand and content across multiple Web sites and alternative channels, such as print, e-mail, PDA, mobile, and online applications.

Tridion also includes an advanced workflow tool for designing business processes, metadata facilities and group access rights.

Once the content has been created and managed, Tridion Content Distributor allows non-technical users to publish and distribute it to any location and application in the right way. To guarantee the delivery of the content, transport on the network is transactional, allowing rollback in case of errors.

Delivering contents via the Internet leads to the need of a Digital Rights Management. Tridion uses the DRM technology supplied by the partner SealedMedia: content owners can control sealed content even after it has been downloaded by the end user. This DRM tool allows to impose constraints on the delivered contents such as limited functionality previews, time limited subscriptions, concurrent usage restrictions, etc.

#### Product's features

Product Name:	Tridion R5
Organization Name:	Tridion
Company Web Page:	<a href="http://www.tridion.com">http://www.tridion.com</a>
Product Web Page:	<a href="http://www.tridion.com/Products/R5/Overview.asp">http://www.tridion.com/Products/R5/Overview.asp</a>
CMS Type:	General CMS, Enterprise CMS
Platforms:	IBM AIX, Linux, Sun Solaris, UNIX, Windows 2000, Windows 9x, Windows NT, other
Application Framework:	Java, .NET
Database:	IBM DB/2, MS SQL Server, Oracle, Tamino, X-Hive
Programming Language:	Java, VB, other
Web Server:	Apache, ATG Dynamo, ISS, Jetty, Orion, Resin, Sun iPlanet, Tomcat, other
Main Standard:	XML, LDAP, XHTML

#### Interwoven

Interwoven is a commercial full suite of content management software solutions developed by Interwoven Inc., a leader player in the CMS market arena. Interwoven is an enterprise CMS addressing the whole content management needs, providing an integrated platform of applications to enable collaborative creation, management, publishing, delivery, archiving of big volumes of digital content, both within and beyond the enterprise borders.

By "WorkSite" product the Interwoven CM platform offers comprehensive collaborative document management functions as user level security, check-in/check-out, version control, audit trails, archiving, categorization, full text, and meta data searches. All the documents, including scanned images, and e-mail messages and attachments, are stored in a secure centralized repository. The access to the repository is granted by browser-based user interfaces or in offline mode through document management applications fully integrated with Microsoft Office applications (integration with Lotus Notes and Novell GroupWise is provided by available extensions).

Interwoven provides a good content integration for the management of data stored in different systems or repositories using various formats. However, there is also the Interwoven Developer Suite that can be used to

develop, customize and integrate other applications with the Interwoven platform: it includes a web services-based API and a developer server which provides a safe environment for testing new applications.

The "LiveSite" and "TeamSite" are instead Web content management products by which the platform enables users to easily create, publish and manage content-rich intranet and internet sites. The above products comprises page and site templates, a reference site, pre-built components to consolidate Web properties into a single managed environment and ensure Web consistency. The "TeamXML" is a product that adds XML capabilities devoted to make possible content reuse and publish in multiple formats for multiple channels.

Interwoven suite includes also a Digital Asset Management set of products of the "MediaBin" family: assets, such as images, audio files, videos, etc, can be stored and cataloged along with their related metadata. Media can be searched also on metadata. Images can be translated into various formats and it is possible to create thumbnails and watermarks. Trough the MediaBin interface, the users can easily import or ingest assets and add to them unlimited metadata fields. Interwoven also provides solutions for digital rights management a very strong workflow management tool.

Interwoven has a solution for marketing content management enabling the company to customize the offer of specific products to meet the needs of specific customers.

Product's features

Product Name:	Interwoven Content Management System
Organization Name:	Interwoven Inc.
Company Web Page:	<a href="http://www.interwoven.com">http://www.interwoven.com</a>
Web Page:	<a href="http://www.interwoven.com">http://www.interwoven.com</a>
CMS type:	Enterprise CMS
License:	Proprietary
Computer Platform:	Windows, Unix, Solaris
Application server:	built-in (none required)
Databases:	built-in (none required)
Programming lang.:	Java, JSP, Perl, CGI, C++, JavaScript, HTML
Web Server:	IIS, Apache
Standard:	XHTML, LDAP, SOAP, WebDAV, XML

**Microsoft Content Management Server 2002**

Content Manager Server 2002 (MCMS 2002) is the solution developed by Microsoft to improve content management and publishing on Web sites. The solution is scalable and reliable because includes mechanisms for load balancing and failover. It is based on the .NET technologies and is suitable for organizations that want to reduce costs and make easier on line communication, allowing business users to create, manage and publish content.

The focus of the MCMS 2002 is to get non-technical users to create and publish content using easy-to-use tools including template mechanism: content can be handled using the Internet browser or the Microsoft Word application. The content management includes tools for content approval, workflow, scheduling of content refreshes or archiving, revisions tracking, addition of metadata and content indexing. It is possible to establish a set of rights groups and roles to decide who has permission to perform a given task on the content.

MCMS 2000 can be used in combination with the Microsoft Mobile Internet Toolkit to build Web site that can be browsed by mobile devices such as PDAs and Web phones.

The content is stored in a Microsoft SQL Server repository as XML, HTML and binary objects: contents and templates, or other design elements, are stored separately. The use of the XML format and the separation

between the content and the presentation of the data, enhances the availability and reuse of the same content for a wide range of application, including Web services, and devices. Furthermore, organizations can easily share content with partners, suppliers or customers regardless of the specific platform.

Integrating Web content management and digital asset management, organizations can handle almost any type of enterprise content from the creation to the publishing process. Using Microsoft digital rights management system, content providers can protect music, video or other digital asset from unauthorized copying or uses. Microsoft DRM technology is based on an encrypting mechanism able to attach usage rules to the content so to determine who can use the content and under what conditions. These rules are transparent for the users unless he attempt to violate them: they generally prevent illegal copy or limit the number of times the content can be played.

MCMS 2002 provide a full integration with the Microsoft Visual Studio .NET allowing developers to use a familiar environment to extend or create new applications for web services.

#### Product's Features

Product Name:	Content Management Server 2002
Organization Name:	Microsoft
Company Web Page:	<a href="http://www.microsoft.com/">http://www.microsoft.com/</a>
Product Web Page:	<a href="http://www.microsoft.com/cmserver/">http://www.microsoft.com/cmserver/</a>
License:	Proprietary
CMS Type:	Enterprise CMS
Platform:	Windows
Web Server:	IIS
Database:	Microsoft SQL Server
Programming Language:	.NET
Main Standards:	XML, LDAP

#### ECMsuite

ECMsuite is an enterprise system developed by Compenence for the management of contents for portals, extranet, intranet and e-learning. It is a scalable software suitable for small and large enterprises or organizations. The user-friendly and web-based environment allows easy interaction with the system also for non technical skilled users.

ECMsuite provides is based on open standards such as J2EE, allows a secure interaction with other back office systems and is platforms and databases independent. Content management uses a WYSIWYG interface and an automatic publication tool from MS Word, Excel and PowerPoint. Every piece of content is automatically tagged with a version number and it is also possible to rollback to previous versions when needed.

It is possible to automatic or manually generate metadata for search engines.

The standard configuration of the system includes a template management mechanism, a workflow process and a web content management tool that can be used to easily add extra functionality to a web site, such as a forum, a poll, a web-log, etc.

ECMsuite provides many security facilities such as granular privileges mechanism for the content access control and the support for encryptions.

The CMS allows to decide publication and archival date for the content and, eventually, it is possible to determine if publications are visible only for a selected number of visitors.

ECMsuite allows digital asset management, supporting all current standards for audio and video files such as Real Audio, Real Video, QuickTime, ASF, WMV, AVI, MP3 etc.

**Product's Features**

Product Name:	ECMSuite
Organization Name:	Componence BV
Company Web Page:	<a href="http://www.componence.com">http://www.componence.com</a>
Product Web Page:	<a href="http://www.componence.com">http://www.componence.com</a>
License:	Proprietary
CMS Type:	Enterprise CMS
Platform:	Linux, MacOS, Sun Solaris, UNIX, Windows 2000, Windows NT
Web Server:	Apache, ISS, Orion, Tomcat, other
Database:	IBM DB/2, Hsdlldb, Lotus Domino, MS Access, MS SQL Server, MySQL, Oracle, PostGresQL, Progress, SyBase, Lotus Notes, Tamino, X-Hive, Xindice
Programming Language:	Java
Main Standards:	LDAP, SSL, XHTML, XML

**CoreMedia CMS 2005**

CoreMedia CMS 2005 is an enterprise content management system developed by CoreMedia AG which can be integrated with many existing IT infrastructures and third party systems. The software is written in Java and is based on open standards such as XML, UML, SOAP, HTTP, WebDAV. It is compatible with all the leading databases (Oracle and IBM DB2), application servers (BEA, Tomcat and IBM WebSphere) and operating systems (MS Windows, Sun Solaris, IBM AIX, HP UX, Red Hat Linux and Suse Linux).

CoreMedia provides two different environments for the creation and the delivery of the content to end users, each with its own applications and databases: in the publication phase, a copy of the content is transferred into the delivery environment.

The editorial tools are simple, web-based and use a WYSIWYG interface. The CoreMedia provides a template mechanism and an integrated interface for the creation and transfer of content from common applications such as MS Word or Adobe Photoshop. It is also possible to automatically import content in structured formats like XML, CSV etc.

CoreMedia is able to manage every kind of content, including binary files or digital assets like videos, images and music. The entire life cycle of the content can be controlled using workflow mechanism: there are some predefined workflows and new ones can be defined to meet specific requirements. There is a version control and a repository management tool for renaming, move, restore, delete or publish the contents.

Content is stored in a neutral format and is converted in the target format (HTML, PDF, XML, etc.) only before the delivery: this is a very useful feature for the delivery of contents across multiple channels and digital devices such as website, mobile phones, PDAs, iTV, etc.

CoreMedia CMS 2005 uses CoreMedia DRM, the CoreMedia software for DRM, enabling business to protect content from unauthorized access. This DRM mechanism is based on Open Mobile Alliance (OMA) standard. Various content objects can be aggregated into business objects to be delivered to end users: during aggregation it is possible to include additional information such as product availability, or complex rules for access rights, filtering and personalization.

CoreMedia DRM offers three levels of security for digital rights: 'lightweight' protection for inexpensive content, 'secure' protection form higher-value content and 'trusted protection' for premium services. It is possible to use DRM mechanism to limit the use of the delivered content, for example allowing the customer to use the purchased content on a pre-selected number of PCs.

CoreMedia supports the superdistribution, a marketing tool using peer-to-peer data transfer based on the separation of encrypted content and usage rights (including an appropriate key): consumers can try the

contents (music tracks, ringtones, videos, etc), using free previews (music tracks, ringtones, videos, etc), but the key and rights to use the content in full must be purchased separately.

Product's Features

Product Name:	CoreMedia CMS 2005
Organization Name:	CoreMedia
Company Web Page:	<a href="http://www.coremedia.com">http://www.coremedia.com</a>
Product Web Page:	
License:	Proprietary
CMS Type:	Enterprise CMS
Platform:	Any
Web Server:	Apache, IIS, Tomcat, other
Database:	Oracle, IBM DB2
Programming Language:	Java
Main Standards:	LDAP, XML

**Ektron CMS400.NET**

CMS400.NET is a content management system developed by Ektron using the Microsoft .NET framework. It provides many out-of-the-box functionalities for an easy creation and publication of content on web sites, intranets and extranets. Using the .NET platform it is also possible to customize and extend the product features using Visual Studio .NET and Ektron ASP.NET server controls.

CMS400.NET includes Ektron's DMS400, a document management solution allowing also non technical users to create, edit, share, and publish many types of content such as Microsoft Office or PDF files, audio, video, etc.

eWebEditPro+XML is a WYSIWYG editor integrated in the system: it allows the creation of unstructured and structured contents: content can be easily created once and delivered to multiple channels.

CMS400.NET is an XML based solution: the power of the XML format can be used, for example, to enhance distribution on multiple devices or to store dynamic content presentation options. Content editing can also use template mechanism.

CMS400.NET allows the addition of metadata to the content: the indexing and search tool can use this information to optimize the engine and obtain good results.

A workflow suite provides complete processes management control, including scheduling of content for publication and expiration, content history tracking, rollback functions and approval chain. Content protection is achieved using an access control: it is possible to create user and/or users groups enabled to view a content.

CMS400.NET allows digital asset management and provides a full integration with Ektron WebImageFX, an images editing tool. WebImageFX has a browser-based interface and allows creation and management of digital images, offering features like resize, rotation, thumbnails creation etc.

The integration of WebImageFX also enhances digital rights management because content authors can watermark or copyright digital assets, protecting the integrity of the content to be delivered to end users.

Product's Features

Product Name:	CMS400.NET
Organization Name:	Ektron
Company Web Page:	<a href="http://www.ektron.com">http://www.ektron.com</a>
Product Web Page:	<a href="http://www.ektron.com/cms400.aspx">http://www.ektron.com/cms400.aspx</a>
License:	Proprietary
CMS Type:	Enterprise CMS

Platform:	Microsoft Windows 2000/2003/XP Professional
Web Server:	ISS
Database:	SQL 2000, Microsoft MSDE 2000
Main Standards:	SSL, RSS, XML, XHTML

### **Communiqué**

The Day Communiqué content management application provides a comprehensive framework for intranet, Internet and extranet initiatives of an enterprise. Based on the Java technology, Communiqué is an integrated platform supporting the main standards such as J2EE and XML and providing multilingual support, scalability and security.

Communiqué allows the management of all digital business data, systems, applications and processes using a content-centric architecture bringing together contents from different systems, platforms and locations. The ContentBus creates a Virtual Repository containing the representation of data existing in many repositories or applications: the data is indexed and mapped and can be accessed in real-time regardless its original source or format. The ContentBus accesses different raw data and homogenizes it using the Content Services which is able to create a virtual layer adding versioning, access control and encryption. Other components used to easily deploy enterprise application on the web are Application Services and Connection Services. Application Services is an out-of-the-box functionality for content and portal management, digital asset management, collaboration and management of B2B applications and catalog. Connection Services allows to easily access the content wherever it is.

The Integrated Development Environment includes tools for content creation and management fully integrated with main business systems such as CRM and ERP. A simple GUI provides editors for many types of files and template creation. The systems has team development tools allowing workflow controls, version tracking, projects overviews, etc.

Communiqué provides some advanced capabilities such as load balancing, caching and secure syndication protecting privacy and confidentiality while still delivering content over the public internet.

Focusing on digital asset management, Communiqué allows users to store, search, manage, edit and repurpose all types of digital asset: images rendition can be done using integrated tools without the use of outside applications. Digital assets management also includes watermarking, DRM and availability to all authorized users.

#### **Product's Features**

Product Name:	Communiqué
Organization Name:	Day Software AG
Company Web Page:	<a href="http://www.day.com">http://www.day.com</a>
Product Web Page:	<a href="http://www.day.com/site/en/index/products/content-centric_applications/overview.html">http://www.day.com/site/en/index/products/content-centric_applications/overview.html</a>
License:	Proprietary
CMS Type:	Enterprise CMS
Platform:	IBM AIX, Linux, Sun Solaris, UNIX, Windows 2000, other
Web Server:	Apache, ISS, Sun iPlanet
Database:	IBM DB/2, Informix, Lotus Domino, MS Access, MS SQL Server, MySQL, Oracle, SyBase, Lotus Notes, other
Programming Lang.:	Java, other
Main Standards:	SSL, XML, LDAP, RSS, XHTML

### **Ingeniux CMS**



Ingeniux CMS is an enterprise web content management system developed by Ingeniux Corporation and built on a open-standard XML technology.

The XML architecture allow organization to create the content only once and reuse it for multi-channel deployment to different partner or devices.

Administrative tools provides access control for users and groups and allow to define unlimited permissions levels.

Non technical people can create and manage contents using WYSIWYG interfaces and template mechanism.

Ingeniux CMS provides a configurable workflow system for content tracking and automating tasks through publishing process. Content management also includes scheduled publish and archival dates, content approval process, addition of metadata and multiple site search.

Ingeniux CMS includes support for RSS format and syndication capabilities: it can query a database or capture syndicated information from any web site for which it has permissions and repurpose it for syndication to partners or others.

Ingeniux CMS can manage all type of contents including digital assets but doesn't include advanced functionalities for digital rights management.

#### Product's Features

Product Name:	Ingeniux CMS
Organization Name:	Ingeniux Corporation
Company Web Page:	<a href="http://www.ingeniux.com">http://www.ingeniux.com</a>
Product Web Page:	<a href="http://www.ingeniux.com/x628.xml">http://www.ingeniux.com/x628.xml</a>
License:	Proprietary
CMS Type:	Enterprise CMS
Platform:	Linux, MacOS, Windows 2000, Windows NT
Web Server:	Apache, Sun iPlanet, Tomcat, other
Database:	MS SQL Server, other
Programming Language:	Java
Main Standards:	LDAP, SSL, XHTML, XML

#### **FileNet P8**

FileNet P8 is an enterprise content management platform providing the ability to create a single enterprise catalog across all of an organization's content repository, increasing the ease of use and the management capabilities. FileNet P8 is the base of the FileNet's family of ECM suites: Business Process Manager, Content Manager, Email Manager, Forms Manager, Image Manager, Records Manager, Team Collaboration Manager, and Web Content Manager. Each suite is a pre-packaged solution emphasizing a particular aspect of an enterprise content management and interoperating with all the others suites: customers can choose their solution and extend the installation in the future integrating other packages according to their needs.

Business Process Manager provides a workflow control on the business processes allowing to automate and optimize business operations: the business analysts can manage great amount of data, modify processes and apply new business rules immediately. Business Process Manager provides a scalable architecture able to support thousands of users and millions of transactions. Real-time and historical tracking of processes allow the analysis of the results and the consequent optimization of the processes.

FileNet Content Manager is an enterprise solution allowing the management of every type of digital assets including Microsoft Office documents, XML-tagged files, images, sounds, templates etc. It provides a



configurable workflow tool, a versioning mechanism and support for content classification. Business users can create, find, manage and share content using the business and desktop applications directly integrated into the Content Manager environment. The use of metadata models ensures comprehensive search and retrieval tools.

Email Manager is an email management solution enabling to capture corporate email messages matching specific business rules: the email messages can be indexed and archived in a repository.

Forms Manager provides the ability to design, deploy and process electronic forms (eForms) connected to the business applications. The suite supports digital signatures and tracking for audit trails to help in meeting regulatory compliance requirements.

Image Manager is a suite for highly scalable and rapid access for end-users to fixed objects or content that is not intended to be modified such as documents or rich media. It securely stores great amount of data and critical information and provides high-performance information retrieval tools.

Records Manager allows to securely store, organize and administrate records: the information is retained and destroyed according to the selected policy.

Team Collaboration Manager promotes knowledge exchange and group decisions providing collaboration tools for member groups.

Web Content Manager is a suite designed to allow web content creation and management also for non skilled technical users, separating content from layout and using templates. The software enables the creation, approval and publication of web contents on multiple sites, in multiple formats and languages. Web Content Manager also includes version control, rollback mechanism, workflow and management of unstructured content (including paper documents, HTML, XML, rich media, PDF and email).

In conclusion, FileNetP8 delivers an XML Web Services-enabled framework for developing applications and managing information throughout the enterprise. FileNetP8 platform provides solution for digital asset storing but lacks specific tools for the managing and repurposing of digital assets. It includes digital signatures support in the Forms Manager suite but doesn't provided more sophisticated mechanisms for DRM enabling the protection of digital rights for the contents delivered to end-users.

#### Product's Features

Product Name:	FileNet P8
Organization Name:	FileNet
Company Web Page:	<a href="http://www.filenet.com">http://www.filenet.com</a>
Product Web Page:	<a href="http://www.filenet.com/English/FileNet_P8/index.asp">http://www.filenet.com/English/FileNet_P8/index.asp</a>
License:	Proprietary
CMS Type:	Enterprise CMS
Platform:	Microsoft Windows, Sun Solaris, IBM AIX, HP HP-UX, Red Hat Linux
Web Server:	BEA WebLogich, IBM Websphere
Database:	IBM DB2, Microsoft SQL Server, Oracle
Programming Language:	Java
Main Standards:	XML, SSL, XML

#### RedDot XCMS

RedDot XCMS is an enterprise solution including four different modules: Web Content Manager, Document Manager, Collaboration Manager and Business Process Manager. Customers can select the needed modules and add new ones when their needs change.

Web Content Manager is the solution for creation and management of web content: the module includes a simple interface and can be used also from non technical skilled users. The module allows the use of multiple versions of templates, in multiple languages and formats. User permissions can be specified through an administrative interface: Web Content Manager supports an authentication structure and can enforce content approval process ensuring that every content change follows the predefined workflow before publication. Web Content Manager includes an Asset Manager tool used to store, catalogue and manage (cropping or resizing) all types of images; it is also possible to create images thumbnails.

Document Manager is the RedDot's module for storing and managing documents. It offers an integrity protection allowing the use of access rights for individual users or groups. Document can be created using Microsoft Office applications which are fully integrated. The Document Manager ensure documents integrity tracking every access and changes on the contents and ensure the version control. Adding metadata documents can be enriched with important information used from indexing and searching tools.

Collaboration Manager is the module used to create an on line secure environment to communicate and share information between internal and external people of an enterprise: it is possible to create shared workspaces where members of teams can share documents, communicate using emails and forums in a protected environment.

Business Process Manager supplies an advanced workflow control, allowing business processes automation. This modules interacts with Collaboration Manager: all assigned tasks and process are visible in each team members personal workspace.

#### Product's Features

Product Name:	RedDot XCMS
Organization Name:	RedDot
Company Web Page:	<a href="http://www.reddot.com/">http://www.reddot.com/</a>
Product Web Page:	<a href="http://www.reddot.com/products_enterprise_content_management.htm">http://www.reddot.com/products_enterprise_content_management.htm</a>
License:	Proprietary
CMS Type:	Enterprise CMS
Platform:	Microsoft Windows 2000 - 2003
Web Server:	Any
Database:	MS SQL Server, ODBC, Oracle
Programming Language:	.NET, PHP, Java, JavaScript, JSP, other
Main Standards:	LDAP, SSL, XML, XHTML

#### Percussion Rhythmyx

Percussion Rhythmyx is an Enterprise Content Management system is designed to meet the needs of mid-tier enterprise for the managing of Web and portal content, documents, digital assets, and scanned images.

The Web Content Management (WCM) module allows content creation and contribution using the most popular desktop applications: it is possible to use template, add metadata to the content and decide publish and expiration date. Contents, including media files, are then indexed and can be easily located through and integrated full text search engine.

Rhythmyx WCM can manage every type of content, including digital assets such as images and other media files. Digital assets can be created with the most popular tools (Adobe Photoshop, etc.) or with an inline image editor, enriched with metadata information, indexed and searched. The Inline Image Editor also allows content contributors to watermark or copyright digital assets achieving a DRM functionality even if limited. The system automatically extracts metadata from each asset, renders images to any specified dimension.

Rhythmyx provides some out-of-the-box workflows and allows the creation of custom ones or approval cycles. Each workflow can automatically perform actions and send notification alerts or email messages. Content updates management includes a versioning control.

Rhythmyx is based on industry standard such as Java, XML, XSL and can be easily integrated with many IT environments; furthermore, the separation between content production and delivery allows the repurpose of the content over multiple channels including web sites, hand-held devices etc.

#### Product's Features

Product Name:	Rhythmyx
Organization Name:	Percussion
Company Web Page:	<a href="http://www.percussion.com">http://www.percussion.com</a>
Product Web Page:	<a href="http://www.percussion.com/products/content-management/rhythmyx/">http://www.percussion.com/products/content-management/rhythmyx/</a>
License:	Proprietary
CMS Type:	Enterprise CMS
Platform:	Windows, Unix, Sun Solaris
Web Server:	Any
Database:	Oracle, Microsoft SQL Server, Sybase, IBM DB2 UDB
Programming Language:	Java
Main Standards:	ICE, SOAP, XML, XSLT

#### Terminalfour Site Manager

Site Manager is an out-of-the-box enterprise content management system developed by Terminalfour and based on open standards such as XML, Java, JDBC and HTTP. This solution can be easily integrated with old and new IT systems and manages the entire life cycle of the content allowing creation, editing, approval, security, publication, search, expiration and archival.

Site Manager is browser based and can be used without particular technical skills. This solution is suitable not only for web content management but also for intranets, extranets and content delivering through various channels.

Organizations can find, extract, present and share in secure mode information from different enterprise systems (such as SAP, ERP, CRM etc.) and databases.

There are three solution for content editing: a "WYSIWYG" interface similar to the MS Office applications, a dynamic editor and the eForm. The eForms functionality allows the creation of custom forms: users can fill these on-line forms the content of which is transmitted to the Site Manager and used to fill or update the repository.

Site Manager includes a "template wizard" for the creation of custom templates that can be used for the layout of the web pages and the addition of metadata.

Site Manager includes an advanced workflow to improve process automation: content publication can be scheduled for a later date and it is also possible to pre-schedule content for archival at a pre-selected date in the future.

Content editing and management is controlled by a secure rights and role model. Content is delivered in secure mode, using security features such as SSL encryption, PKI and password protection. Every document within Site Manager has properties associated with it, such as when and where it should be published to.

There is a strong version control designed to ensure that each version of the content is locked and cannot be lost. Site Manager provides a multilingual support: document can have a number of language version associated to it, each with its version number.

All actions are logged in a central database repository visible to the administrators: the full lifecycle of any piece of content can be traced and rolled-back through all of its versions.

Terminalfour Site Manager allows the management of multimedia content in almost any format. Contents can be published to multiple sites or channels such as WAP, PDA, Digital TV, E-mail, SMS, etc. Site Manager uses a relational database and a XML structure providing an ideal structure for content reuse, syndication, importing, exporting and publishing. Site Manager can also use the Apache Cocoon application for the repurposing of the XML content to various devices.

Terminalfour uses Verity technology to provide a keyword / meta-tag and full text search facility.

#### Product's Features

Product Name:	Terminalfour Site Manager
Organization Name:	Terminalfour
Company Web Page:	<a href="http://www.terminalfour.com">http://www.terminalfour.com</a>
Product Web Page:	<a href="http://www.terminalfour.com/products/sitemanager/">http://www.terminalfour.com/products/sitemanager/</a>
License:	Proprietary
CMS Type:	Enterprise CMS
Platform:	Any
Web Server:	Apache, ISS, Sun iPlanet, Tomcat
Database:	IBM DB/2, MS SQL Server, MySQL, Oracle, SyBase
Programming Language:	Java, other
Main Standards:	LDAP, SSL, XHTML, XML

#### **Oracle Portal**

Oracle Portal is a component of the Oracle Application Server developed to provide an integrated framework for content management on enterprise portals.

Oracle Portal provides a browser-based interface for the creation of the portal: content can be edited and published without programming or HTML knowledge. The use of templates allows to exploit predefined layout styles and to include default items or portlets. Web interfaces and portlets can also be developed in Java and integrated in the Oracle Portal environment. The Oracle Integration Server can be used as interface for third party applications such as SAP and Siebel. Oracle Portal supports the main standards such as HTTP, XML and SOAP that can be used for data exchange among remote applications of Portal instances. Furthermore, the Oracle Portal Developer Kit (Oracle PDK) allows the integration of standards-based applications and services such as Web services.

Oracle Portal offers an integrated multichannel access enabling users to access content from several different devices: it is possible to automatically transform the portal pages structure and content so to obtain a form suitable for smaller screen devices such as mobiles, PDAs and PocketPCs.

Oracle Portal offers a full integration with Oracle interMedia, a set of platform services for the management of multimedia assets. The interMedia tools allow to add media columns or objects to existing database tables and to easily search and retrieve multimedia data. A set of plugins also enables the development of video streaming services or other multimedia applications.

If the content needs to be reviewed and approved before publishing, it is possible to set an approval process with the related notifications to be sent to the approvers. The content can also be scheduled for automated publication and expiration. Using Oracle Workflow, information can be routed according to predefined business rules for modeling and automating business practices.

Oracle Portal uses the on-demand grid computing capabilities integrated into the Oracle Application Server. Grid computing is a software architecture developed to enable customers to efficiently use a large amount of different hardware resources (CPU, database, memory) available within the enterprise and create a virtual

computing resource. Customers can use transparently this pool of resources in a inexpensive and consistent way, regardless the location of the resources and, in case, fulfilling the need for computing capacity on-demand.

Oracle Portal includes advanced search capabilities allowing content to be easily grouped and searched from Oracle databases or other remote sources.

Security controls are based on the definition of users, groups and related roles and access rights and the support for communications using SSL connection. Oracle Portals provides a set of optimization tools for load balancing and failover and cache mechanisms to accelerate the delivery of static or dynamic web content.

#### Product's Features

Product Name:	Oracle Portal
Organization Name:	Oracle
Company Web Page:	<a href="http://www.oracle.com">http://www.oracle.com</a>
Product Web Page:	<a href="http://www.oracle.com/appserver/portal_home.html">http://www.oracle.com/appserver/portal_home.html</a>
License:	Proprietary
CMS Type:	Enterprise CMS
Platform:	Linux, Windows, Solaris, HP-UX, AIX, Compaq Tru64
Web Server:	Apache
Database:	Oracle, DB2, Sybase, SQL Server, others
Programming Language:	Java, others
Main Standards:	HTTP, XML, SOAP, LDAP

#### Xerox DocuShare

Xerox DocuShare is a enterprise content management system built on a Java platform as a modular solution allowing organizations to buy what they need and scale to include more sophisticated features as they requirements grow. It is also integrated with Xerox multifunction systems.

DocuShare provides an out-of-the-box solution that enables all levels people to create, manage, share and publish all content types. The life cycle of the content is controlled by workflow mechanism including time based events and routes for reviews or approvals. SSL encryption and digital signatures are supported and it is possible to define multiple levels of security and permissions to control the access to the content. The main features also include a version control and full-text and metadata indexing and search with the Verity K2 search engine.

DocuShare is built on an open standard platform and offers support for a wide variety of contents: it is tightly integrated with desktop applications, Xerox multifunction devices and allows an easy integration with other solutions.

DocuShare supplies the capability of end-to-end content capture, processing and distribution and renditioning of image and text formats for Web presentation.

The CMS allows the creation of a collaborative environment in which individuals and groups can interact and share information associated with a project or task. The included record management function allows users to classify and create records at any time in the document process.

DocuShare helps Web content publishing including a web-based interface for content management and publishing tools and a template-driven editing process.

DocuShare doesn't explicitly include any DRM control: however through ContentGuard, a Xerox product, the company offers a comprehensive solution for rights management of digital contents, based on the XrML language and including tools for publishing, electronic commerce, user authorization and usage tracking.

Product's Features

Product Name:	DocuShare
Organization Name:	Xerox
Company Web Page:	<a href="http://www.xerox.com">http://www.xerox.com</a>
Product Web Page:	<a href="http://docushare.xerox.com">http://docushare.xerox.com</a>
License:	Proprietary
CMS Type:	Enterprise CMS
Platform:	Windows, Solaris, Linux
Web Server:	IIS, Apache, Sun ONE, Sun Java, other
Database:	MSDE 2000 SP3, SQL , Oracle, PostgreSQL
Programming Language:	Java, other

### 3.1.4 Comparison table

The following table compares the main relevant features of the CMSs reviewed in the previous sections.

<i>CMS Product</i>	Workflow engine	Digital Asset management	Image resizing	Template	Metadata	Versioning	Granular privileges	DRM	XML	SSL	RSS	LDAP
<i>Apache Lenya</i>	yes	yes	yes	yes	yes	yes	yes	no	yes	yes	yes	yes
<i>Ariadne</i>	yes	no	yes	yes	yes	no	yes	no	yes	yes	yes	yes
<i>Communiqué</i>	yes	yes	yes	yes	yes	yes	yes	yes	yes	yes	yes	yes
<i>CoreMedia CMS 2005</i>	yes	yes	yes	yes	yes	yes	yes	yes	yes	yes	yes	yes
<i>Documentum</i>	yes	yes	yes	yes	yes	yes	yes	yes	yes	yes	yes	yes
<i>Drupal</i>	yes	yes	yes	yes	yes	yes	yes	no	yes	yes	yes	yes
<i>ECMsuite</i>	yes	yes	no	yes	yes	yes	yes	no	yes	yes	yes	yes
<i>Ektron CMS400.NET</i>	yes	yes	yes	yes	yes	yes	yes	yes	yes	yes	yes	yes
<i>eZ Publish</i>	yes	yes	yes	yes	yes	yes	yes	yes	yes	yes	yes	yes
<i>FatWireCS</i>	yes	yes	yes	yes	yes	yes	yes	no	yes	yes	yes	yes
<i>FileNet P8</i>	yes	no	no	yes	yes	yes	yes	no	yes	yes	no	yes
<i>IBM DB2</i>	yes	yes	yes	yes	yes	yes	yes	yes	yes	yes	yes	yes
<i>Ingeniux CMS</i>	yes	yes	yes	yes	yes	yes	yes	no	yes	yes	yes	yes
<i>Interwoven</i>	yes	yes	yes	yes	yes	yes	yes	yes	yes	yes	yes	yes
<i>Livelink</i>	yes	yes	yes	yes	yes	yes	yes	no	yes	yes	yes	yes
<i>Mambo</i>	no	yes	no	yes	yes	yes	yes	yes	yes	yes	yes	yes
<i>Mediasurface</i>	yes	yes	yes	yes	yes	yes	yes	no	yes	yes	yes	yes
<i>Microsoft CMS 2002</i>	yes	yes	yes	yes	yes	yes	yes	yes	yes	yes	yes	yes
<i>MySource Matrix</i>	yes	yes	yes	yes	yes	yes	yes	no	no	yes	yes	yes
<i>OpenCMS</i>	yes	yes	no	yes	yes	yes	yes	no	yes	yes	yes	no
<i>Oracle Portal</i>	yes	yes	yes	yes	yes	yes	yes	no	yes	yes	yes	yes
<i>Percussion Rhythmyx</i>	yes	yes	yes	yes	yes	yes	yes	yes	yes	yes	yes	yes
<i>Plone</i>	yes	yes	yes	yes	yes	yes	yes	no	no	yes	yes	yes
<i>QP7.Enterprise</i>	yes	yes	yes	yes	yes	yes	yes	yes	yes	yes	yes	yes
<i>RedDot XCMS</i>	yes	yes	yes	yes	yes	yes	yes	no	yes	yes	no	yes
<i>Stellent</i>	yes	yes	yes	yes	yes	yes	yes	yes	yes	yes	no	yes
<i>Terminalfour</i>	yes	yes	yes	yes	yes	yes	yes	no	yes	yes	yes	yes
<i>Tridion R5</i>	yes	yes	yes	yes	yes	yes	yes	yes	yes	yes	yes	yes
<i>Typo3</i>	yes	yes	yes	yes	yes	yes	yes	no	yes	yes	yes	yes
<i>Vignette V7</i>	yes	yes	yes	yes	yes	yes	yes	yes	yes	yes	yes	yes
<i>Xerox DocuShare</i>	yes	yes	yes	yes	yes	yes	yes	no	yes	yes	no	yes

### 3.1.5 CMS for Internet distribution in the AXMEDIS project

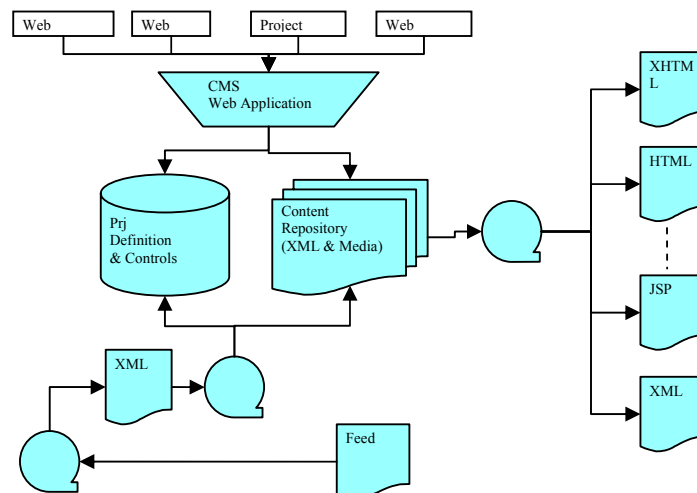
As it should be fairly clear from the analysis of the state of the art, a CMS for digital asset management should be more than a simple tool for tracking website contents and for helping non-technical people in publishing information to a site through templates. In the AXMEDIS demonstrator for Internet content delivery, an effective and efficient solution for contents management will be implemented starting from the analysis of the tools currently available on the market: the AXMEDIS system will be capable of handling, organizing and repurposing heterogeneous content, reducing distribution costs and increasing revenues for owners and distributors.

Standards support is also an essential feature of any CMS solution for media distributors: XML, for example, can be very important for creating, managing and exchanging digital assets in different formats and should be considered as a critical requirement in the process of identifying a common format from which the content can be repurposed across media.

Here is a list of the main features that will be implemented in the CMS:

- configurable engine for uploading and handling contents from multiple sources;
- support for multiple targets (multi channel delivery);
- support for content in many different formats (text, images, video, AXMEDIS objects, etc.);
- user profiling (editor, publisher, project manager, web designer, etc.);
- workflow engine;
- web accessible interface;
- multi platform (Unix/Linux, Windows, Mac, etc.);
- compliant to the AXMEDIS framework;

Content will be described as “core content” and will be mainly managed through metadata (in XML format) associated to it. The CMS will support creation of new content types and, for each of them, the creation of schemas and layouts for multiple target delivery. A configurable content import engine will support metadata uploading in XML as well as XML/XSL transformation, while a plug-in structure will manage content definitions that are not in XML format. The delivery target engine will allow delivering/publishing of content to more than one target at the same time, with XSL layout customization and support for different methods (ftp, http, SOAP, etc.). The workflow manager will allow creation of complex publishing structures where content could be published depending on conditions and/or results of other actions performed in the CMS. The CMS used in the demonstrator will be written in Java and will work according to the following schema:



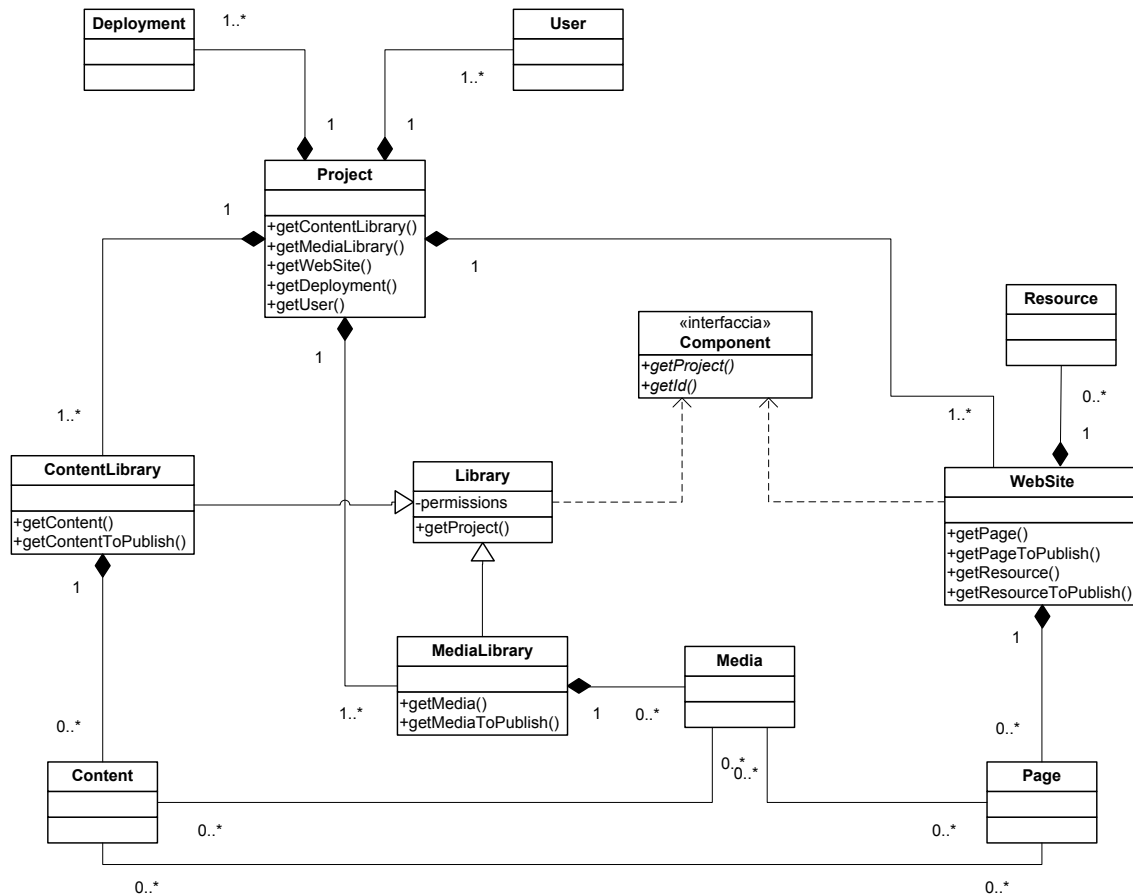


### 3.1.6 CMS Prototype description

These sections will describe status of the CMS prototype. This will be used to implement the demonstrator in WP9.

#### 3.1.6.1 CMS Class Diagram

Diagram below shows the CMS Model Class Diagram implemented in the demonstrator:



#### 3.1.6.2 Current functionalities

In the Xaura2 Class Model, the "Project" class is a container of Libraries, WebSites, Deployments and Users. It stores every fundamental element for the content publishing management and contains their structures.

The main components are: "ContentLibrary", "MediaLibrary" and "WebSite" class. All, directly and not, implement the "Component" interface and manage the publication of elements associated to them.

The "ContentLibrary" class manages all features related to contents as the creation of "ContentType" (the form structure of a content) and the creation of "TargetType" (the layout structure of a content).

The "MediaLibrary" class manages the creation and the categorization of media contents.

The "WebSite" class manages the structures of the pages (the form and layout structure) and the resources associated.

The model classes principally display the methods affecting their interactions, while the "actions" packages manage the actions of creation, editing, publishing and deleting of the "Content", "Media", "Page", "Resource" objects.

Among other packages, the "xml" packages manage the presentation of the system objects and the "threads" package manages the classes affecting the publishing engine.

### **3.1.6.3 AXFW location of the demonstrator**

Applications/mediacub/  
Applications/mediacub/cms.jar  
Applications/mediacub/javadoc.zip

### **3.1.6.4 List of libraries used**

None at this stage.

### **3.1.6.5 Prototype project responsible**

Giovanni Nateri (TISCALI).

### **3.1.6.6 References to other components needed**

AXEPTOOL and CAMART will be used.

### **3.1.6.7 Configuration and execution context**

None at this stage.

## 4 DRM integration and interoperability (FUPF)

### 4.1 State of the art

This section describes the state of the art in DRM integration and interoperability.

#### 4.1.1 Windows Media DRM

Windows Media digital rights management (DRM) [24] is a proven platform to protect and securely deliver content for playback on a computer, portable device, or network device. It's flexible to support a range of business models from single downloads or physical format delivery. The latest version of Windows Media DRM enables new scenarios and provides consumers even greater access to protected audio and video content.

Scenarios below present some business models and acquisition scenarios that Windows Media DRM can enable.

- Direct License Acquisition
- Indirect License Acquisition
- Subscription Services
- Purchase and Download Single Tracks
- Rental Services
- Video-on-Demand and Pay-Per-View

The Windows Media DRM platform enables the secure delivery of protected content for playback on a computer, portable device, or network device.

- Windows Media DRM 10 for Portable Devices
- Windows Media DRM 10 for Network Devices
- Windows Media Rights Manager 10 SDK
- Windows Media Format 9.5 SDK
- Windows Media Data Session Toolkit

Windows Media Rights Manager lets content providers deliver songs, videos, and other digital media content over the Internet in a protected, encrypted file format. Windows Media Rights Manager helps protect digital media (such as songs and videos) by packaging digital media files. A packaged media file contains a version of a media file that has been encrypted and locked with a "key." This packaged file is also bundled with additional information from the content provider. The result is a packaged media file that can only be played by a person who has obtained a license.

### Architecture

The basic Windows Media Rights Manager process is as follows:

- Packaging: Windows Media Rights Manager packages the digital media file. The packaged media file has been encrypted and locked with a "key." This key is stored in an encrypted license, which is distributed separately. Other information is added to the media file, such as the URL where the license can be acquired. This packaged digital media file is saved in Windows Media Audio format (with a .wma file name extension) or Windows Media Video format (with a .wmv file name extension).
- Distribution: The packaged file can be placed on a Web site for download, placed on a media server for streaming, distributed on a CD, or e-mailed to consumers. Windows Media Rights Manager permits consumers to send copy-protected digital media files to their friends, as well.

- Establishing a License Server: The content provider chooses a license clearing house that stores the specific rights or rules of the license and implements the Windows Media Rights Manager license services. The role of the clearing house is to authenticate the consumer's request for a license. Digital media files and licenses are distributed and stored separately, making it easier to manage the entire system.
- License Acquisition: To play a packaged digital media file, the consumer must first acquire a license key to unlock the file. The process of acquiring a license begins automatically when the consumer attempts to acquire the protected content, acquires a pre-delivered license, or plays the file for the first time. Windows Media Rights Manager either sends the consumer to a registration page where information is requested or payment is required, or "silently" retrieves a license from a clearing house.
- Playing the Media File: To play the digital media file, the consumer needs a media player that supports Windows Media Rights Manager. The consumer can then play the digital media file according to the rules or rights that are included in the license. Licenses can have different rights, such as start times and dates, duration, and counted operations. For instance, default rights may allow the consumer to play the digital media file on a specific computer and copy the file to a portable device. Licenses, however, are not transferable. If a consumer sends a packaged digital media file to a friend, this friend must acquire his or her own license to play the file. This PC-by-PC licensing scheme ensures that the packaged digital media file can only be played by the computer that has been granted the license key for that file.

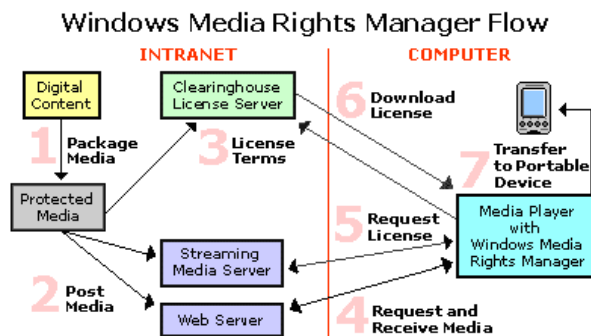


Figure 1 - Windows Media Rights Manager Flow

### Licenses and keys

The content owner locks their content with a "key" to create a packaged file. Before the consumer can play the file, the license clearing house creates a license containing the key that can unlock the packaged file and download the license to the consumers PC.

The following diagram shows how keys are created and used in Windows Media Rights Manager.

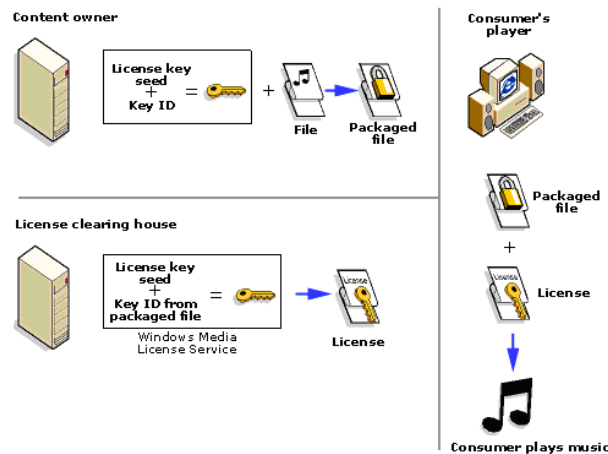


Figure 2 - Licenses and keys

To generate a key, a license key seed and a key ID are needed:

- The license key seed is a value that is known only to the content owner and license clearing house
- The key ID is created by the content owner for each Windows Media file. This value is included in the packaged file

When the license clearing house needs to issue a license for a packaged file, a key can be recreated by retrieving the key ID from the packaged file. The Windows Media License Service uses the license key seed (which the clearing house provides) and the key ID from the packaged file to create a key. The key is included in the license sent to the consumer's computer. Using the key included in the license, the player on the consumer's computer can open and play the protected file.

Each license contains the key to unlock the Windows Media file. The license also contains the rights, or rules, that govern the use of the digital media file. The content owner sets these rights to determine which actions are allowed from minimal control over playback to more restrictive licenses. The licenses in Windows Media Rights Manager can support a wide range of different business rules, including:

- How many times can a file be played.
- Which devices a file can be played or transferred on. For example, rights can specify if consumers can transfer the file to portable devices that are compliant with the Secure Digital Music Initiative (SDMI).
- When the user can start playing the file and what is the expiration date.
- If the file can be transferred to a CD recorder (burner).
- If the user can back up and restore the license.
- What security level is required on the client to play the Windows Media file.
- And many others.

Licenses can be delivered in different ways and at different times, depending on the business model. The content owner might want licenses pre-delivered, or they might want the license delivered after a consumer has downloaded and attempted to play a packaged file for the first time. Licenses can be delivered with or without the consumer being aware of the process using silent or non-silent license delivery.

## **Windows Media DRM 10**

Microsoft is introducing two new technologies that allow devices to use media files protected with Microsoft® Windows Media® digital rights management (DRM) technology:

- Microsoft Windows Media DRM 10 for Portable Devices: a lightweight DRM technology that enables portable devices, for example music players, digital video recorders and mobile phones, to use protected content. A portable device built on this technology can host a player that allows approved users to acquire and play protected content, subject to the rights in the license.
- Microsoft Windows Media DRM 10 for Network Devices: Network devices use Windows Media DRM 10 for Network Devices to render protected content from a computer running Microsoft Windows® XP or Windows XP Media Center Edition over a home network. These devices include set-top boxes for video playback (sometimes called Digital Media Receivers), or audio playback (sometimes called Digital Audio Receivers). A network device only requests protected content and renders it immediately. It cannot store or perform any other actions on content.

Both technologies require the device designer to sign a licensing agreement with Microsoft.

#### *Microsoft Windows Media DRM 10 for Portable Devices*

It is a porting kit that enables portable devices to play content that was protected using the Windows Media Rights Management Software Development Kit (SDK).

#### *Windows Media DRM 10 for Network Devices*

Windows Media DRM 10 for Network Devices is a porting kit that includes documentation, sample applications, and reference code to help programmers develop applications with Windows Media DRM 10 for Network Devices. These tools ensure that developers can write applications that a device can use to request and receive protected content from a personal computer on a home network.

The Windows Media DRM 10 for Network Devices Porting Kit describes the requests and headers that must be exchanged in order for the device to request and receive content. The content can be encoded using any codec included with the Windows Media Format Software Development Kit (SDK).

By using this protocol, the network device acts as a simple rendering device in a home network. This network can be wired or wireless. Whether or not the device is within the home is determined by periodic proximity detection. The network computer storing the content must be running any version of Microsoft Windows® XP and host the Windows Media Connect software component (also called Media Connect). This component handles all media requests from the network device and can also handle license acquisition for content that needs a new or updated license. If licenses must be acquired through the Internet, the computer must have an Internet connection and a browser. A network device can only request files currently on the network computer; it cannot receive streaming Internet content.

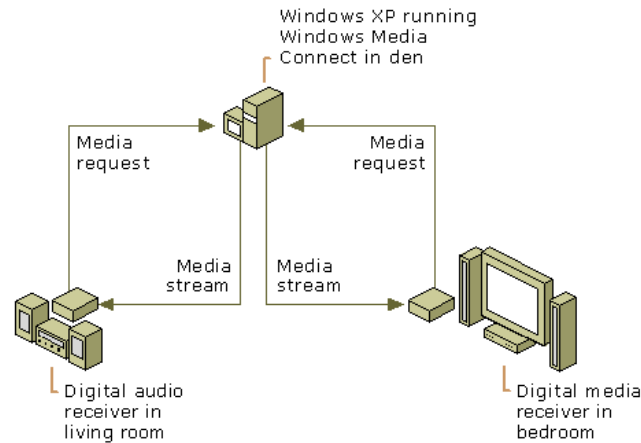
Examples of network devices include Digital Media Receivers that stream video to a television and Digital Audio Receivers that play music on a home stereo.

Here is how a network device works:

- The first time a device is used, it must be registered and authorized by the server through Universal Plug and Play. Registration involves a device ID number supplied during manufacturing and a signed XML device certificate. This certificate identifies the device and contains information used to ensure secure communication.
- During initial registration, the server pings the device to verify that it is close enough to be considered inside the home. This is determined by measuring whether the device responds to server proximity detection within 7 milliseconds. This proximity detection also validates the device.
- Periodically, the server repeats proximity detection to revalidate the device.
- The device requests content for playback from the server.

- If the server determines that the device is validated and has the right to play the content, it sends a response containing a new, encrypted session key, a rights policy statement specifying the security restrictions that the device must enforce, and finally the content. The content is encrypted by the session key. Each time content is requested, a new session is established.
- The network device must parse the rights policy and determine if it can adhere to the required rights. If it can, it may render the content.

The following diagram illustrates devices around the home streaming content over a home network.



**Figure 3 - Diagram showing network devices streaming protected content**

#### 4.1.2 MPEG-21

MPEG's approach is to define a Multimedia Framework to ensure that the systems that deliver multimedia content are interoperable and that the transactions between them are simplified and automated. This approach should apply to the infrastructure requirements for content delivery, content security, rights management, secure payment, and the technologies enabling them. The result is an open framework for multimedia delivery and consumption for use by all the players in the delivery chain. This open framework will provide content creators, producers, distributors and service providers with equal opportunities in the MPEG-21 [1] enabled open market. This will also be to the benefit of the content consumer providing them access to a large variety of content in an interoperable manner.

The MPEG-21 multimedia framework has two essential concepts:

- the Digital Item, a fundamental unit of distribution and transaction
- the Users that interact with Digital Items.

MPEG-21 aims to identify and define the different mechanisms and elements needed to support the multimedia delivery chain, the relationships and the operations supported by them. In the different parts of the MPEG-21 standard, these elements are elaborated by defining the syntax and semantics of their characteristics, such as interfaces to these elements. The MPEG-21 standard is currently formed by seventeen parts.

Part 1: Vision, Technologies and Strategy [2]. The purpose of this part of the standard is to define a vision for a multimedia framework to enable transparent and augmented use of multimedia resources across a wide range of networks and devices to meet the needs of all users. This part has as objective to achieve the integration of standards to facilitate harmonisation of technologies for the creation, management, distribution

and consumption of digital items. Moreover it shall define a strategy for achieving a multimedia framework based on well-defined functional requirements.

Part 2: Digital Item Declaration (DID) [3]. The second part of the MPEG-21 standard describes a set of abstract terms and concepts to form a useful model for defining Digital Items. A Digital Item is the representation of a work, and as such, it is the thing that is acted upon (managed, described, exchanged, etc.) within the model.

Part 3: Digital Item Identification (DII) [4]. This part of the standard provides a schema that can be used to include identifiers into a Digital Item Declaration. Then, Digital Items and parts thereof (such as resources) could be uniquely identified.

Part 4: Intellectual Property Management and Protection (IPMP) [5]. This part of MPEG-21 will define an interoperable framework for Intellectual Property Management and Protection. It includes standardized ways of retrieving IPMP tools from remote locations, exchanging messages between IPMP tools and between these tools and the terminal. It also addresses authentication of IPMP tools, and integration of rights expressions according to the Rights Data Dictionary and the Rights Expression Language.

Part 5: Rights Expression Language (REL) [6]. A Rights Expression Language is seen as a machine-readable language that can declare rights and permissions using the terms as defined in the Rights Data Dictionary. The REL is intended to provide flexible, interoperable mechanisms to support transparent and augmented use of digital resources in a way that protects digital content and honours the rights, conditions, and fees specified for digital contents. It is also intended to support specification of access and use controls for digital content in cases where financial exchange is not part of the terms of use, and to support exchange of sensitive or private digital content.

Part 6: Rights Data Dictionary (RDD) [7]. The Rights Data Dictionary comprises a set of clear, consistent, structured, integrated and uniquely identified Terms to support the MPEG-21 Rights Expression Language. This part of the standard also specifies the methodology and structure of the RDD Dictionary and specifies how further terms may be defined under the governance of a registration Authority. The RDD System is made up of the RDD Dictionary and RDD Database taken together. It will facilitate the exchange of information between different parties involved in the administration of rights.

Part 7: Digital Item Adaptation (DIA) [8]. One of the goals of MPEG-21 is to achieve interoperable transparent access to distributed advanced multimedia content by shielding users from network and terminal installation, management and implementation issues. This will primarily enable the provision of network and terminal resources on demand so that multimedia content can be created and ubiquitously shared, always with the agreed/contracted quality, reliability and flexibility. Towards this goal, the adaptation of Digital Items is required. Digital Items are subject to a resource adaptation engine, as well as a descriptor adaptation engine, which together produce the adapted Digital Items.

The target for this part of the standard is to specify tools that provide input to the adaptation engine, so that any constraints on the delivery and consumption of resources can be satisfied, and the quality of the user experience can be guaranteed.

Part 8: Reference Software [9]. In the eighth part of the standard is presented the normative and informative reference software developed in other parts of the MPEG-21 standard, such as REL, RDD, DID, DIA, DIP..., and software modules that integrates the functionalities of these parts. Reference software will form the first of what is envisaged to be a number of systems-related specifications in MPEG-21. The development of the Reference Software will be based on the requirements that have been defined in the different parts of MPEG-21.

Part 9: File Format [10]. In this part of the MPEG-21 standard a file format shall be defined. An MPEG-21 Digital Item can be a complex collection of information. Both still and dynamic media can be included, as well as Digital Item information, metadata, layout information, and so on. It can include both textual data and binary data. For this reason, the MPEG-21 file format inherits several concepts from MP4, in order to



make 'multi-purpose' files possible. A dual-purpose MP4 and MP21 file, for example, would play just the MPEG-4 data on an MP4 player, and would play the MPEG-21 data on an MP21 player. A 'resource map' allows the inclusion of multiple referenced resources in the same or other files, and for systems-level management of those resources.

Part 10: Digital Item Processing (DIP) [11]. The objective of this part of the standard is to provide a normative set of tools for specifying processing of a Digital Item in a predefined manner. In this way, it will be possible to extend Digital Item Declaration Language in order to add user specific functionality inside the Digital Item. Therefore, the standardisation of Digital Item Processing will allow interoperability at the processing level. The main idea behind the Digital Item Processing Architecture is that, on receipt of a DID, a list of DI Methods that can be applied to the Digital Item is presented to the User. After that the User chooses one Method that is then executed by the DIP Engine.

A Digital Item Method, DIM, is the tool whereby a User specifies some desired functionality. It is expressed using the Digital Item Method Language, DIML, which includes a binding for Digital Item Base Operations. The Digital Item Base Operations, DIBOs are the functional building blocks utilised by a Digital Item Method. They can be considered somewhat analogous to the standard library of functions of a programming language. Digital Item Methods are defined by the Digital Item Base Operations they use to accomplish the handling of the Digital Item according to the intentions of the Digital Item Method author.

Part 11: Evaluation Methods for Persistent Association Technologies [12]. This part consists of the comparison of technical report documents that evaluate persistent association technologies, for example, technologies that link information to identify and describe content using the content itself.

This part of the MPEG-21 standard does not contain any normative behaviour, its purpose is to allow evaluations of such technologies to be conducted using a common methodology rather than to standardise the technologies themselves.

Part 12: Test Bed for MPEG-21 Resource Delivery [13]. This part of the MPEG-21 standard provides a software-based test bed for the delivery of scalable media delivery, and testing/evaluating this scalable media delivery in streaming environments, for example by taking into account varying network environments.

Part 13: It was removed from MPEG-21 standard as its content was not suitable for MPEG-21 objectives.

Part 14: Conformance Testing [14]. The purpose of this part is to define conformance testing for other parts of MPEG-21.

Part 15: Event Reporting (ER) [15]. The purpose of this part of the MPEG-21 standard is to provide a standardised way for sharing information about events, referred to digital items and peers that interact with them, within the MPEG-21 multimedia framework. Use cases that help to understand the necessity of event reporting are the monitoring of usage of copyrighted material and the necessity for network nodes to know the connectivity condition between peers within a network when trying to deliver multimedia content. This part of the standard specifies how to express Event Report Requests (ER R) that contain information about which Events to report, what information is to be reported and to whom; and Event Reports (ER) which are created by an MPEG-21 Peer in response to an Event Report Request when the conditions specified by an ER-R are met.

Part 16: Binary Format [16]. This part of the standard describes the methods to binarise MPEG-21 documents.

Part 17: Fragment Identification of MPEG Resources [17] specifies a normative syntax for URI Fragment Identifiers.

Part 18: Digital Item Streaming, specifies the way of streaming digital items.

### **Digital Item Declaration (DID)**

The two major goals of the Digital Item Declaration part [3] within MPEG-21 are first to establish a flexible and interoperable schema for declaring Digital Items and second to be as general and flexible as possible, providing hooks to enable higher level functionality and interoperability.

A Digital Item is defined in [3] as a structured digital object, including a standard representation, identification and metadata. It is the fundamental unit of distribution and transaction inside MPEG-21.

The Digital Item Declaration technology is defined in three normative parts: DID Model, Representation and Schema. Digital Item Declaration Model consists on the description of a set of abstract terms and concepts to form a useful model for defining Digital Items. Within this model, a Digital Item is the digital representation of a work, and as such, it is the thing that is acted upon within the model. The aim of this model is to be as general and flexible as possible, providing hooks to enable higher level functionality and interoperability. The model provides a common set of abstract concepts and terms that can be used to define a scheme, or to perform mappings between existing schemes capable of Digital Item Declaration, for comparison purposes.

The terms that form the model are described below:

- Container: The structure that allows items and/or containers to be grouped. Descriptors are useful in order to label the containers with the appropriate information.
- Item: A grouping of sub-items and/or components that are bound to relevant descriptors. Descriptor can contain information about the item.
- Component: The binding of a resource to a set of descriptors, that contain information about all or part of the specific resource instance. These descriptors contain control or structural information about the resource, such as bit rate, encryption information....
- Anchor: binds descriptors to a fragment. A fragment corresponds to a specific location or a part of a resource.
- Descriptor: associates information with the enclosing element. This information may be a component or a textual statement.
- Condition: describes the enclosing element as being optional. Multiple conditions associated with an element are combined as a disjunction when determining if include or not the element.
- Choice: describes a set of related selections that can affect the configuration of an item.
- Selection: describes a specific decision that will affect one or more conditions within an item.
- Annotation: describes the information about another element of the model.
- Assertion: defines a configured state of a choice by asserting true, false or undecided values for the predicates associated with the selections for that choice.
- Resource: an individually identifiable asset such as an image, audio, video clip or a textual asset. It may also potentially be an physical object. The resources must be locatable via an unambiguous address.
- Fragment: designates a specific point or range within a resource.
- Statement: a literal textual value that contains information. It can include descriptive, control or identifying information.
- Predicate: an unambiguous identifiable declaration that can be true, false or undecided.

Next figure shows the relationship among some of the terms of the model defined. The digital item represented has a container, which inside groups some items together with their descriptors and components.

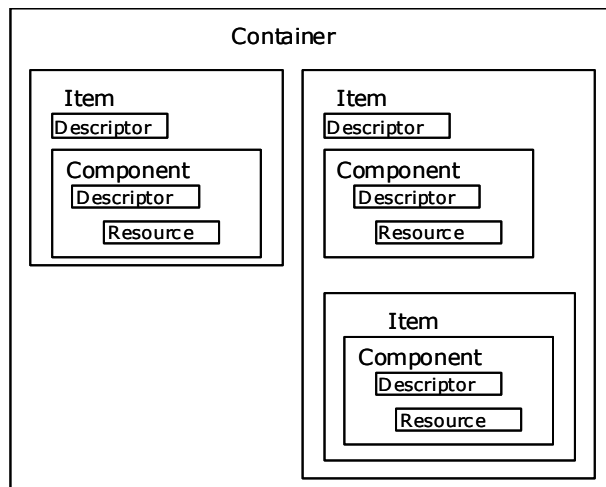


Figure 4 - Example Digital Item Declaration

Apart from the declaration model, in MPEG-21 standard part 2 it is also specified the Representation, which describes the syntax and semantics of the Digital Item Declaration elements. The abstract elements defined in the Model that have been represented in DIDL are: Container, Item, Component, Anchor, Descriptor, Choice, Selection, Condition, Annotation, Assertion, Resource and Statement. Two special element types that do not correspond to any of the model elements, Reference and Declarations, have been also defined. The Reference element is used to link the contents of an element inside another element. The Declarations element is used to define a set of Digital Item Description Language elements in a document without actually instantiating them.

A DIDL document consists of a DIDL root element with an Item child element or a Container child element. An Item is a grouping of possible sub-Items and/or Components, bound to a set of relevant Descriptors containing descriptive information about the item. A Component groups a Resource element with a set of Descriptors containing descriptive information about the resource, plus a set of Anchors specifying points or regions of interest in the resource. The Component, being a logical union of a resource with relevant descriptive data and anchors, is intended to be the basic building block of digital content within a DIDL document. A Descriptor associates information with its parent element; this information may be contained in a Component element or in a Statement element. A Statement defines a piece of information pertaining to the parent element. It can include descriptive, control, revision tracking or identifying information. It can contain any data format, including plain text and various machine-readable formats such as well-formed XML. A Statement can also be defined by reference, by specifying the URI of the Statement. A Resource is an individually identifiable asset such as a video or audio clip, an image, an electronic ticket or a textual work.

The ability of inserting data in any kind of data format, specially well-formed XML, inside a Statement provides a wide field for inserting information for the protection and processing of multimedia data. For example, if we want to associate rights expressions to a particular resource within a Digital Item, the REL License can be placed in the Statement of the Descriptor element related to the resource.

### **Rights Expression Language (REL)**

The different parties involved in the online distribution and consumption of multimedia resources need to exchange information about the rights, terms, and conditions associated with each resource at each step in the multimedia resource lifecycle. For example in distribution and super distribution business models, the information related to the rights and the terms and conditions under which the rights may be exercised needs to be communicated to each participant in the distribution chain.

In an end-to-end system, other considerations such as authenticity and integrity of Rights Expressions become important. For example, any content provider or distributor who issues rights to use or distribute resources must be identified and authorized. In addition, a Rights Expression may be accessed by different participants which requires mechanisms and semantics for validating the authenticity and integrity of the Rights Expression. A common Rights Expression Language that can be shared among all participants in this digital workflow is required.

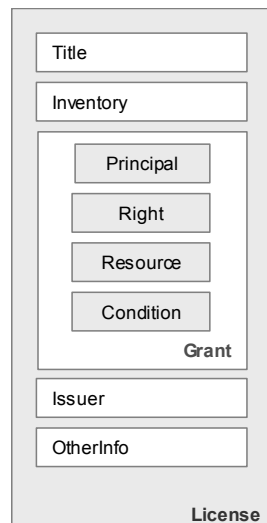
Part 5 of the MPEG-21 standard specifies the syntax and semantics of a Rights Expression Language. MPEG chose XrML as the basis for the development of the MPEG-21 Rights expression language.

MPEG-21 Rights Expression Language (REL) [6] specifies the syntax and semantics of the language for issuing rights for Users to act on Digital Items, their Components, Fragments, and Containers.

The most important concept in REL is the license that conceptually is a container of grants, each one of which conveys to a principal the sanction to exercise a right against a resource. A license is formed by the following elements:

- Title: this element provides a descriptive phrase about the License that is intended for human consumption in user interfaces. Automated processors must not interpret semantically the contents of such title elements.
- Inventory: this element is used for defining variables within a License. In the Inventory element of a license can be defined LicensePart elements that in turn can have licensePartId attributes that can be referenced from elsewhere in the license.  
Therefore, REL provides a syntactic mechanism for reducing redundancy and verbosity in Licenses that can be used throughout a License.
- Grant or GrantGroup: The Grants and GrantGroups contained in a license are the means by which authorization policies are conveyed in the REL architecture. Each Grant or GrantGroup that is an immediate child of a license exists independently within that license, no collective semantic (having to do with their particular ordering or otherwise) is intrinsically associated with the presence of two or more of them within a certain license.
- Other information: Using the wildcard construct from XML Schema, a License provides an extensibility hook within which license issuers may place additional content as they find appropriate and convenient. This can be useful for conveying information that is peripherally related to, for example, authentication and authorization, but is not part of the REL core infrastructure.  
It should, however, be carefully understood that not all processors of REL licenses will understand the semantics intended by any particular use of this extensibility hook. Processors of the license may choose wholly at their own discretion to completely ignore any such content that might be present therein.

Next figure shows the structure of a REL License.



**Figure 5 - REL License Structure**

The most important concept within a license is the grant that conveys to a particular principal the sanction to exercise some identified right against some identified resource, possibly subject to the need for some condition to be first fulfilled. A Grant is an XML structure that is at the heart of the rights management and authorization policy semantics that REL is designed to express.

A grant is formed by four elements, a Principal that represents the unique identification of an entity involved in the granting or exercising of Rights. A Right that specifies an action or activity that a Principal may perform on, or using, some associated target Resource. A Resource that represents the object against which the Principal of a Grant has the Right to perform. The use of a digital resource in a Grant provides a means by which a sequence of digital bits can be identified within the Grant. The Condition element represents grammatical terms, conditions and obligations that a Principal must satisfy before it may take advantage of an authorization conveyed to it in a Grant. The issuer element that may contain two pieces of information, a set of issuer-specific details about the circumstances under which he issues the license, and an identification of the issuer, possibly coupled with a digital signature for the license. The optional issuer-specific details are found in the details element of the issuer. These details optionally include any of the following information the specific date and time at which this issuer claims to have effected his issuance of the license and an indication of the mechanism or mechanisms by which the Issuer of the license will, if he later Revokes it, post notice of such revocation. When checking for revocation, REL processing systems may choose to use any one of the identified mechanisms, that is, they are all considered equally authoritative as to the revocation status of the issuance of the License.

The structure of a REL license is the one described if it is in clear text, but a REL license can contain only an encryptedLicense element if the license is encrypted. The encryptedLicense element provides a mechanism by which the contents of a License may be encrypted and so hidden from view from inappropriate parties. This mechanism makes straightforward use of XML Encryption Syntax and Processing (XML Encryption). Specifically, the XML content model of a License is a choice between a sequence containing the elements previously described in this section and an encryptedLicense element that represents the encryption of the contents of the License element.

The principals, rights, resources and conditions of the REL are organized in three main groups. The first one, the Core specifies structural elements and types and how are they related. The standard extension and the multimedia extension specifies standard or multimedia principals, rights, resources and conditions. Each one of the parts is related to a namespace. Next table gives the prefix and the corresponding namespace.

**Table 1- Namespace prefixes**

Part	Namespace prefix	Namespace
Core	r	urn:mpeg:mpeg21:2003:01-REL-R-NS
Standard	sx	urn:mpeg:mpeg21:2003:01-REL-SX-NS
Multimedia	mx	urn:mpeg:mpeg21:2003:01-REL-MX-NS

At the heart of REL is the REL Core Schema whose elements and types define the core structural and validation semantics that comprises the essence of the specification. The REL Core Schema includes different elements and types organised in four main groups:

- **Principals:** Within REL, instances of the type Principal represent the unique identification of an entity involved in the granting or exercising of rights. They represent the subject that is permitted to carry out the action involved in exercising the Right. The principal element and its type are conceptually abstracts. Then, it does not indicate how a particular principal is actually identified and authenticated. Rather, this is carried out in types that are derivations of Principal. Such derived types may be defined in extensions to REL in order to provide, for example, a means by which Principals who are authenticated using some proprietary logon mechanism may be granted certain Rights using the REL License mechanism.

There are derivations that are important and central enough to be defined within the REL core itself:

- **allPrincipals:** Structurally, an AllPrincipals Principal is a simple container of Principals. Semantically, an AllPrincipals represents the logical conjunct of the Principals represented by all of its children.
- **keyHolder:** Instances of a KeyHolder Principal represent entities which are identified by their possession of a certain cryptographic key. For example, using a KeyHolder, a Principal that uses public-key cryptography may be conceptually identified as that Principal which possesses the private key that corresponds to this-here public key.
- **Rights:** Within REL, instances of the type Right represent a verb that a Principal may be authorized to carry out under the authority conveyed by some authorized Grant. Typically, a Right specifies an action or activity that a Principal may perform on or using some associated target Resource. The semantic specification of each different particular kind of Right should indicate which kinds of Resource if any may be legally used in authorized Grants containing that Right.  
The element right and its type are conceptually abstract. Therefore, the type Right itself does not indicate any actual action or activity that may be carried out. Rather, such actions or activities are to be defined in types that are derivations of Right. Such derived types will commonly be defined in extensions to REL. However, the following rights are related to the domain of the REL core itself:
  - **issue:** When an Issue element is used as the right in an authorized grant, it is required that resource against which the right is applied in fact be a grant or grantGroup. The grant then conveys the authorization for the principal to issue the resource.  
At the instant a License is issued, the issue right must be held by the issuer of the License with respect to all the grants and grantGroups directly authorized therein.
  - **obtain:** When an obtain element is used as the right in an authorized grant, the resource must be present and be a grant or a grantGroup. The use of the obtain right can be conceptualized as an offer or advertisement for the sale of the contained grant
  - **possessProperty:** The possessProperty right represents the right for the associated principal to claim ownership of a particular characteristic, which is listed as the resource associated with this Right.
  - **revoke:** The authorized act of exercising the revoke right by a principal effects a retraction of a dsig:Signature that was previously issued and thus accomplishes a withdrawal of any authorization conveyed by that dsig:Signature.

- Resources: An instance of type resource represents the direct object against which the subject principal of a grant has the right to perform some verb. The actual element resource and its type are conceptually abstracts. That is, the type resource itself does not indicate any actual object against which a Right may be carried out. Rather, such target objects are to be defined in types that are derivations of Resource. Such derived types will commonly be defined in extensions to REL. The relevant resources defined within the REL core:
  - digitalResource: Use of a digitalResource resource in a grant provides a means by which an arbitrary sequence of digital bits can be identified as being the target object of relevance within the grant. Specifically, such bits are not required to be character strings that conform to the XML specification, but may be arbitrary binary data. The means by which this is accomplished breaks down into several cases. For example, the bits are to be physically present within the digitalResource or the bits are to be physically located at some external location (e.g. in a Web site).
  - propertyAbstract: An instance of type propertyAbstract represents some sort of property that can be possessed by principals via possessProperty right.
- Conditions: Within REL, instances of the type Condition represent grammatical terms and conditions that a Principal must satisfy before it may take advantage of an authorization conveyed to it in a grant containing the condition instance. The semantic specification of each different particular kind of condition must indicate the details of the terms, conditions, and obligations that use of the Condition actually imposes. When these requirements are fulfilled, the Condition is said to be satisfied.

The actual element condition and its type are conceptually abstracts. That is, the type Condition itself does not indicate the imposition of any actual term or condition. Rather, such terms and conditions are to be defined in types that are derivations of Condition. Such derived types will commonly be defined in extensions to REL. The conditions defined within the REL core that we consider relevant to detail:

  - AllConditions: Structurally, an allConditions is a simple container of conditions. Semantically, the allConditions represents a logical conjunct of the conditions represented by all of its children.
  - validityInterval: A ValidityInterval condition indicates a contiguous, unbroken interval of time. The semantics of the condition expressed is that the interval of the exercise of a right to which a validityInterval is applied must lie wholly within this interval. The delineation of the interval is expressed by the presence, as children of the condition, of up to two specific fixed time instants:
    - notBefore element, of type xsd:dateTime, indicates the inclusive instant in time at which the interval begins. If absent, the interval is considered to begin at an instant infinitely distant in the past
    - notAfter element, also of type xsd:dateTime, indicates the inclusive instant in time at which the interval ends. If absent, the interval is considered to end at an instant infinitely distant in the future.

The Standard Extension schema defines terms to extend the usability of the Core Schema, some of them are:

- Right Extensions: Right Uri.
- Resource Extensions: Property Extensions and Revocable.
- Condition Extensions: Stateful Condition, State Reference Value Pattern, Exercise Limit Condition, Transfer Control Condition, Seek Approval Condition, Track Report Condition, Track Query Condition, Validity Interval Floating Condition, Validity Time Metered Condition, Validity Time Periodic Condition, Fee Condition and Territory Condition.
- Payment Abstract and its Extensions: Payment Abstract, Rate, Payment Flat, Payment Metered, Payment per Interval, Payment per Use, Best Price Under, Call for Price and Markup.

- Service Description: WSDL and UDDI
- Country, Region and Currency Qualified Names: Namespace URI Structure, Country Qualified Names, Region Qualified Names and Currency Qualified Names.
- Matches XPath Function: Regular Expression Syntax and Flags.

The REL Multimedia Extension expands the Core Schema by specifying terms that relate to digital works. Specifically describes rights, conditions and metadata for digital works, that includes:

- Rights: Modify, Enlarge, Reduce, Move, Adapt, Extract, Embed, Play, Print, Execute, Install, Uninstall and Delete.
- Resources: Digital Item Resources.
- Conditions: Resource Attribute Conditions, Digital Item Conditions, Marking Conditions, Security Conditions and Transactional Conditions.
- Resource Attribute Set Definitions: Complement, Intersection, Set and Union.

A typical example of a REL license issued to an end-user could be the following: a distributor, MusicDist, issues to a user, Alice, a license that permits her the right of play a song, TheEnd.mp3, during this year. The license is sketched in the following figure:

```
<?xml version="1.0" encoding="UTF-8"?>
<r:license xmlns:r="urn:mpeg:mpeg21:2003:01-REL-R-NS" xmlns:sx="urn:mpeg:mpeg21:2003:01-REL-SX-NS"
xmlns:mx="urn:mpeg:mpeg21:2003:01-REL-MX-NS" xmlns:dsig="http://www.w3.org/2000/09/xmldsig#"
xmlns:xsi="http://www.w3.org/2001/XMLSchema-instance">
  <r:grant>
    <r:keyHolder licensePartID="Alice">
      <r:info>
        <dsig:KeyValue>
          <dsig:RSAKeyValue>
            <dsig:Modulus>KtdToQGyzA==</dsig:Modulus>
            <dsig:Exponent>AQABAA==</dsig:Exponent>
          </dsig:RSAKeyValue>
        </dsig:KeyValue>
      </r:info>
    </r:keyHolder>
    <mx:play/>
    <r:digitalResource>
      <r:nonSecureIndirect URI="http://www.webmusic.com/theEnd.mp3"/>
    </r:digitalResource>
    <r:validityInterval>
      <r:notBefore>2004-01-01T00:00:00</r:notBefore>
      <r:notAfter>2004-12-31T12:59:59</r:notAfter>
    </r:validityInterval>
  </r:grant>
  <r:issuer>
    <r:keyHolder licensePartID="MusicDist">
      <r:info>
        <dsig:KeyValue>
          <dsig:RSAKeyValue>
            <dsig:Modulus>X0j9q99yzA==</dsig:Modulus>
            <dsig:Exponent>AQABAA==</dsig:Exponent>
          </dsig:RSAKeyValue>
        </dsig:KeyValue>
      </r:info>
    </r:keyHolder>
  </r:issuer>
</r:license>
```

Figure 6 - REL License Example

The elements of the license are the grant and the issuer.  
The grant element is formed by four elements:



- The keyHolder that represents the user, Alice, which is identified by her possession of a certain cryptographic key. Alice is identified as the Principal that possess the private key that corresponds to this-here public key
- The play element that represents the right. The definition of Play in the Rights Data Dictionary is to derive a transient and directly perceivable representation of a resource
- The digitalResource element that provides a means by which an arbitrary sequence of digital bits can be identified as being the target object of relevance within the Grant. Conceptually, an instance of DigitalResource defines an algorithm by which a sequence of bits is to be located. If the bits are to be physically located at some external location, for example in this example they are located on a Web site, we use that nonSecureIndirect element child where we indicate the algorithm used to allocate the bits.  
In this example we indicate that the song is in the URI <http://www.webmusic.com/TheEnd.mp3>.
- the ValidityInterval element that represents the condition. It indicates a contiguous, unbroken interval of time. The semantics of this Condition is that the interval of the exercise of a Right to which a ValidityInterval is applied must lie wholly within this interval. The delineation of the interval is expressed by the presence, as children of the Condition, of up to two specific fixed time instants, notBefore of type xsd:dateTime, indicates the inclusive instant in time at which the interval begins, 1 January 2004. And the notAfter element of type xsd:dateTime, indicates the inclusive instant in time at which the interval ends, 31 December 2004. Therefore, with this license the user can play the song during this year.

The issuer element indicates the entity that issues the license.

In the above example situation, it represents the music distributor that has the right to issue this kind of licenses to end-users.

Other important concept of the REL is the authorization model. It is used by any implementation of software which makes an authorization decision using REL licenses. The central question that lies in this decision making process *“is a principal authorized to exercise a right against a resource?”*

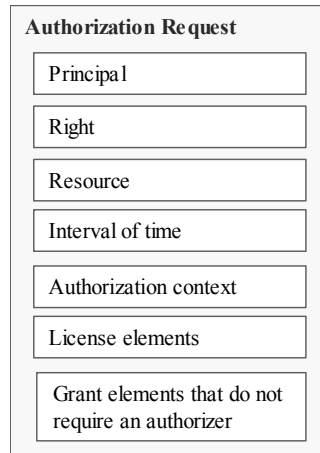
The REL Authorization Model makes use of an authorization request, an authorization context, an authorization story, and an authorizer.

An authorization request can be conceptualized as representing the question if is it permitted for a given Principal to perform a given Right upon a given Resource during a given time interval based on a given authorization context, a given set of Licenses, and a given trust root.

The authorization request contains the following members:

- the principal element, which is the identity of the entity for which permission is requested
- the right element, which embodies the semantics of the action which is requested to be permitted
- the resource element identifying the Resource upon which permission is requested
- the interval of time during which the requested performance of the right by the principal upon the resource is considered to take place. This may be either an instantaneous point in time or an unbroken interval of time
- the authorization context containing properties representing statements that are to be considered true for the purposes of establishing the requested permission
- the set of license elements that may be consulted to establish the requested permission. The algorithm will attempt to find authorized grants or grantGroups within this licenses that it can use to establish a basis for an affirmative authorization decision
- the set of grant elements that do not require an authorizer for the purposes of establishing the requested permission

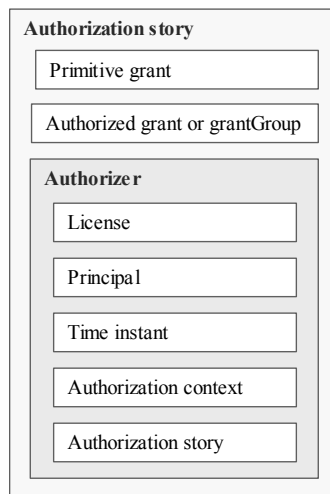
Next figure shows the structure of an Authorization Request.



**Figure 7 - REL Authorization Request**

The authorization story, the following figure, contains the following elements:

- a primitive grant, it is used to demonstrate to which authorization requests the authorization story applies
- either a grant or a grantGroup, it represents the actual grant or grant group that is authorized by the authorizer of the authorization story
- an authorizer, it contains the following members:
  - the license in which the principal is authorized
  - the principal that authorized the license above
  - the time instant in which the license was issued
  - the authorization context that contains the properties representing statements that were considered true for the purposes of establishing the permission
  - an authorization story



**Figure8 - REL Authorization Story**

**Rights Data Dictionary (RDD)**

The Rights Data Dictionary [7] comprises a set of clear consistent, structured, integrated and uniquely identified Terms to support the MPEG-21 Rights Expression language (REL).

The RDD Dictionary has the characteristics of a structured ontology, in which meaning, once it has been defined, can be passed on from one term to another by logical rules of association such as inheritance and opposition. An ontology, in this context, is a structured catalogue of entities in which meaning, once defined, can be passed on from one term to another by logical rules of association such as inheritance and opposition. The structure of this ontology is designed to provide a set of well-defined terms for use in rights expressions governing the use of Digital Items. In recognition of the great diversity and complexity associated with multimedia content, it is also designed to represent as many different specializations of meaning as its users require, and to show their relationships in a structured way in order to support the mapping and transformation of terms between different schemas and systems.

The methodology described has been used to create the Standardized Terms for the RDD Dictionary, and may be used in future so that new terms can be introduced under the governance of a Registration Authority. The Standardized Terms in the RDD Dictionary are therefore not a closed list, but the foundations of a widely extensible Rights Data Dictionary.

The RDD System is comprised of the following three elements, the Specifications contained in the RDD Standard. A Dictionary, the Terms and their TermAttributes defined according to this specification. And a Database, the tool containing the RDD Dictionary and supporting its maintenance.

The use of the RDD System will facilitate the accurate exchange and processing of information between interested parties involved in the administration of rights in, and use of, Digital Items, and the Rights Expression Language.

The RDD System is designed to support the mapping of Terms from different namespaces. Such mapping will enable the transformation of metadata from the terminology of one namespace (or Authority) into that of another namespace (or Authority). Mapping, to ensure minimum ambiguity or loss of semantic integrity, will be the responsibility of the Registration Authority.

The RDD Dictionary is a prescriptive Dictionary, in the sense that it defines a single meaning for a Term represented by a particular RddAuthorized TermName, but it is also inclusive in that it can recognize the prescription of other Headwords and definitions by other Authorities and incorporates them through mappings. The RDD Dictionary also supports the circumstance that the same name may have different meanings under different Authorities. Therefore Terms that are directly authorized by the RDD Registration Authority neither define nor prescribe intellectual property rights or other legal entities.

The RDD defines the meaning for the terms defined in the REL. Next table summarizes the ActTypes in this part of the MPEG-21 standard that have been defined in response to requirements identified in the process of developing the REL and RDD Standards, particularly focussed on common processes in the use and adaptation of Digital Resources.

**Table 2 - RDD ActType and its parent and definition**

ActType	Parent	Definition
Adapt	Derive, ChangeTransiently	To ChangeTransiently an existing Resource to Derive a new Resource.
Delete	Destroy	To Destroy a DigitalResource.
Diminish	Adapt	To Derive a new Resource which is smaller than its Source.
Embed	Relate	To put a Resource into another Resource.
Enhance	Adapt	To Derive a new Resource which is larger than its Source.
Enlarge	Modify	To Modify a Resource by adding to it.
Execute	Activate	To execute a DigitalResource.
Install	UseTool	To follow the instructions provided by an InstallingResource.

Modify	Change	To Change a Resource, preserving the alterations made.
Move	Modify	To relocate a Resource from one Place to another.
Play	Render, Perform	To Derive a Transient and directly Perceivable representation of a Resource.
Print	Render, Fix	To Derive a Fixed and directly Perceivable representation of a Resource.
Reduce	Modify	To Modify a Resource by taking away from it.
Move	Modify	To relocate a Resource from one Place to another.
Play	Render, Perform	To Derive a Transient and directly Perceivable representation of a Resource.
Uninstall	UseTool	To follow the instructions provided by an UninstallingResource.

When using RDD actTypes in REL is not only important the meaning of the act, it is also important the RDD Hierarchy of the term. In next chapters we will see how it influences the authorization process. An authorization can be erroneous if the hierarchy of the right is not taken into account.

### **Intellectual Property Management and Protection (IPMP) Components**

Intellectual Property Management and Protection [5], part 4 of the MPEG-21 standard is in the Committee Draft (CD) phase of MPEG standardisation process. MPEG has defined the requirements for MPEG-21 IPMP based on input from a wide variety of interested parties.

In this part of the standard an interoperable framework for Intellectual Property Management and Protection will be defined. MPEG-21 must provide a framework that encourages the creation of new services that can be used to support new business models. These services should meet the needs of the different members of the networks associated with the distribution of digital items.

IPMP is central to the creation of these business models. It must provide more functionally than the existent technologies that have focused its efforts on content protection.

In this part of the MPEG-21 standard is included the expression and enforcement of rights that are associated with digital item distribution, management and usage by all members of the value chain.

The Intellectual Property Management and Protection part deals with the standardisation of a general solution for the management and protection of Intellectual Property. Digital Items can be protected in order to ensure that the access to the contents is done according to the license terms. The solution lies in the use of protection techniques over the digital content, which makes it possible to deploy a business model that ensures the accomplishment of the license terms in a controlled way. These kinds of objects are called IPMP DIDL documents that consist of the protected object (or part of the DIDL document) and the IPMP information expressions. IPMP expressions contain protection information, such as the IPMP tools that protect the content, initialization settings, keys, etc.; and governance information, such as licenses that govern the content or references to these licenses or license services. In our system, the protection server is the responsible for protecting the content and managing the protection keys and tools. It can also generate the protection information required to be included in Digital Items.

#### **4.1.3 Digital Media Project (DMP)**

The Digital Media Project (DMP) [29] is a non-profit Association registered in Geneva, Switzerland. Its mission is to promote the successful development, deployment and use of digital media that respect the rights of creators and rights holders to exploit their works, the wish of end users to fully enjoy the benefits of digital media and the interests of value-chain players to provide products and services.

### **DMP DRM**

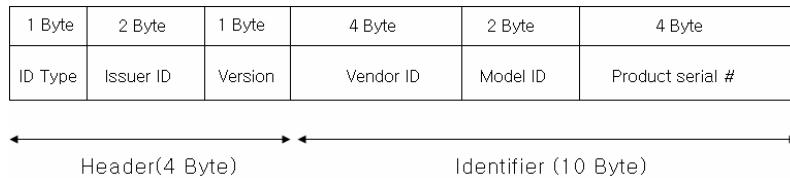
DMP has noted that DRM has the potential to substantially alter the balance that has been in existence in the analogue world between different Users of Content, in particular when one of them is the End-User. If not appropriately remedied, this imbalance may lead to a significant reduction of the scope of Traditional Rights and Usages (TRU) of Users. A possible outcome is the outright rejection of the new technology on the part of some Users, in particular End-Users perceiving the DRM media experience as inferior.

DMP is not claiming that an established TRU necessarily implies a *right* of a User to a particular Use of digital media but simply that, if Users have found a particular Use advantageous in the analogue domain, they are probably interested in continuing to exercise that Use in the digital domain as well. Leveraging upon this interest may provide opportunities for new “Digital Media Business Models” that are attractive to Users but respectful of the Rights of those who have created Works and invested in making Content.

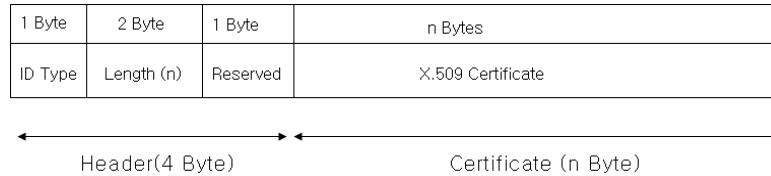
Therefore DMP will be adding technologies to its specifications to make the exercise of TRUs technically possible. However, even a summary analysis shows that many TRUs have a legislative/regulatory impact that needs to be addressed by proper authorities. This can only be done within individual jurisdictions by determining which TRUs shall mandatorily be supported by the Interoperable DRM Platforms operating under their jurisdiction and which TRUs can be left to private negotiations between Users. This is a challenging task because it requires blending knowledge encompassing the legal, social and economic fields with in-depth knowledge of the highly sophisticated and unusual DRM technologies.

DMP has specified basic standard technologies [30], called Tools, that are required to build Value-Chains for ease of treatment. These Tools has been grouped in categories as listed below:

1. Represent: specifies the set of Tools used to Represent combinations of Resource Types and Metadata that constitute Content Items.
  - Content: DMP refers to this Content Representation Tool as DMP Content Information (DCI). DCI is an XML structure, based on a DMP-defined subset of the MPEG-21 Digital Item Declaration (DID) [3], MPEG-21 Digital Item Identification (DII) [4] and MPEG-21 IPMP Components [5], and extended by the DMP namespace to express DMP-specific information.
  - Keys: DMP has specified the element KeyInfo is in XMLDSIG [23] in order to enable the recipient(s) to obtain the key needed to validate digital signatures. KeyInfo may contain keys, names, certificates and other public key management information, such as in-band key distribution or key agreement data. The XMLDSIG specification defines a few simple types but applications may extend those types or altogether replace them with their own key identification and exchange semantics using the XML namespace facility. However, questions of trust of such key information (e.g., its authenticity or strength) are out of scope of the XMLDSIG specification and left to the application.
  - Rights Expressions: Specifies the Tool to Express Rights associated with Content that in turn map onto specific End-User Device behaviour consistent with the semantics of the Rights Expressions. It does not cover the expression of commercial offers or of details of financial transactions between the Service Provider and the End User.
2. Identify:
  - Content: The Content Identifier satisfies the characteristics defined in RFC 1737 [31], which is known as URN (Uniform Resource Names) scheme. Therefore identifiers that conform to URN schemes can be used to identify Content. Currently, there are several registered URN schemes such as ISBN and ISSN, each of them serving a specific purpose and having a unique namespace under IANA (Internet Assigned Numbers Authority).
  - License: License identification is performed as content identification, as a license can be represented as a DCI.
  - Device: Device identifier is mainly used for device authentication. There can be two kinds of device identification:
    - Device info-based identification: the identifier is generated only based on the device information by the device identification server run by the Registration Agency. Figure below shows the identifier format of device info based identification.



- Certificate-based identification: in which a X.509 certificate is utilized for device identifier. Figure below shows the identifier format for the certificate-based identification.



- o Domain: The allocation of Domain Identifiers is carried out by Domain Registration Agencies, which are appointed by the Domain Registration Authority. The format of the Domain ID is:

`<element name = "Domain_ID " type = "r:Keyholder"/>`

As a Domain is typically utilised by a group of Users it is often beneficial to be able to Identify sub-Domains within a given Domain, where each sub-Domain corresponds to a member of the group. The creation of a sub-Domain is achieved in the same way as the original Domain was established, this time generating a sub-Domain ID. The sub-Domain ID can be included in a Content License as representing the target of the Content in the same way as the Domain or Device ID. Multiple sub-Domains may appear within a Content License. Format of Sub-Domain ID is:

`<element name="SubDomain_ID" type="anyURI"/>`

### 3. Package:

- o Content: DMP provides Tools to Package Content in files whose format using a DMP-defined subset of the MPEG-21 File Format [10], which contains the DCI with some or all of its ancillary Resources, potentially in a single package. The MPEG-21 File Format is based on the ISO Base Media File Format, which defines how to contain timed media information for a presentation. The file structure is object-oriented; a file can be decomposed into constituent objects very simply, and the structure of the objects inferred directly from their type. Files are formed as a series of objects, called boxes. All data is contained in boxes; there is no other data within the file. Each Box is characterised by two attributes: boxtype and size.

### 4. Authenticate:

- o Device: DMP defines three different types of Device Authentication, which are closely related with the Identification part of this Approved Document. This section will provide means to Authenticate Devices for the three classes of Device Identification.
  - Devices having unique certificates
  - Devices that are uniquely identified by data
  - Devices without a unique data with certificate proxy

### 5. Manage:

- o Domains: DMP specifies the Domain Management Protocols. The functionality of these protocols includes:
  - Setting up a Device Domain Context
  - Controlling the Use of Content within the Domain
  - Managing Device Domain membership – joining and leaving

### 6. Access:

- Content: DMP specifies the Protocol to Access a Content Item with a License Bundled within the Content and bound to a specific Device and/or Domain. The Remote Content Access Protocol (RCAP) is used by an eXternal Device (XD) connected to a PAV Device to obtain a Content Item with a License Bundled within, granting the Use of this Content Item to that PAV Device or to a Domain. This protocol is based on the exchange of messages between two basic components: the XD and the Content Provider.
- License: DMP specifies two Protocols:
  - Remote License Access Protocol (RLAP) employed when an external device (XD) connected to a PAV Device Accesses a License from a License Provider;
  - Local License Access Protocol (LLAP) employed when a PAV Device Accesses a License Bundled within a Content Item.
- Update/Upgrade License

7. Process:

- Binarise XML
- Encrypt/Decrypt

#### 4.1.4 ISMA (Internet Streaming Media Alliance) DRM

The Internet Streaming Media Alliance [28] is composed of companies from the information technology, consumer electronics and media industries. Apple Computer, Cisco, IBM, Kasenna, Philips and Sun Microsystems Inc. are the founder members of the ISMA. In addition there are more than 30 other companies in the ISMA. They are jointly specifying protocols for media streaming over IP networks.

The ISMA/DRM must preserve the ISMA interoperability goals using standard encryption, authentication and integrity validation for ISMA conforming media and protocols. There are three general goals for the first release of the ISMA DRM specification according to the ISMA DRM Recommendations:

1. Ensure the "support and consistency" of ISMA 1.0 specifications when DRM is added.
2. Remove technical barriers to the dissemination of rights-managed content on platforms that run the ISMA protocols. If ISMA media and protocols are to serve as open, standard interfaces to "content protection" devices, ISMA needs to accommodate the technical protection measures (TPM) in those devices and it needs to implement the change control needed for platform licensing.
3. Identify what needs to be standardized, which bodies are developing needed standards and what needs to be invented. For example, MPEG is developing the decoder interfaces and services for DRM; the IETF, SMPTE, and OMA are developing cryptographic and key management protocols. The IETF defines cryptographic protocols for IP-network applications, particularly for the high-security needs of governments, enterprises, and individuals.

#### **ISMA DRM Architecture**

This section briefly reviews the ISMA DRM architecture. Figure below summarizes the flow within the architecture.

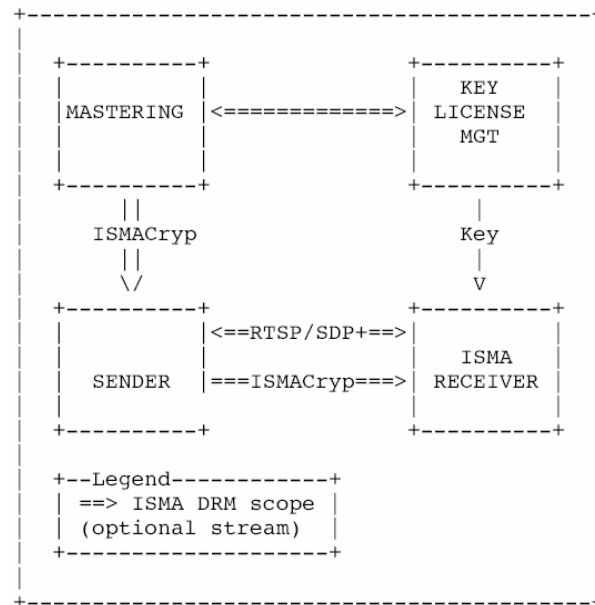


Figure 9 - ISMA DRM architecture

In previous figure, mastering is where a content work is prepared for dissemination. It may be encrypted and associated with a rights specification that is formatted according to a "rights expression language". Mastering is important to interoperability when cryptographic transforms are applied: The standard receiver needs standard cryptographic transforms for the decryption, authentication, and integrity of content works. The Mastering step may apply encryption to the mastered media work.

The Key/License MGT entity associates a rights specification and cryptographic keys with an ISMA content work. Key/License MGT translates the rights specification into a license. The license authorizes particular types of access to the work, possibly according to a set of "business rules." The access may be at a highly-granular level of access such as to view/hear the content, write to a DVD, or send to a friend. Key/License Management is referenced but not specified; ISMA needs to accommodate a variety of Key/License management systems, both standard and proprietary.

Although the previous figure shows Key/License MGT providing only keys to the Receiver, the Sender may obtain the key using the same elements of procedure as the Receiver. The process may be completely different on the Sender if the content is pre-encrypted at the Mastering step leaving the Sender with no need to hold the key to the content work.

The Receiver decrypts and authenticates content works contained in the media flow and may decrypt and authenticate control flows. Depending on the nature of the key management protocol in use, the Receiver may perform mutual authentication with the Key/License MGT entity to prove that the receiver is an authorized platform. This process is controlled by the license, which specifies the terms and conditions under which a key is provided to an ISMACryp device. The license determines what authenticating information is exchanged, such as information about the Receiver's hardware, software or human user. This information needs to be governed by a specification as to what can be collected and how it can be used. Exchanges with Key/License MGT need to be secured in practically all circumstances to protect the user identity and the user's content-work transactions as well as the content-work keys. The media decryption keys must also be secured, and the receiver may be a licensed content-protection platform (CPRM). The first release of ISMA DRM supports but does not specify the interfaces, messaging, or processing of content-protection platforms. Thus, the information assets to be protected go beyond content works; they include information related to the user's privacy and authenticating information. These assets also include resources such as the CPU, storage, service and bandwidth of the provider and the user.



### 4.1.5 Creative Commons

#### **Introduction**

Creative Commons [39], an initiative launched in the beginning of 2003. A non-profit organization founded on the notion that some people would prefer to share their creative works (and power to copy, modify, distribute works) instead of exercising all of the restrictions of copyright law. It offers a flexible solution that situates itself between traditional copyright and the strict open source and open content licenses. It allows rights owners to specify that their content is "Some Rights Reserved", not "All Rights Reserved". Users can choose and combine a custom-made license, based on four fundamental choices. Should the work always be attributed to its original maker? Can the work be reused for commercial purposes? Are derivatives allowed or should the work be reproduced in its original form? Should the work be reproduced under the same conditions?

Creative Commons legal solidness, flexibility and simplicity, combined with the wide exposure it received, makes it a promising new initiative - many agree that more flexibility is needed in order to bring the current, disproportioned copyright system back to a realistic framework.

Creative Commons main goals are Goals to provide an easy way to announce that works are available and an easy way for people to find such works that are in the public domain or licensed on generous terms

#### **Creative Commons licenses**

Creative Commons first project, in December 2002, was the release of a set of copyright licenses free for public use. Taking inspiration in part from the Free Software Foundation's GNU General Public License (GNU GPL), Creative Commons has developed a Web application that helps people dedicate their creative works to the public domain — or retain their copyright while licensing them as free for certain uses, on certain conditions. Unlike the GNU GPL, Creative Commons licenses are not designed for software, but rather for other kinds of creative works: websites, scholarship, music, film, photography, literature, courseware, etc.

They hope to build upon and complement the work of others who have created public licenses for a variety of creative works. Their aim is not only to increase the sum of raw source material online, but also to make access to that material cheaper and easier. To this end, they have also developed metadata that can be used to associate creative works with their public domain or license status in a machine-readable way. They hope this will enable people to use their search application and other online applications to find, for example, photographs that are free to use provided that the original photographer is credited, or songs that may be copied, distributed, or sampled with no restrictions whatsoever. They hope that the ease of use fostered by machine- readable licenses will further reduce barriers to creativity.

Creative Commons offer to work creators the possibility offer their work using CC licenses without giving up their copyright. It means offering some of creators rights to any taker, and only on certain conditions.

The different licenses offered by Creative Commons are:

- Attribution. You let others copy, distribute, display, and perform your copyrighted work — and derivative works based upon it — but only if they give you credit.
- Noncommercial. You let others copy, distribute, display, and perform your work — and derivative works based upon it — but for noncommercial purposes only.
- No Derivative Works. You let others copy, distribute, display, and perform only verbatim copies of your work, not derivative works based upon it.
- Share Alike. You allow others to distribute derivative works only under a license identical to the license that governs your work.

Creative Commons Metadata files have two major parts: a work description, and a license description. The work description uses Dublin Core properties to provide information about the work. Here are the properties that are used:

- dc:title: A title or name for the resource.
- dc:description: A text description of the resource.
- dc:subject: Key words and phrases describing the topic of the resource.
- dc:publisher: A cc:Agent responsible for making the resource available.
- dc:creator: A cc:Agent who created the resource.
- dc:contributor: An cc:Agent who contributed to the creation of the resource.
- dc:rights: The cc:Agent who holds the copyright on the resource.
- dc:date: A copyright date for the resource.
- dc:format: The Media Type of the resource.
- dc:type: The DCMI Type (schema) of the resource.
- dc:source: A Work that the resource was derived from.
- cc:derivativeWork: A Work that was derived from the resource.
- cc:license: A copyright license for the resource, a structured cc:License. If there are two cc:licenses, then the licensee gets to pick which to use.

Licenses are described by their characteristics, which come in three types:

- Permissions (rights granted by the license)
  - o Reproduction: the work may be reproduced
  - o Distribution: the work (and, if authorized, derivative works) may be distributed, publicly displayed, and publicly performed
  - o DerivativeWorks: derivative works may be created and reproduced
- Prohibitions (things prohibited by the license)
  - o CommercialUse: rights may be exercised for commercial purposes
- Requirements (restrictions imposed by the license)
  - o Notice: copyright and license notices must be kept intact
  - o Attribution: credit must be given to copyright holder and/or author
  - o ShareAlike: derivative works must be licensed under the same terms as the original work
  - o SourceCode: source code (the preferred form for making modifications) must be provided for all derivative works

Example of what a full file will look like:

```
<rdf:RDF xmlns="http://web.resource.org/cc/"
  xmlns:dc="http://purl.org/dc/elements/1.1/"
  xmlns:rdf="http://www.w3.org/1999/02/22-rdf-syntax-ns#">
<Work rdf:about="http://example.org/gnomophone.mp3">
  <dc:title>Compilers in the Key of C</dc:title>
  <dc:description>A lovely classical work on compiling code.</dc:description>
  <dc:creator><Agent>
    <dc:title>Yo-Yo Dyne</dc:title>
  </Agent></dc:creator>
  <dc:rights><Agent>
    <dc:title>Gnomophone</dc:title>
  </Agent></dc:rights>
  <dc:date>1842</dc:date>
  <dc:format>audio/mpeg</dc:format>
  <dc:type rdf:resource="http://purl.org/dc/dcmitype/Sound" />
  <dc:source rdf:resource="http://example.net/gnomovision.mov" />
  <license rdf:resource="http://creativecommons.org/licenses/by-nc-nd/2.0/" />
  <license rdf:resource="http://www.eff.org/IP/Open_licenses/eff_oal.html" />
</Work>

<License rdf:about="http://creativecommons.org/licenses/by-nc-nd/2.0/">
  <permits rdf:resource="http://web.resource.org/cc/Reproduction" />
  <permits rdf:resource="http://web.resource.org/cc/Distribution" />
  <requires rdf:resource="http://web.resource.org/cc/Notice" />
  <requires rdf:resource="http://web.resource.org/cc/Attribution" />
```

```
<prohibits rdf:resource="http://web.resource.org/cc/CommercialUse" />
</License>
</rdf:RDF>
```

#### 4.1.6 Real Networks DRM

##### Introduction

In 1995, RealNetworks, Inc. [40] pioneered the entire Internet media industry, and continues to fuel its exponential growth. Because the Internet was built to handle text-based information, not audio and video and other rich media, RealNetworks, Inc. foresaw the need for specific solutions that could handle the creation, delivery and consumption of media via the Internet. That led RealNetworks, Inc. to invent and release the RealPlayer and RealAudio in 1995.

RealNetworks, Inc. develops end-to-end solutions that allow everyone — from Fortune 500 companies with locations worldwide to individuals at their desktops or other Internet-enabled devices — to create, send and receive audio, video and other multimedia services over the Internet. With the introduction of the Helix Initiative and the Helix Servers and RealProducer product families from RealNetworks, Inc., they continue to lead the way in delivering the highest quality Internet media experience delivering any media format, from any point of origin, across any network transport, running any OS to any person on any Internet-enabled device anywhere in the world.

Helix DRM [41] replaces the company's Media Commerce Suite (MCS) [42], which provided DRM only for RealAudio and RealVideo formats, and is part of RealNetworks ambitious open-source push for adoption among content producers and consumer electronics manufacturers

##### Helix DRM 10

Helix DRM is the first multi-format digital rights management platform for secure delivery of media to any device. It is a comprehensive and flexible platform for the secure media content delivery of standards-based as well as leading Internet formats, including RealAudio, RealVideo, MP3, MPEG-4\*, AAC\*, H.263 and AMR\*. Helix DRM makes it possible to deliver these formats not only to PCs but also to a wide array of non-PC devices, including mobile devices and home appliances.

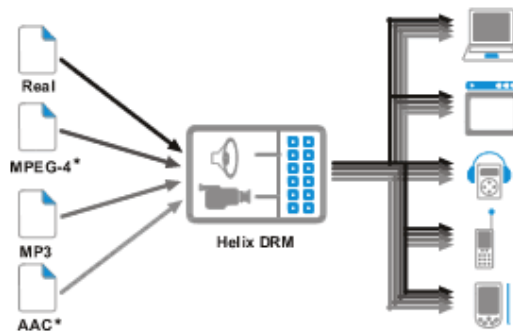


Figure 10 - Helix DRM overview

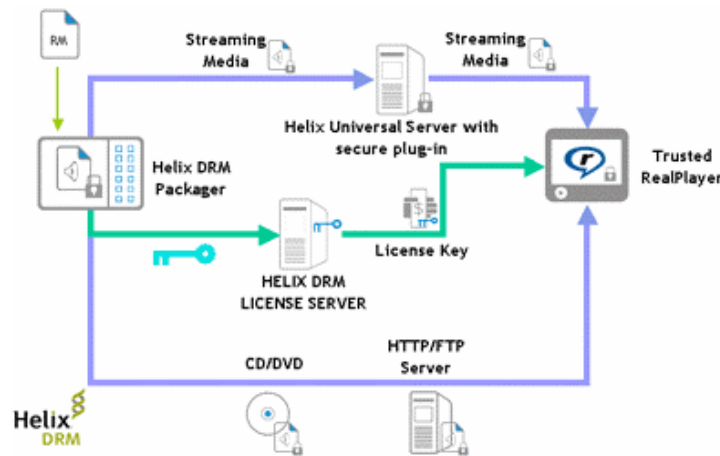
Helix DRM includes a set of products and services enabling business models through secure rights managed distribution of movies, music and other digital content to millions of media player users worldwide.

It empowers rights holders to create a range of robust business models for distributing rich media to the broadest worldwide audience, and will create many new ways for consumers to access and enjoy digital media.

Helix DRM provides secure media packaging, license generation and high-quality content delivery to a trusted media player base across all major platforms to multiple devices. It extends the RealPlayer and Helix Platform open architecture to accommodate the incorporation of a wide range of rights management systems. It easily integrates into all types of existing infrastructures and back-end systems, supporting a broad set of business models including purchase, rental, video on-demand, and subscription services.

Consumers want to access their favorite audio and video content via the Internet and play it on a variety of home and mobile devices. Content owners want to meet this demand in a way that protects their copyrighted material. Until now, that has required them to use a different digital rights management (DRM) system for each major format they want to support, or to avoid making their content available at all for certain devices.

Helix DRM is a complete, end-to-end secure digital delivery platform that is comprised of four major components Helix DRM Packager, Helix DRM License Server, elix DRM Client and Helix DRM Device Support .



### Figure 11 - Helix DRM

## Helix DRM Features

### General features

Helix DRM general features are:

- The content is separate from the rights. This means content owners can change the business rules associated with the content without re-encoding or re-packaging.
- Supports multiple usage rights: Content owners have the ability to issue licenses for playback of a specific duration, playback during a specific window of time, and to limit the number of plays for each media file distributed.
- Supports multiple business models: such as rental, subscription services, content syndication, content transaction and promotion, pay-per-view and video on demand.
- Supports multiple content delivery modes: Secure content can be distributed content via streaming (live or on-demand), downloads, physical media or peer-to-peer file sharing networks.

### Back-end system interoperability

Helix DRM was built to integrate with existing systems such as clearinghouses, payment systems, retail storefronts, databases, customer relationship management software, and other essential commerce systems. Real Networks currently offer two models for integration of Secure Receivers through their Helix Device DRM Community:

- Native Device Support: A Helix DRM Native Device is a network-connected device such as a PC, Set Top Box, Home Media Server, or Mobile Phone. The Native Device can connect directly to the Internet, and has local storage. Helix DRM Native Device support requires both the Helix DRM and the Helix DNA client to run natively on the consumer device. With the Helix DRM Native Device implementation, consumers are able to perform content acquisition, licensing, and playback all on the Native Device. The network connection allows for content retrieval for download and streamed presentations as well as request and receipt of content licenses from the Helix DRM License Server. The storage on the Native Device holds the secure license store containing the content licenses that have been issued as well as any downloaded content. Playback of the media through the Helix DNA Client with the Helix DRM Client Plug-in provides high quality playback of the widest variety of content formats as well as enforcement of the business rules defined by the content owner.
- Secure Receiver Device Support: Helix DRM for Secure Receiver Devices enables Consumer Electronics Manufacturers to enable Industry Supported, Standards Based, Industry Leading secure media experiences such as subscription & purchase business models on a wide range of consumer, mobile, and portable devices as well as connected home appliances. A Secure Receiver Device is a device that requires a connection to a Native Device for the transfer of content and enforcement of the business rules defined by the content owner.

### **Helix DRM Components**

#### *Helix DRM Packager*

The Helix DRM Packager uses strong encryption algorithms and secure container technology to prevent unauthorized use of content and to prepare content for distribution via streaming, download or other delivery methods. The packaged media content and the associated business rules for unlocking and using that content are stored separately, so that multiple sets of business rules can be applied to a single file over time. The Helix DRM Packager can support a wide range of media formats and can deliver secure live content when used in conjunction with the RealProducer.

#### *Helix DRM License Server*

The Helix DRM License Server is a scalable, flexible server that allows retailers, Internet music and movie services, and enterprises to manage, authorize, and report content transactions. The Helix DRM License Server verifies content licensing requests, issues content licenses to trusted, authenticated Helix DRM end-user clients, such as RealPlayer, and provides auditing information to facilitate royalty payments. The content owner, in the event of a security Player breach, can also revoke licenses.

#### *Helix DRM Client*

The Helix DRM client enables download and streaming playback of secure formats in a tamper-resistant environment based on the usage rules specified by the content owners. Client applications, such as the RealPlayer can be built on top of the Helix DRM client.

#### *Helix DRM Device*

The evolution of digital media is moving quickly beyond the PC. Consumers throughout the world are moving to take their music with them wherever they go. As connected and non-connected audio and video devices become more prevalent, it becomes critical to enable new business models that take advantage of consumer demand. Content rights holders are quickly seeking proven, reliable methods to deliver their content securely beyond the PC. To secure the media content that is on consumer devices, Helix DRM for Devices enables chip and consumer electronic device manufacturers to include DRM on their consumer devices and to keep content secure beyond the PC. As part of Real strategic initiatives to deliver media anytime, anywhere, and on any device, the flexibility of Helix DRM means that content rights holders can determine the rules for which they want to deliver content to devices. It also means that device manufacturers can provide a complete DRM solution on their devices that will meet the needs of consumers.

Helix DRM 10 for Devices works in two different ways-Primary Device and Secondary Device thus giving content rights holders and device manufacturers maximum flexibility over their business models.

- **Helix DRM 10 Primary Device:** it is a network-connected device such as a PC, Set Top Box, Home Media Server, or Mobile Phone. The Primary Device can connect directly to the Internet, and has local storage. Helix DRM 10 Primary Device support requires both the Helix DRM 10 and the Helix DNA client to run natively on the consumer device. In the Helix DRM 10 Primary Device implementation, the consumer acquires the secure media file from a media server, and then attempts to play the encrypted file on their Helix DRM 10 Primary Device. Because a license key is required to decrypt the secure media file, the Helix DRM 10 client running on the Primary Device makes a license request and the Helix DRM 10 License Server generates a license with the license key and the associated business rules defined by the content owner.
- **Helix DRM for Secondary Devices:** it enables Consumer Electronics Manufacturers to enable Industry Supported, Standards Based, Industry Leading secure media experiences such as subscription & purchase business models on a wide range of consumer, mobile, and portable devices as well as connected home appliances. A Secondary Device is a device that requires a connection to a Primary Device for the transfer of data and rules for that data. There are two models for integration with Secondary Devices through our private Helix Device DRM Community:
  - Secure Memory Device - With the Secure Memory protocol, manufacturers implement device compatibility with stored secure content and enable the transfer of secure content to the device from an application with native Helix DRM 10 support, such as the RealPlayer 10. By enabling the Secure Memory protocol, CE manufacturers will be able to offer secure download services such as the RealPlayer 10 Music Store to their consumers.
  - Secure Streaming Device - With the Secure Streaming device protocol, device manufacturers allow secure content to be streamed to their devices over a home network. By enabling the Secure Streaming protocol, CE manufacturers can make their devices compatible with premium content services to help drive demand for their device technology.

RealNetworks does plan to enable Secure Streaming via Digital Transmission Copy Protection over Internet Protocol (DTCP-IP).

#### 4.1.7 Trymedia ActiveMark DRM SYSTEM

ActiveMARK DRM [43] is also the only single protection solution that works on both physical media (CD/DVD) and via download. ActiveMARK DRM ensures that content is used only as intended. Rather than preventing copies from being made by consumers, ActiveMARK is designed to enable copies to revert-to-trial mode (if required), creating additional sales without incremental cost. Additionally, consumers may make backup copies of their content without exposing any additional security risk.

ActiveMARK DRM performs the following client-side operations:

- Business model support
- Rules enforcement
- User interfacing
- License management
- Security

### **Business model support**

ActiveMARK DRK support different business models, the most common are:

- CD Activation: Product is purchased offline and is then activated to gain access to copying/backup features
- Try Before You Buy: Consumers can try your products, with limitations, before making a purchase decision
- Rent and Buy: Consumers can pay to try your products (rent) before deciding to buy
- Buy without Trial: Consumers can/must purchase your content without being able to run a trial period
- Subscription: Consumers pay a monthly fee for access to a range of content. Access is turned on or off based on the subscription status
- Beta/Demo Uses (non-commercial): Content cannot be purchased, but can be used in trial mode up to a specified limit (time, date, etc.)

### **Rules enforcement**

Rules enforcement articulates how the above business models are implemented. The content owner specifies rules that grant different access controls to his/her content during its lifecycle. Supported rules are:

- Time-based: Allow a trial version to be used during a specified time period
- Use-based: Allow a trial version to be used a certain number of times
- Date-based: Allow a trial version to be used until a certain date
- Space-based: Allow a trial version to be played through a certain number of levels or disable the print function
- Complex: Allow a trial version to be used a certain number of times unless the date is before a certain date, and then allow a certain time of use
- Authentication-based: If user has a valid subscription, then allow use for a certain time period and check validity again

### **User interfacing**

It is handled via in-product HTML pages. Pages are typically displayed at launch, close and trial expiration with an emphasis on encouraging consumers to purchase.

Interfaces are packaged within the product itself, allowing users to render and conduct basic operations without needing an Internet connection. These branded pages present product information along with buttons to share it with friends, play trials, reactivate (when licenses have been lost), activate and purchase the product.



Figure 12 - User interface example

### License management

In this process licenses are created, stored and validated on the user's computer.

Typically, a license is requested once a consumer clicks on "BUY" or "ACTIVATE" and payment/authentication is validated. Licenses are created based on the configuration of the user's computer, and allow a customizable level of tolerance for configuration changes before requiring reactivation. These licenses are issued by ActiveMARK License Web Services and are downloaded in the background to the end-user's computer without user intervention.

Once a valid license is installed, it is validated each time the product is executed without requiring a persistent Internet connection. License information can be stored remotely allowing users to retrieve licenses as needed after reformats or to activate products on multiple machines based on the specified rules.

### Security

Trymedia follows the established principles of prevention, detection, response and healing to ensure maximum efficacy in the security process throughout the lifecycle:

- **Prevention:** It is possibly the most important aspect of effective content protection. In addition to the sophisticated design of the ActiveMARK security system, extensive anti-hacking, code obfuscation, cryptographic machine-binding, tamper-proofing, 128-bit encryption and intrusion-detection methodologies are deployed to keep content safe as it travels around the network.
- **Detection:** It is the process of identifying threats against ActiveMARK and the content protected by it. The earlier Trymedia finds a threat, the more time there is to respond to it. For this reason, the Trymedia R&D team is constantly monitoring underground message boards and hacker communities to identify the most pressing dangers.
- **Response:** Once a real threat has been identified and isolated, a response is prepared. These responses can take the form of an update to the ActiveMARK Technology (i.e. a new release of the ActiveMARK Packaging Tools), or simply a change in trial criteria. In any case, the objective is to balance the customer experience against the potential risk resulting from an attack.
- **Healing:** Once a response has been agreed upon, the product is prepared for the healing cycle. A benefit of the ActiveMARK Technology is the ability to update content with the latest version on the server immediately upon repackaging, although this does not change any files that are being passed



from person to person. Once a new version of a file is available, the old version ceases to be available immediately on the Trymedia Network, thus reducing the risk from multiple, older versions being made available.

## 4.2 AXMEDIS users/tools registration, certification, verification and object usage issues

### 4.2.1 Why AXMEDIS DRM cannot be the same as Windows Media DRM: privacy and security issues

The AXMEDIS project is an European project which gets financial resources from European Community (EC). Therefore it has to present some innovation aspects and take into account the sum of laws adopted by all European Countries and in particular the aspect that concerns privacy.

It has to be considered that cannot be an unique subject that retain all information about users, objects, tools and action performed over objects. In this view the DRM provided by Microsoft with Windows Media DRM is in fault because it concentrates lot of information inside an unique point (the Microsoft Passport). This can be seen as a privacy violation in many European countries according to the related privacy laws.

Moreover Windows Media DRM system retains some protection information (such as license) inside the tool, on the device used to consume the multimedia object. This can be a dangerous issue since it can be cracked in an easy way (it partially happened: see <http://nanocrew.net/2005/08/31/reversing-nsc/>).

According to what has been written above, the AXMEDIS DRM model cannot be similar to Windows Media (also because AXMEDIS has to provide many innovation aspects to be approved by EC and receive funding). This implies that registration, certification and accounting information has to be distributed among several subjects. This is the way the system has been designed as different entities, including Distributors, AXMEDIS Certifier and Supervisor (AXCS), AXMEDIS Protection Manager and Support (PMS) and so on, each with its own task and responsibility.

In the AXMEDIS current situation each subject retains a subset of user data needed to perform its own task:

- **Distributor.** It retains all data about its own users and the pertinent relation  $AXUID \leftrightarrow \text{user data}$ .
- **AXCS.** It retains data about users (limited to AXUID) user-id, object-id and the association  $\text{users} \leftrightarrow \text{objects}$  realized as a relation which take into account information about actions performed on an object by a user. It has to be underlined that AXCS doesn't get information about user, but only User-ID (AXUID) and other fewer data: information about users has to be retained by distributors, each for its own users.
- **PMS:** It retains and provides licenses for the whole system.
- **Tool:** It contains certificates which include AXUID: this information is stored in a secure cache.

Moreover the AXMEDIS system has been designed to support multi-channel distribution models and the opportunity of reusing already deployed objects (according to the owner rights and licenses). This implies that in this kind of complex architecture every subject has to provide information to the whole system and has to integrate itself with other subjects providing required information in order to make possible many kinds of business models: each subject has to collaborate with other subjects to make the whole system works.

Since AXCS is a distributed authority,<sup>1</sup> data stored in its archives are available to several distributors, for control and reporting purposes. Therefore objects can be licensed to be used in different distribution channels with no adding work efforts for the distributor. A final user can be managed as the same entity even if he performs object consumption across different devices located in different distribution channels. In this way

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<sup>1</sup> It has to be recalled that AXCS is not an unique entity but there will be a set of AXCSs. In the first prototype only an AXCS will be presented, but in the final step of the project there will be a network of AXCSs.

an object licensed to the user A and distributed by X for PC can be licensed also for mobile adaptation and played by the same user A in mobile distribution channel.

It has to be underlined that not all the licenses are generated on the basis of final users identity, but different business models can be realized by licensing the consumption of contents on a specific tool or a group of tools/devices belonging to a specific domain.

License information and protection data must be decoupled and stored among different locations. In this way it can be prevented many inconvenient such as registration trials from crackers: if all information would be stored in the same location a brute-force attack trying some random generated ID could be successful (this is not our situation!).

First of all the following main aspects have to be taken into account:

- **Integration.** In order to implement a full integrated system there can be mostly two ways.
  - o The first way forces every subject in the system to use the same exact software as the others to perform its own tasks. In this way the previous software used by every subject has to be dismissed and data has to be transformed according to new software specifications. Moreover a software change is a process that have an huge impact in a factory (also in terms of money burning) and can induce unforeseen costs and compatibility problems. This is not the AXMEDIS solution.
  - o The second way forces every subject in the system to implement or acquire interfaces in order to perform a full integration with the other subjects in the system. Interfaces are needed to implement a full integration in terms of communications and (especially) data. This is a lower cost and more efficient solution. This is adopted by AXMEDIS.
- **Innovation.** The AXMEDIS project is an European project. It gets financial resources from EC because it has to provide some innovations aspect concerning the multimedia contents distribution. Then AXMEDIS cannot offer solutions that don't have innovation features (both for distribution and for protection) and cannot implement already seen mechanisms without introducing innovational aspects.
- **MPEG-21 compatibility.** The AXMEDIS system has to be MPEG-21 compliant. This implies that an Event Report mechanism has to be implemented and used. This implies that subjects that own rights over AXMEDIS objects has to use the CAMART interface in order to get accounting information. It has to be underlined that even if a subject (like a distributor) is not directly interested in accounting information (because it has a business model that doesn't need it) there could be some other subjects that own rights (or that needs accounting information such as collecting societies) over the same objects distributed by that distributor. This means that this kind of distributors doesn't need an interface with CAMART (in order to get accounting information) but Event Reporting is still needed by the system in order to provide usage information to the other pertinent (and authorized) subjects.
- **DRM interoperability.** Two main conceptualisation has to be underlined: content protection and licenses generation. Objects are protected once for all the users and all the distribution channels. Instead, licenses are generated "ad personam", i.e. licenses are generated specifically for the recipient that could be a user, a domain and so on. It has to be underlined that the license model is not only mpeg-21 compliant but can be also made a license transcoding to other license models such as ODRL and others.

## 4.2.2 Basic concepts

Before we continue with the analysis of the current architecture, with the analysis of the distributor requests and with the description of the proposed solutions, it is necessary to introduce some terms used in the following scenarios:

- **AXUID:** it is the AXmedis User IDentifier; this is actually an UUID (a sequence of 32 hexadecimal numbers, see <http://www.opengroup.org/onlinepubs/9629399/apdxa.htm> for further details on UUID format) preceded by a three-letter prefix (used to distinguish different types of users) and an underscore character. An example of AXUID is BUS\_d0719d28-e695-4db7-841c-f078ae7fd6b6.

- **UID Certificate or AXPIC (Axmedis Personal Identity Card):** it is a sort of AXMEDIS Passport, a certificate in the X.509v3 format containing various data (see the document AXMEDIS-DE3-1-2A-AXFW-Spec-(General-and-Model)-Part-A-v2-0-closed.doc at page 47 for more details) among which the AXUID assigned to the user owning the certificate, his/her public key, an encrypted signature, a validity period, etc.
- **AXRTID:** it is the AXmedis Registered Tool IDentifier. It has to be noted that a tool has to be registered in AXMEDIS by the producer in order to receive an AXRTID identifying that particular tool. For instance, if producer DUMMY would produce a tool called DUMMYPlayer to consume AXMEDIS objects, DUMMY would have to register DUMMYPlayer in order to receive an AXRTID used to distinguish the DUMMYPlayer from all the other tools. Please note that an AXRTID is used to distinguish the tool among all those which are AXMEDIS compliant tools, but it does not allow to identify a particular copy of a tool, i.e. the DUMMYPlayer of user A from the one of user B (the AXTID is used for this purpose).
- **AXTID:** it is the AXmedis Tool IDentifier. This id is assigned to a particular copy of a tool already registered in AXMEDIS (therefore it has its AXRTID) upon the certification process. The certification allows to associate that particular copy of the tool to the machine on which it is installed. Continuing with the previous example, the DUMMYPlayer of user A would receive an AXTID different from the one received by DUMMYPlayer of user B, while they would have the same AXRTID.
- **AXDID:** it is the AXmedis Distributor IDentifier; this is actually an UUID and is the equivalent for distributors of the AXUID for users.
- **AXLID:** it is the AXmedis License IDentifier. This is actually an unique identifier used to univocally distinguish licenses produced by the PMS.
- **ActionLog:** it is a structure containing data about actions performed by users on objects for which they have acquired a valid license. Each ActionLog contains data about one action, such as the AXUID, ADID, AXLID, action performed, etc.

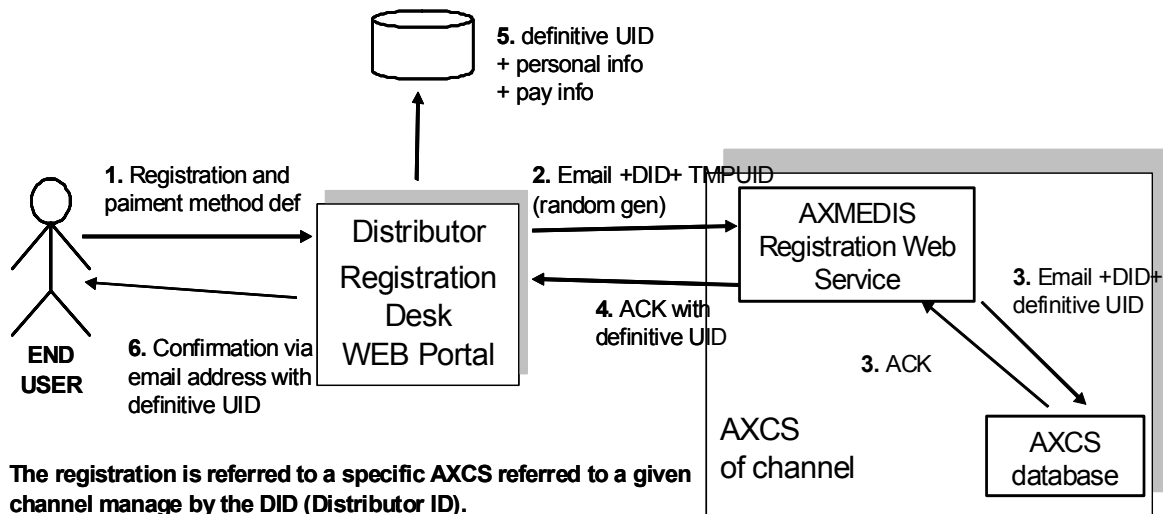
In the following scenarios it is often used an abbreviated form of these acronyms (i.e. the acronym without the prefix “AX”) in order to keep short the descriptions of data exchanged among the various entities and thus making the diagrams more readable. So, for instance, it is used the form UID in place of AXUID, or RTID in place of AXRTID and so on.

### 4.2.3 Current scenarios and architecture

Here is presented a summarize of the actual scenarios representing the current situation.

The diagrams in the following sections concerns registration, verification, content consumption and license production.

#### 4.2.3.1 End User registration in a distribution channel scenario



Instead of a definitive UID we can use a “Certificate” or what we can call the AXMEDIS Personal Identity Card (AXPIC). It can be a certificate that one can exhibit to authenticate himself/herself in the AXMEDIS circuit, a check is typically done with that ID and the email ,etc...

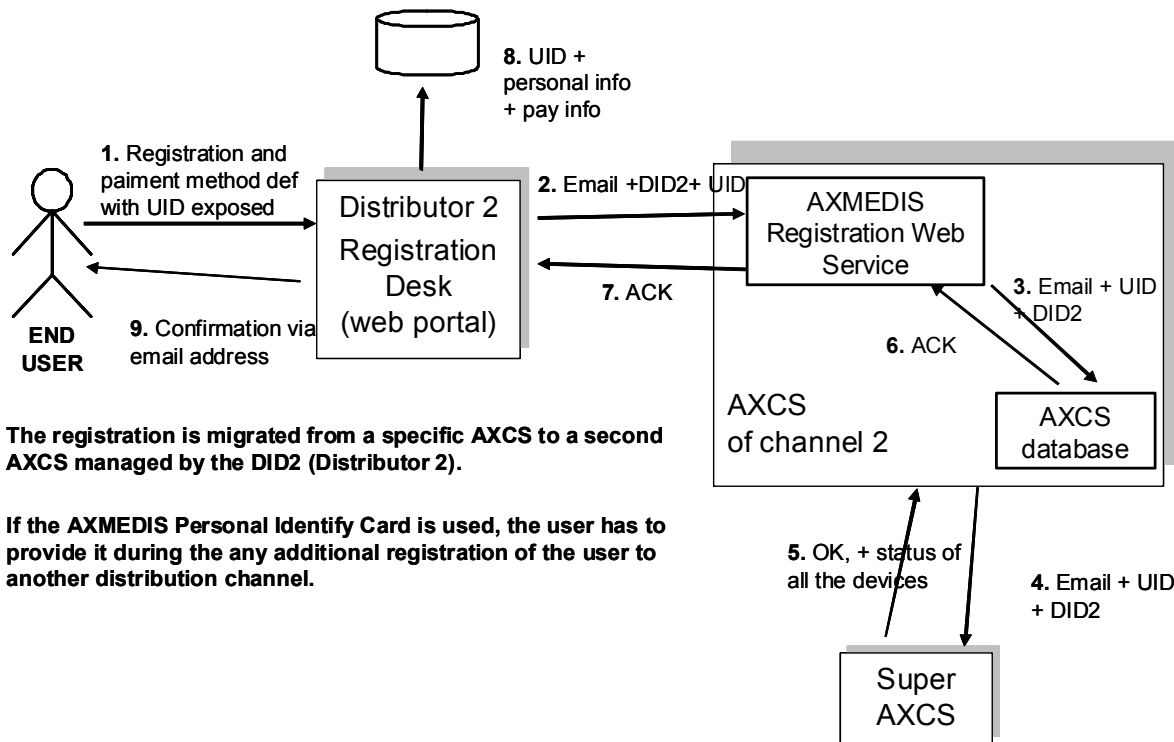
Scenario “Pros”:

- The distributor plays the typical role of authenticating user identity in different ways (pop authentication, certificates, etc.). After the user has been identified, this warranty is transferred in the AXMEDIS system.
- The AXUID is always in the hand of distributor and the latter can use the AXUID in order to generate licenses for its user, e.g. after purchasing in (pre)pay-per-view or in subscription.

Scenario “Cons”:

- The distributor has to implement a client to use AXCS Registration Web Service
- The distributor has the duty of registering a user to AXMEDIS if it wants to sell AXMEDIS contents to that user
- The distributor has to store and manage additional information with respect to user data

#### 4.2.3.2 End User registration in a different distribution channel scenario



Scenario “Pros”:

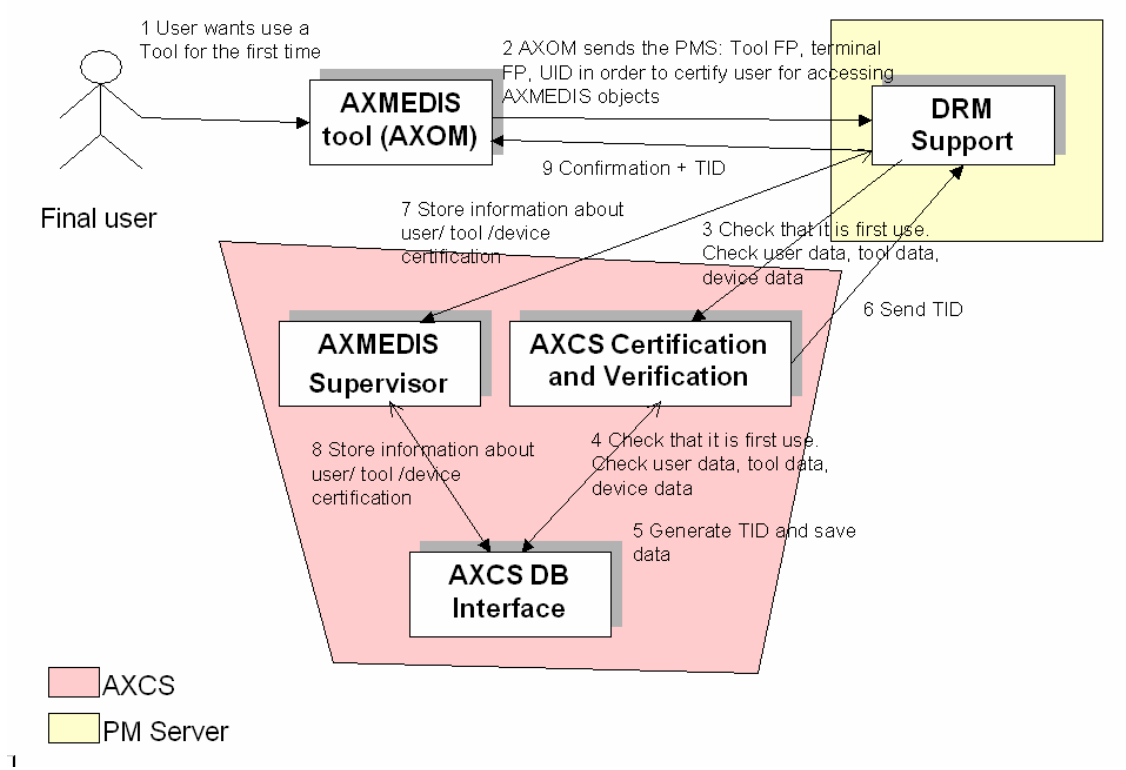
- The distributor has no obligation of registering a new user in AXMEDIS, it can sell objects to already registered user
- The provided AXUID is checked against information stored in some AXCS

Scenario “Cons”:

- The distributor has to implement a client to use AXCS Registration Web Service
- The distributor has to store and manage additional information with respect to user data
- The distributor has to setup some https web pages in order to create a secure connection on the basis of a user UID certificate and to get the AXUID information; in this web pages the distributor has to manage different situations (user already registered in AXMEDIS or not) since distributor doesn't know this information. In this case only the user can provide it and the distributor needs to know that in order to decide whether to establish the secure connection with the user or not.

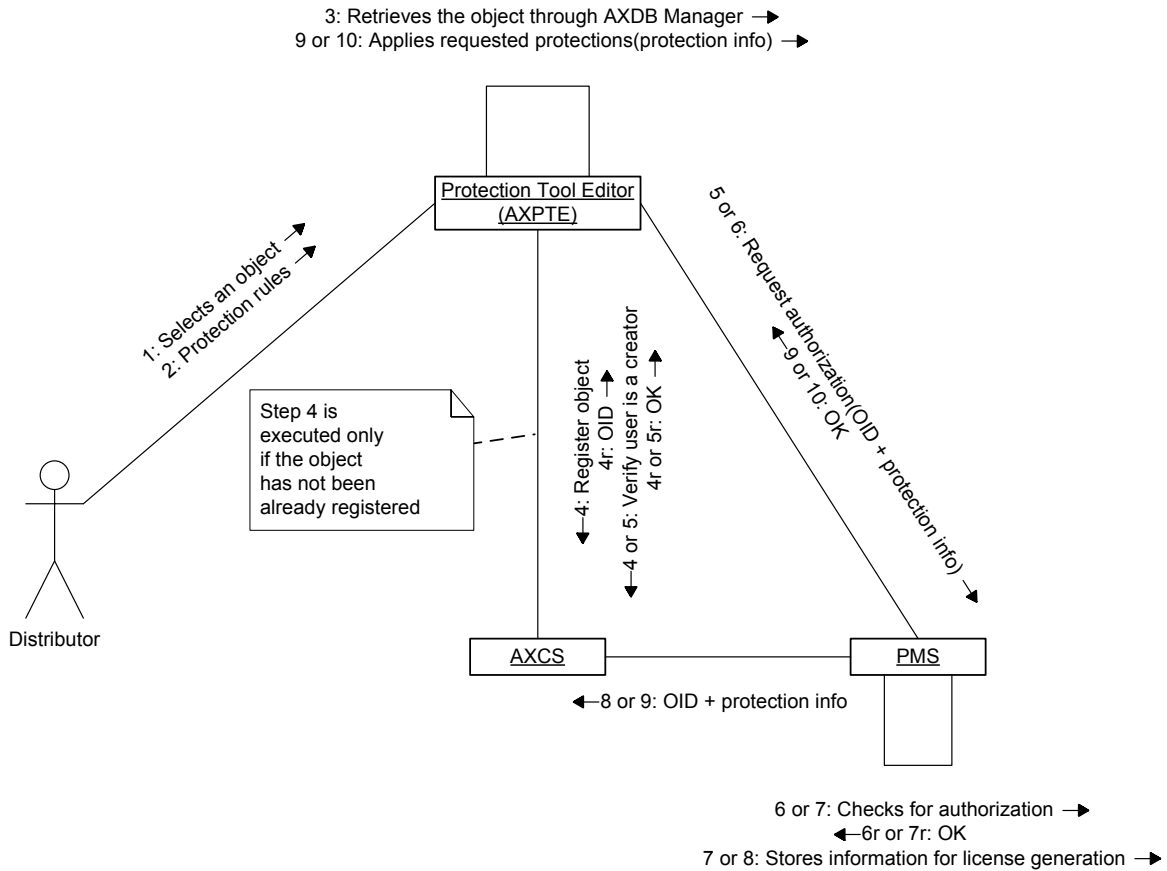
Please note that this mechanism makes it possible to register an user in AXMEDIS only once and this means an user is associated with only one AXUID in the whole system. So, there is no need to repeat the registration process even if the user wants to do a transaction with a distributor other than the one that registered him in AXMEDIS.

#### 4.2.3.3 Certification of Tool and User scenario



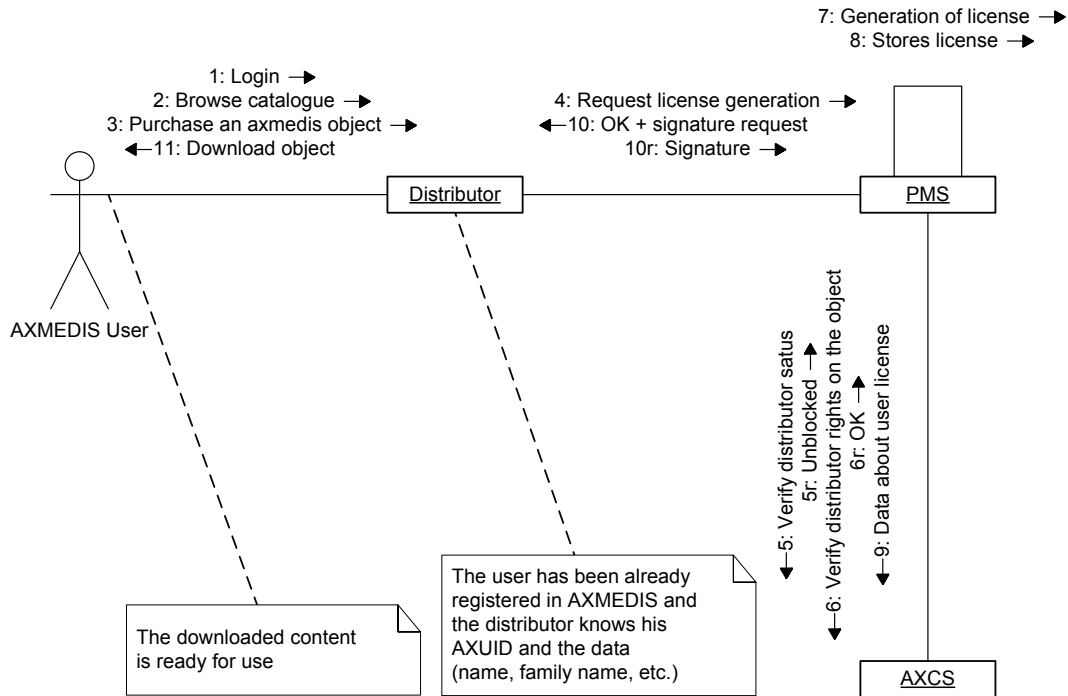
This scenario is reported only for information about the AXMEDIS security mechanisms. The distributors have not to deal with these aspects, but they only benefit the advantages.

#### 4.2.3.4 Objects protection



This scenario is reported only for information about the AXMEDIS protection mechanisms. Even if distributors are involved, the object protection mechanism is not treated in this document.

#### 4.2.3.5 License generation



The License generation scenario “Pros”:

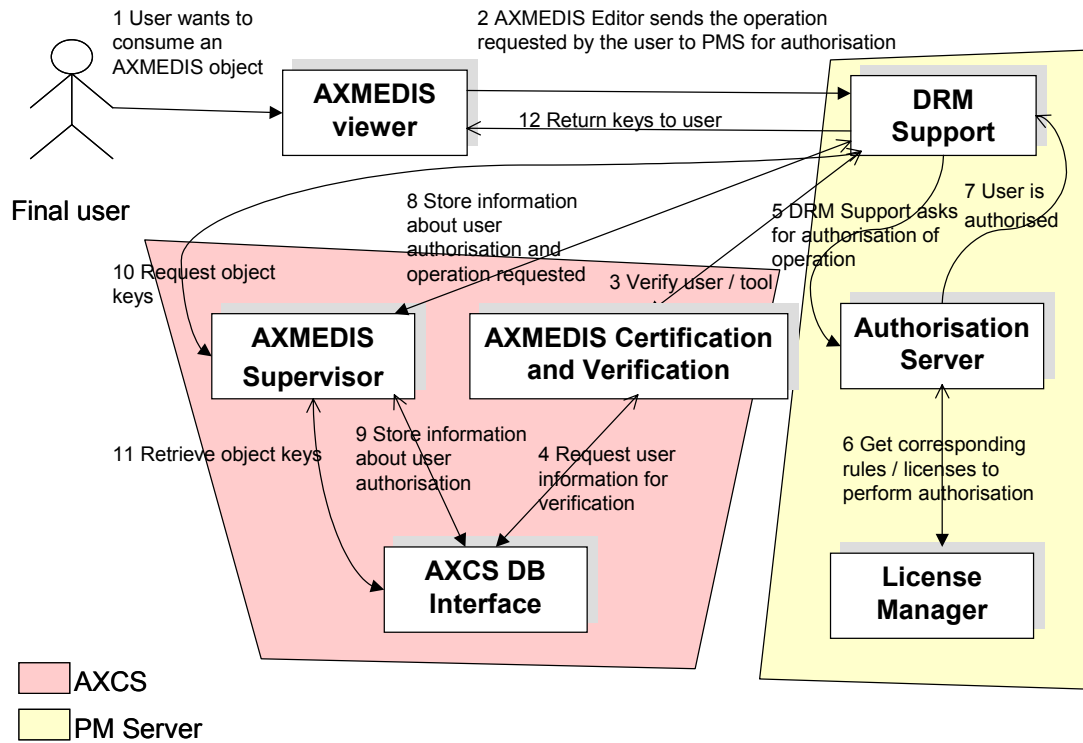
- The distributor can put in his catalogue AXMEDIS and non AXMEDIS objects
- The distributor is responsible only for issuing license generation providing the needed data, such as AXUID, AXTID, AXOID, Domain, etc. None of these data are mandatory and different kinds of license can be generated on the basis of this information.
- The distributor has not to deal DRM enforcement technology, since it is provided by the AXMEDIS system
- The distributor can issue a license generation for an object only if it owns the distribution rights of that object
- The distributor, being the real issuer of the license, is requested to sign it

Scenario “Cons”:

- The distributor has to deal with PMS License Generator Web Service
- The distributor has to store and manage relevant information for license production. The more complex are the licenses, the more large amount of data is needed.



#### 4.2.3.6 Successful consumption of a protected AXMEDIS object

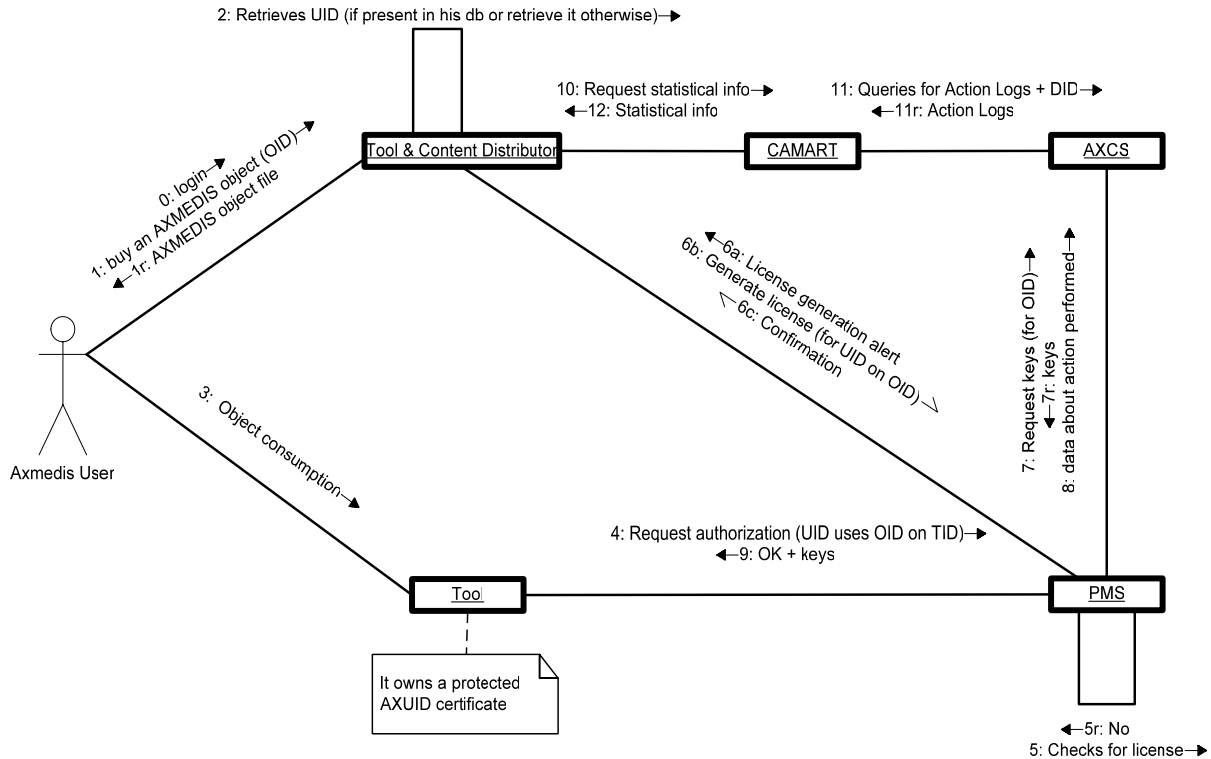


This scenario is reported only for information about the AXMEDIS usage authorization mechanisms. If the license has been already issued, the distributor is not interested in this process. It can anyway be aware of content consumption using reporting mechanisms.

#### 4.2.4 What is wrong in alternative scenarios

During the last meeting, distributors and technical designers tried to modify actual scenarios so as fulfil distributor requests. In the technical meeting there was proposed some architectural modification expressed by the following scenarios. After a careful analysis it was clear that some aspects had not taken into account.

Here is reported one of the proposed scenarios with the corresponding bad aspects that make them infeasible.



**Schema 1 – User uses content**

The major bad aspect of the above scenario is when PMS contacts Distributor for License generation alert, the User has to sign the license: in this scenario the user cannot sign the license.

This is an important requirement imposed by Distributors (also for legal issues).

#### 4.2.5 What can be done to fulfil distributor needs

During the last meeting, distributors expressed several needs that can be mostly summarized as follows:

1. All distributors don't like to register every user in the AXMEDIS system: they would like to register only users interested in AXMEDIS objects consumption
2. Some distributors don't like to register their own users at all and doesn't want to store  $AXUID \leftrightarrow User$  association in their own factory database. They don't want to develop or acquire a software interface to the AXMEDIS Registration Web Service
3. Some distributors would like to register users only when it is needed (first time AXMEDIS object usage)
4. Distributors would like to generate on-demand licenses

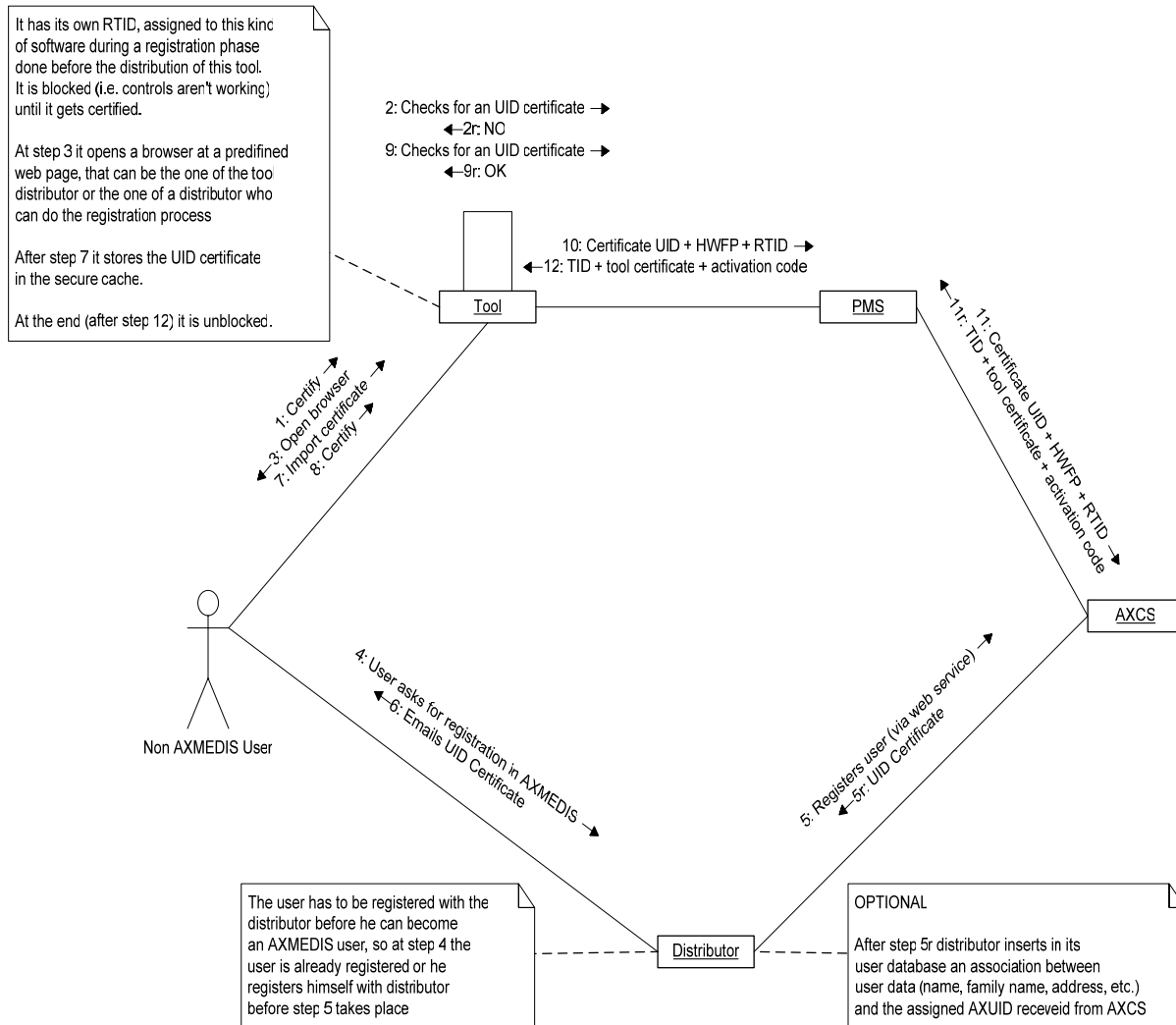
(Note that trough the following paragraph of this section the above numbers will be used to refer the associated needs).

To satisfy request number 2, a new mechanism for registering users has been introduced, which lets users register in AXMEDIS themselves (see the following section 4.2.5.2 "Self user registration and tool certification scenario"). However, *request number 2 has an important implication: since some distributors don't want to store  $AXUID \leftrightarrow User$  association in their factory, a mechanism to retrieve user identity starting from his/her AXUID is needed, to be able to determine the user identity in case of troubles*. How this can be achieved will be detailed in the following section 4.2.5.3 "Object consumption and on-demand license generation scenario" (and in particular in its sub-section "Important note").

According to the reasons expressed in the previous sections, distributor requests can be almost satisfied. Let's consider the following scenarios represented as collaboration diagrams (please note that these scenarios are not intended to substitute those already presented in the section 4.2.3 "Current scenarios and architecture", rather they are proposed as useful additions).

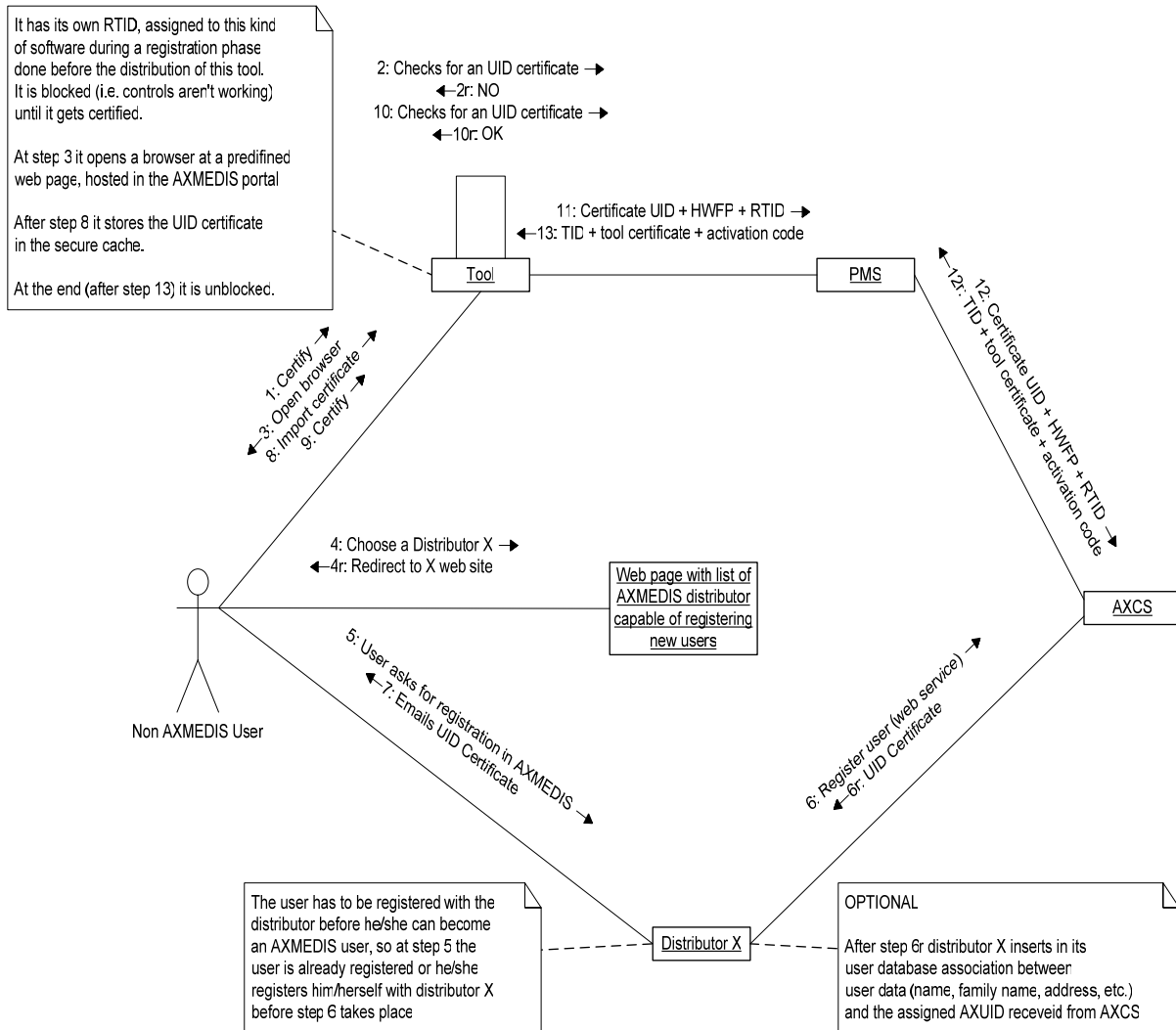
##### 4.2.5.1 User registration through a distributor and tool certification scenario

Here are proposed two different versions, Version A and Version B.

**Version A**

Key considerations about Version A scenario are:

- It is assumed that the tool is capable of redirecting the user to a predefined web page and that the URL is stored directly inside the tool
- The URL must identify the web site of a distributor who is capable of registering new users in AXMEDIS: therefore this distributor has to interact with AXCS
- The distributor can avoid to store the User ↔ AXUID association, because this information can be retrieved when needed directly from the user (see the following section 4.2.5.3 “Object consumption and on-demand license generation scenario” for further details)

**Version B**

Key considerations about Version B scenario are:

- It is assumed that the tool is capable of redirecting the user to a predefined web page and that the URL is stored directly inside the tool
- The web page is dynamically generated to reflect the most up-to-date situation. The distributor list is created on the basis of information retrieved from AXCS
- The distributor can avoid to store the User ↔ AXUID association, because this information can be retrieved when needed directly from the user (see the following section 4.2.5.3 “Object consumption and on-demand license generation scenario” for further details)

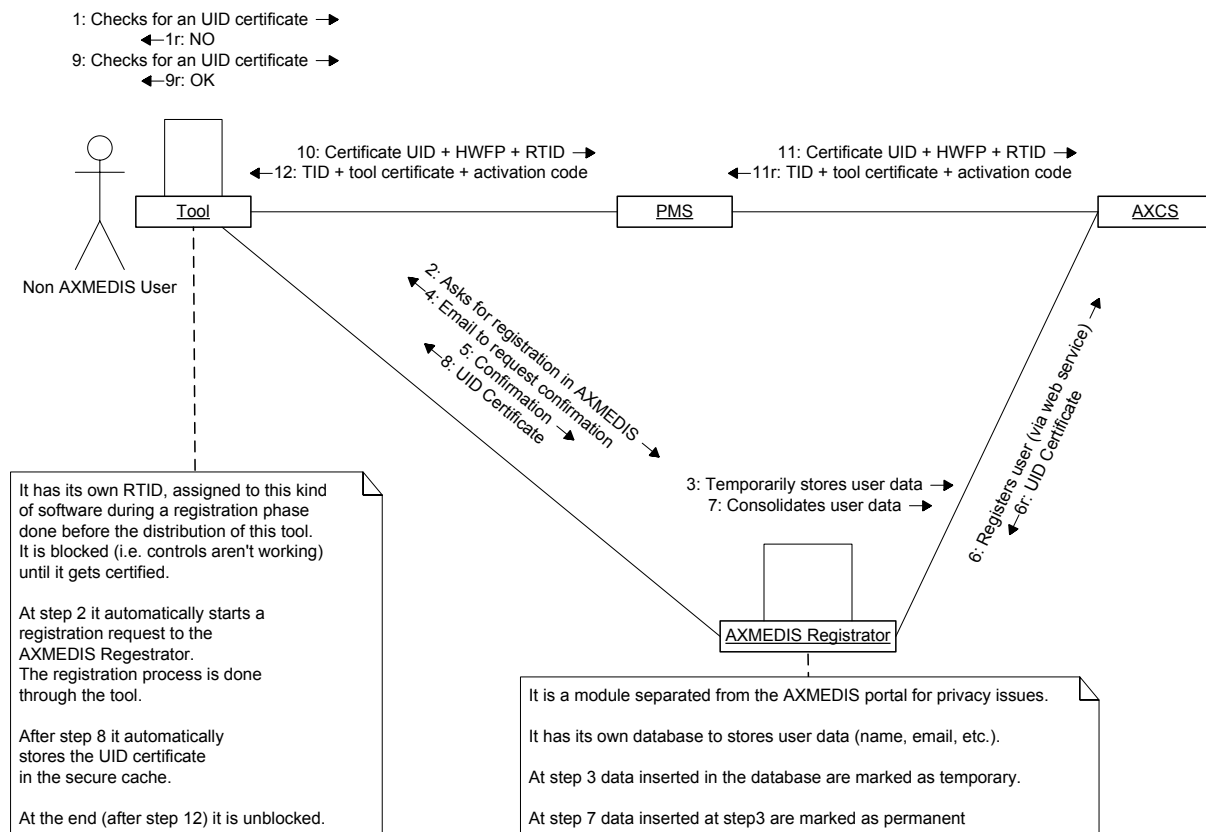
### Scenarios satisfied needs

It is worth to point out that the two proposed versions A and B of this scenario don't exclude out each other. It is possible to have both of them with a solution like this: version B takes place if the tool considered is the "original" version, i.e. the one developed by the Consortium not yet tailored by any distributor (this can happen if the user has downloaded the tool directly from the AXMEDIS portal or he has received it in any other way, such as CD-ROM, etc.). If the tool has been tailored by a distributor, version A of the scenario takes place.

This scenario satisfies the following distributor requests:

1. because the user registration process is issued by the certification of an AXMEDIS compliant tool (so certainly the user is interested in using AXMEDIS objects)
2. because the user registration is delegated to a proper distributor either with whom one has an agreement (version A) or chosen by the user (version B)
3. because the user registration process takes place only when the user wants to use the tool and not before

#### 4.2.5.2 Self user registration and tool certification scenario



Considerations about this scenario are:

- A. In this scenario the AXUID generated is a valid (and therefore unique) AXUID, so it can be used normally by the user during any successive transaction (which obviously will be with a distributor, who can retrieve the AXUID as depicted in the scenario described in the following section 4.2.5.3 “Object consumption and on-demand license generation scenario”).
- B. The tool contains information needed to contact both the AXMEDIS Registrator and a PMS. Please note that while the AXMEDIS Registrator is only an entity which simulates a real distributor in the registration process, the PMS depicted is a real PMS (one of the PMSs in the AXMEDIS system).
- C. The communication between tool and AXMEDIS Registrator can be realized in various ways, for instance via Web Service (server on AXMEDIS Registrator and client on the tool), etc.
- D. Nothing prevents the user from providing false personal data, anyway this is not an issue as this data will not be used in successive transactions. In fact the user will have to provide his/her personal data to a distributor at the moment of a successive transaction, for instance to purchase a license (as it can be seen at step 8 in the scenario described in the following section 4.2.5.3 “Object consumption and on-demand license generation scenario” when the user logs on the distributor site, so he/she has to be registered to the distributor) and therefore the distributor will have the chance to check the validity of user data against some authority (e.g. using the user credit card number). As at that time he will provide his/her AXUID to the distributor (needed for commanding license generation on PMS, see again the same scenario in the following section 4.2.5.3), the license will contain the AXUID, letting the user to be identified univocally.
- E. The email sent at step 4 contains a code to be used to confirm the registration. In this automatically generated requests can be ignored. Only after the confirmation the user is actually registered on AXCS. If the registration is not confirmed in a predefined time, temporary data registered at step 3 are cancelled and the registration is nullified.
- F. The registration process is carried out directly through the tool, not through some external component (such a browser). This is to implement some controls such as a limit to the number of time an user can do the registration process, in order to prevent attacks to the AXMEDIS Registrator.
- G. The self registration process can be done only a fixed number of time. In each attempt the tool checks the number of UID Certificates already installed and lets the process occur only if the limit has not yet been reached. At the same time, also the AXMEDIS Registrator perform this check: for each request it verifies how many user registrations that tool has already performed. If this number reaches the predefined limit, AXMEDIS Registrator does not allow a new registration.

This scenario satisfies the following distributor requests:

- 1. because the user is certainly interested in AXMEDIS object consumption, since he’s using the tool
- 2. because no distributor is involved in the registration process
- 3. because the user registration process is done only at the first use of the tool and not before

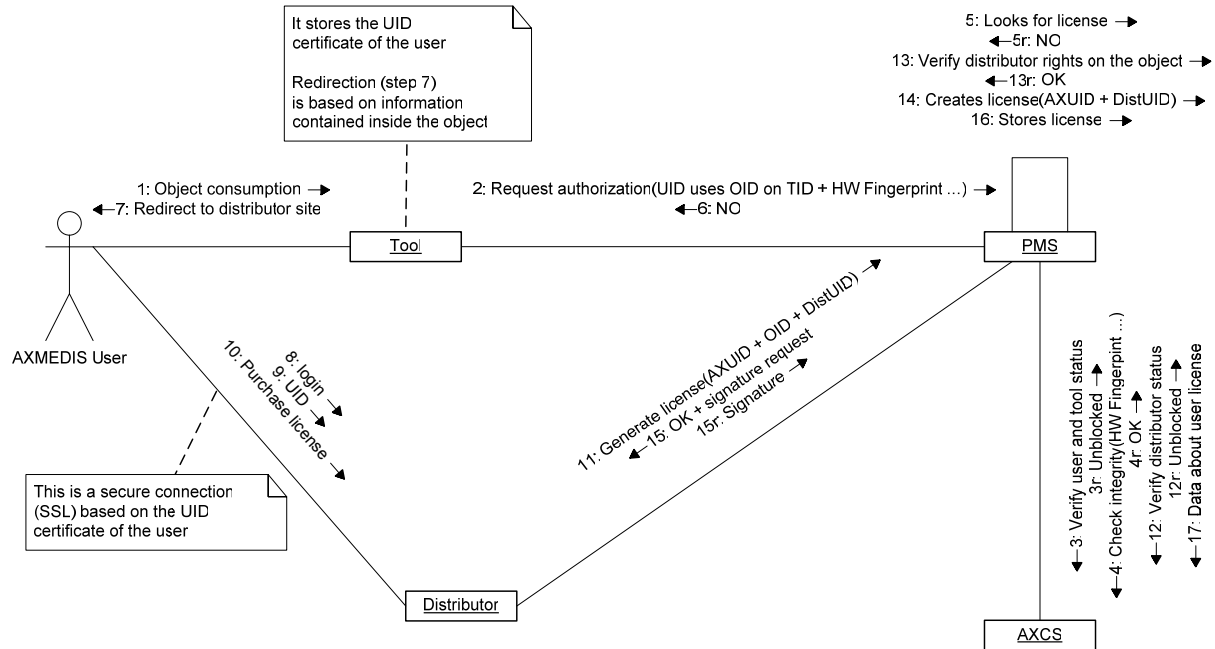
#### **4.2.5.3 Object consumption and on-demand license generation scenario**

In this scenario we introduce a new term which is used only for convenience: DistUID.

DistUID is the user ID assigned by a distributor to a user who registers himself/herself to it (so it is a distributor specific way to identify the user).

Here are proposed two different versions, Version A and Version B.

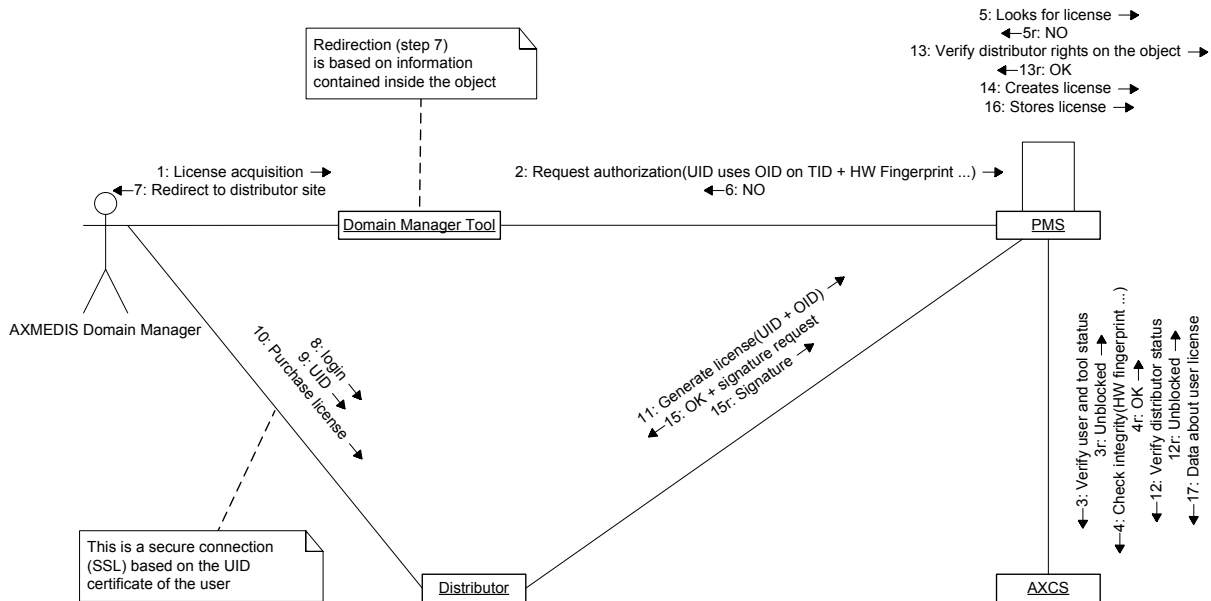
### **Version A: single user license**



To make it work, all the following initial condition must be satisfied:

- A. User has to be an AXMEDIS User (already registered over the system)
- B. Tool has to be an AXMEDIS Tool (already certified over the system)
- C. User got an object from a somewhat distribution channel (CD, DVD, internet, snail mail, and so on)
- D. Object has to be tailored by the distributor including its own metadata such as particular object license acquisition web page (or other communication channel)
- E. Tool has to be designed including license acquisition automatism (redirect to distributor object license acquisition web page or other communication channel)



**Version B: user domain license**

To make it work, all the following initial condition must be satisfied:

- A. User has to be an AXMEDIS User (already registered over the system)
- B. Tool has to be an AXMEDIS Tool (already certified over the system)
- C. User got an object from a somewhat distribution channel (CD, DVD, internet, snail mail, and so on)
- D. Object has to be tailored by the distributor including its own metadata such as particular object license acquisition web page (or other communication channel)
- E. Tool has to be designed including license acquisition automatism (redirect to distributor object license acquisition web page or other communication channel)

**Important note**

Please note that it is necessary to store in the generated license the distributor specific ID assigned to the user (DistUID). As remarked at the beginning of this section 4.2.5, distributor request number 2 requires a mechanism to retrieve user identity starting from the AXUID, useful in case of troubles. Let's suppose that a trouble with a user is discovered on the basis of some ActionLog. The ActionLog contains the AXUID of the user who performed the action, so the user can be univocally identified: anyway his/her identity is still unknown. This information can be simply retrieved if the license (univocally identified by the AXLID) stores the DistUID. In fact an ActionLog contains also the AXLID of the license which allowed the user to perform an action, so it is possible to retrieve that license from the correspondent PMS. Now, on the basis of the DistUID, it is possible to alert the proper distributor (an ActionLog contains also the pertinent AXDID), who knows the real identity of the user and therefore can take countermeasures.

This mechanism is fundamental to support the self user registration process (the scenario described in the section 4.2.5.2), in which the user is not granted by anyone in the AXMEDIS system.

### **Scenarios satisfied needs**

Please note that this scenario is capable to support various business models. For instance, it is possible to make the user pay at the moment of the generation request (step 10) or to generate the license and then billing the user on a time based schema (in this case an interface with CAMART is requested for accounting purposes), etc.

This scenarios satisfies the following distributor requests:

2. because in this way distributors have not to deal with AXCS (so no interface to it is needed) and can avoid to store AXUID $\leftrightarrow$ User association since they recover it directly from the user
4. because the license is generated on-demand

## **4.3 Tasks realised**

As pointed out in the previous sections, full study of the DRM state of the art (related to content distribution via Internet) has been done and additional registration, certification, verification and object usage issues has been explored. In this sense, some tools have been implemented for the description of DRM systems that can be integrated with the current distribution systems.

The integration of these tools with the current platform will be addressed in following phases of the project, adapting them when needed.

## **4.4 Prototype description**

Integration with the implemented tools will be mainly done by means of web services, as described in specification documents. In some cases, specification needs to be updated. Tools have been implemented using C++ and Java languages.

## 5 P2P support for B2C application and distribution (CRS4)

The term P2P is frequently associated in the people minds as a synonym of file sharing. Undoubtedly this application represents one of the most developed peer-to-peer application areas, and it represents a good starting point for further research. P2Ps technologies in AXMEDIS Project is not reduced to that role but establish an architectural layer for B2B and B2C applications and content delivery giving another useful real application of distributed computing. This model brings to several points of advantage:

- Avoiding single points of failure - the traditional client/server model is usually based on a static core. If it fails on, the system is broken.
- Relative Autonomy - participants in the system are able to decide what resources are published and made available within the network.
- Better and improved scalability – with an adequate P2P network topology, the system provides an improved scalability than a traditional client/server model.
- Content aggregation - each network participant can actively contribute with its contents. By aggregation features of this content, resource demanding tasks can be performed and work modalities are totally dynamic.
- General cost reduction in producing (B2B) and delivering (B2C) multimedia contents.

### 5.1 State of the art

State of the art in P2P systems includes three major architectural types:

- Decentralized P2P (also known as pure P2P)
  - Peers act as clients and server and have the same responsibilities in the network
  - There is no central server
  - There is no central node for routing operations
  - Usually there is a mechanism for bootstrap operations
- Centralized P2P
  - All network functionalities and information is centralized and managed by a server and many clients connect directly to the server for task requesting and to send data
  - Peers are responsible for hosting the information as the central server doesn't store files, for letting the central server know what files they want to share and for downloading its shareable resources to peers that request it
- Hybrid P2P
  - Mix features of both Decentralized and Centralized P2P architectures
  - Usually, implementation of this type present two types of nodes in the network: node peers with basic functionalities and super-peers which extend basic functionalities with routing management and network maintenance, for example sharing distributed hash tables for querying and routing operations.

A first example of previous mentioned topologies is Napster that, as centralized P2P architecture, rely on a central server to store a list of contents (files) stored on peers machines. This server is also responsible for allowing users to search for available contents, for example to find a specific mp3 file and its “owner” peer. File transfer functionality is coordinated directly between peers without a server intermediary, so download is really peer to peer.

The Gnutella P2P network is another example with its server independence decentralized P2P architecture. Peers responsibilities, on the Gnutella topology, include not only these for serving files, but also for querying operations and routing packets to other peers. Using of a decentralized topology raise a problem: the

discovery and bootstrap operations for a new peer which wants to connect to and join the network. If no central server is required and peers are dynamically joined, there is a need for a new mechanism. For this reason, a number of peers with static or resolvable IP addresses have been established to provide new peers with a starting point for discovering other peers on the network. This is accomplished with the introduction of web caches of peers addresses or similar. On the other hand, a number of new issues has been raised, for example, problems related to avoid flooding on the network for packet delivering, anonymity and security.

Instead the Gnutella2 network and protocol, started from Gnutella main idea, is an example of an hybrid P2P architecture. There are two well-distinguished types of nodes: peers and hubs (super-peers). Peers are simple P2P nodes with basic functionalities, hubs are super nodes that extend all peer features but performs all required network maintenance operations making use of DHT (Distributed Hash Tables) for routing, querying and other operations. A new peer which wants to join the network attempts to connect to at least one hub, getting its ip address from a remote register mechanism: the web caches which substantially are web applications which contains updated lists of hub peers in the network. Web caches are updated by hubs.

Other existing systems adopt one the above listed network topologies or a mix of them, but some of them aren't open systems so protocols and topologies are hidden.

From the P2P network user's view, the focused features are: searching for contents and download these contents. One step related to the other. Searching for contents basically means querying the P2P Network for files.

For the user point of view this involves the possibility of searching objects in the network by content, names, type of media, so a friendly user interface should be provided by P2P networks program clients in order to "formulate" consistent queries for P2P level and to list results. The underlying network topology manage the queries with architecture dependences.

The other focused feature is the second step: downloading found objects. The user selects on or more contents to download, the download mechanism can be "independent" from the chosen P2P Network topology and it can be implemented, for example, from a simple HTTP download to a Bittorrent protocol implementation.

In section 3.4.2 of DE 4.4.1 the state of the art for P2P architectures have been described with more details.

### **5.1.1 Customization of the AXEPTool P2P support for B2B in the B2C distribution environment**

In order to bring the AXEPTool from the B2B side to B2C side, it is important to focus the attention on some aspects that have to be taken into consideration.

In DE 4.4.1, section 3.4.6, we've shaped a first draft of architecture suitable for AXMEDIS P2P sharing, focusing the attention in B2B AXEPTool.

Features to implement in the AXEPTool for B2C are, mainly:

- accept both AXMEDIS objects or any files: not only AXMEDIS objects can be "visible" and queried but files of any type or content;
- provide evidence of the AXMEDIS files that are protected, certified by providers: the GUI must specially mark protected files thus also certified files;
- monitoring traffic of AXMEDIS object others files: AXEPTool must provide a real-time monitor for downloads and network traffic in order to give to the consumer the status of all operations under run. A GUI should present the monitored traffic as more as possible in an intuitively view.
- query support has to be simpler: from the consumer point of view, searching for AXMEDIS objects or any file in the P2P network it is translated into making queries, but, in this case, queries are more simple than B2B queries, so, the AXEPTool should allow simple search queries composition through a simplified GUI.
- Easy registration: user registration has to be simply.

- communication protocol has to be based on HTTP or other transparent protocol;
- user interface has to be usable and attracting: AXEPTool GUI should be as more as possible user-friendly, checked for usability concepts and simple to use, therefore the GUI should be attractive and simple to use.

AXEPTool for B2C is named AXMEDIA and it's based on the AXEPTool for B2B core classes.

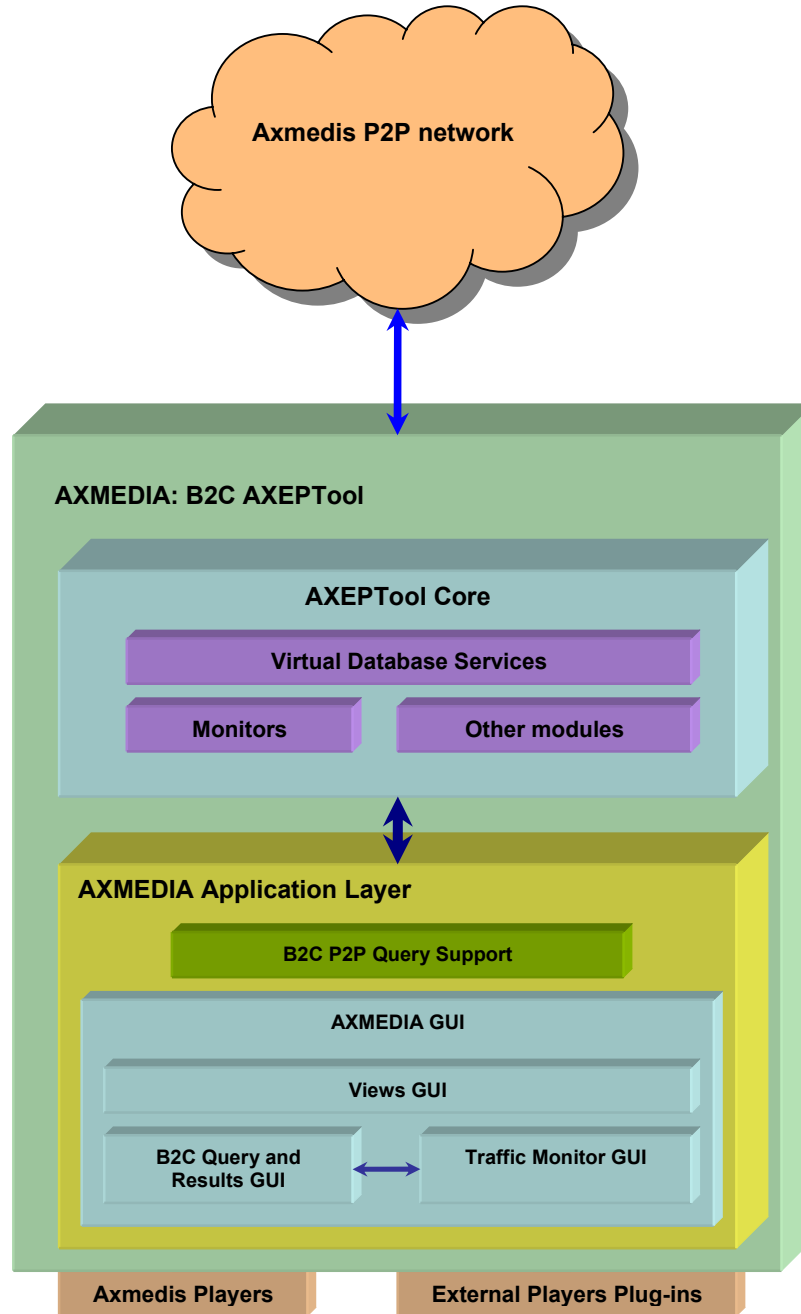


Figure 13 - AXMEDIA: B2C AXEPTool General Architecture

The previous picture shows the general architecture of the AXMEDIA B2C AXEPTool. It is connected to the AXMEDIS P2P network and it is composed of two main components:

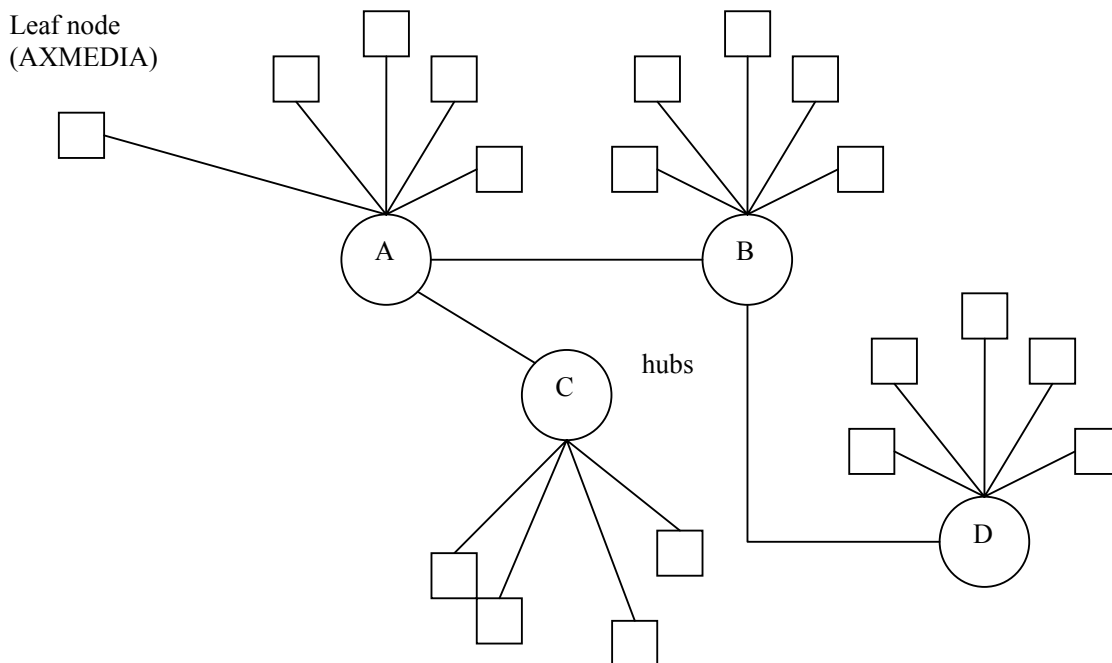
- *AXEPTool Core*: it is the common AXEPTool application core shared with the AXEPTool for B2B; It contains all modules that implement: Virtual Database module that is the P2P layer management, like bootstrap, connection, query propagation in the network; Monitor modules for download monitor functionalities and other core components;
- *AXMEDIA Application Layer*: this module encloses all adapted features for B2C AXEPTool Application; it has a simplified query support and, through its related GUI, the consumer can enter P2P queries in a simplified way, like, for example, searching for AXMEDIS Objects and files specifying their name and media type. The GUI also provides a download monitoring perspective in order to give continuous feedback about objects and files under download.

In relation with the AXMEDIA tool are the multimedia players used in AXMEDIS, both internal developed and external players plugged into AXMEDIS by specific plug-ins.

#### 5.1.1.1 The AXEPTool Core in AXMEDIA for B2C

##### Virtual Database Services

Referring to the AXMEDIS P2P Network architecture shown in DE 4-4-1, we can summarize it as an hybrid P2P architecture with two types of nodes: hubs and leaves. Next picture summarizes the network.

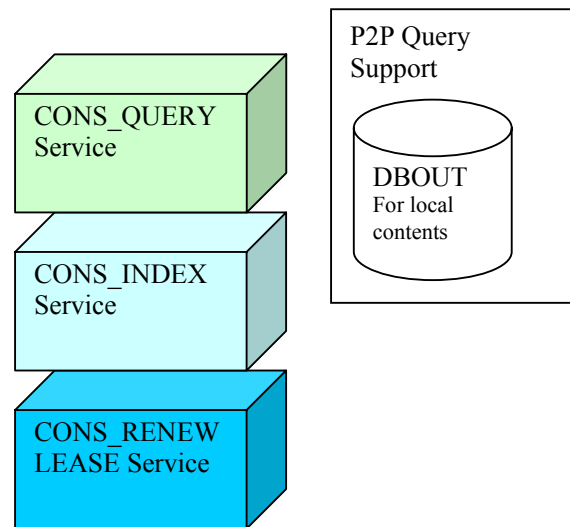


**Figure 14 - B2C Leaf node architecture for indexing/searching content**

Taking into account the simplified role of AXMEDIA, we can collocate it as a peripheral node in the P2P topology acting as a leaf node.

Leaves have reduced responsibilities and features; the AXEPTool Core shown in the AXMEDIA General Architecture figure above can be detailed as composed by several services for P2P Network functionalities which provide functionalities for the second level of the AXMEDIA architecture: the AXMEDIA Application Layer.

In the next pictures are showed, with more details, the main components of the AXEPTool Virtual Database and its services which are ONLY devoted to the indexing and querying in a LEAF NODE for B2C.



**Figure 15 - AXEPTool Virtual Database and its services for B2C leaf node architecture**

The architecture of the B2C LEAF node is simplified because the leaf cannot receive incoming connections in the search/index topology (this does not mean that they cannot receive incoming connection in general. In fact, in the delivery architecture leaves can accept incoming connections for uploading contents)

The Leaf node is composed by:

- CONS\_QUERY is a service in the node which PRODUCES a query in the CONSUMER QUERY format and sends it to the hub. CONSUMER QUERY FORMAT is newly defined query format oriented to B2C services; this add-on is necessary because B2C AXMEDIA tool must allow to query AXMEDIS objects and also to query and share files of any type (for details see the section *The Core Protocol extensions for B2C* in this document). The results are expected from the connection and are locally managed. The CONS\_QUERY service in a B2C leaf node allows to :
  - produce a new query;
  - collect results from a response received from a remote hub.
- CONS\_INDEX is a service in the node which collects metadata of a objects stored in local DBOUT and build a message to be sent to the hub. It is up to leaves to send CONS\_INDEX requests to the hub. The hub stores these metadata in a ad-hoc index for non-AXMEDIS objects and these metadata are used to produce query results to CONS\_QUERY requests. The allocation of space for remote metadata is governed by a lease: when the lease expires the metadata of remote objects are removed.

If the remote leaf renew the lease, the metadata are stored until the next lease expire time. The CONS\_INDEX service in a leaf node allows:

- produce and send a CONS\_INDEX request to a hub node
- CONS\_RENEWLEASE is a service which manages the allocation of resources in the remote ad-hoc index. The CONS\_RENEWLEASE service in a leaf node performs:
  - produce and send a renew lease to the hub.
  - Check which objects in the local DBOUT need to renew the lease in the remote hub

### **The Core Protocol extension for B2C**

Referring to the Core Protocol and its extension, described in DE 4.4.1, in this section are described the newly defined extensions to protocol.

#### *CONS\_QUERY*

This service is intended to be used to produce, propagate and reply to queries into B2C AXMEDIA tool. It receives a request from the B2C Query User Interface. This request contains in the payload the field of the query that have to be mapped into a full AXMEDIS compliant XML query in order to query for AXMEDIS objects and a simple query for any other type of contents. A node may send a CONS\_QUERY request and may receive one or more CONS\_QUERY responses with AXMEDIS\_QUERY\_RESULTS and QUERY\_RESULTS in the payload.

CONS\_QUERIES are resolved by the receiving hub which has the responsibility to:

1. identify the query content type: querying for AXMEDIS Objects or file of any type.
2. produce suitable results and forward the query.

A leaf node may produce, must not reply, must not propagate a CONS\_QUERY request.

A hub node may produce, may reply, may propagate a CONS\_QUERY request to other hubs, must not propagate CONS\_QUERY requests to leaves.

Essentially, the protocol specification for queries on the B2C environment side of AXMEDIA, includes a new structure and a mechanism in order to allow hub nodes to:

- Recognize what type of objects the query address: AXMEDIS objects or files of any type
- Perform a query resolution

Query data in the structure is derived from data entered by user through the AXMEDIA query GUI.

Query results for B2C involves the introduction of a new data structure related to CONS\_QUERY requests: results data are encapsulated in a CONS\_QUERY\_RESULTS data structure which allows to collect and forward query results to peers using the AXMEDIS Query Results, as defined in DE 3-1-2 part E and introducing new information in order to specify addressing, object names, media types and digest data.

#### *CONS\_INDEX*

This service is intended to be used by Consumer side leaves to index one or more objects in a remote AXDBOUT database inside a remote hub. Since the remote hub consume resources to index leaves' objects it replies with a unique lease id and a expire time for the lease. If a leaf node wants to renew the lease it must send a CONS\_RENEWLEASE request otherwise its resources will be released and objects will be no longer available for searches.

A leaf node may produce, must not reply, must not propagate a CONS\_INDEX request.

A hub node may receive, may reply, must not propagate a CONS\_QUERY.

New defined data structure for protocol extension is composed by data which allows to communicate to the addressed hub node several information about the object subject of indexing task request, like:

- Digest, download URL of the object, media type specification



- Additional Metadata and user defined metadata

The receiving hub for the index task request is able to produce a response for the sending leaf node by composing a data structure which allows to return it a unique Lease ID and an expiration date.

Using that information, the request sending leaf node will be capable to renew the request and leave the object indexed in the hub indexed object list.

#### *CONS\_RENEWLEASE*

This service is intended to be used by leaves to renew the allocation of indexes for one or more objects already indexed in a remote ad-hoc index inside a remote hub.

A leaf node may produce, must not reply, must not propagate a CONS\_RENEWLEASE request.

A hub node may receive, must reply, may propagate an CONS\_RENEWLEASE request.

The CONS\_RENEWLEASE data structure is quite simple, actually contains the unique lease id obtained by hub in the first indexing request made by leaf node.

Also the response is simple, in fact it consists of a new expiration time for the index lease. Leaf will take into account this data in order to renew a lease or to ignore it and implicit remove the object index in the hub indexed objects list.

#### **P2P Content delivery in B2C and AXEPTTool Monitors module**

According to the topology and architecture for content delivery defined in DE 4.4.1, related to B2B, it's necessary to adapt the requirements for B2C side.

The requirements for content delivery are the following:

*(Excerpt from DE2-1-1)*

Points from 3.3.1 to 3.3.3 remain, substantially, unchanged:

- 5.1.1) *Once a query is processed by the AXMEDIS P2P network, the user receives a list of query-hits. The user should be able to select one or more objects from the list and start the download.*
- 5.1.2) *An object should be downloaded simultaneously from more than one source if multiple sources are sharing the object.*
- 5.1.3) *The user should be able to start, suspend, cancel and resume the download of an object. Download are thus organized in sessions.*
- 5.1.4) *For any complete downloading session, an Active Query MAY be created and saved in order to be notified when a new release of the same object becomes available. If a new release is available, the download session for that object is resumed from the beginning and a new copy of the object is downloaded from the P2P sources. In the B2C side, no Active Queries are created, the responsibility of checking for objects updates is delegated to the Consumer, who reformulates the query and chooses to re-download objects.*

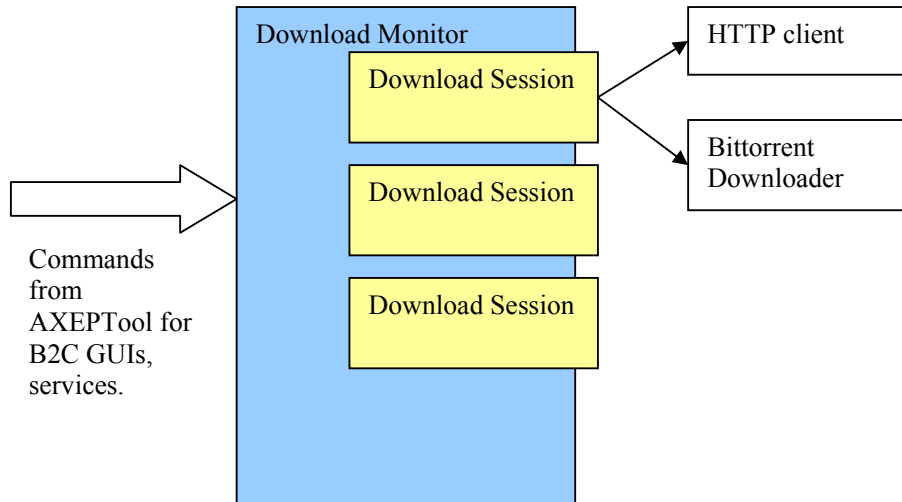
Next two points are **not present** in the AXEPTTool for B2C, in fact, they are strictly related to B2B production chain.

- 5.1.5) *Objects are loaded from the P2P network in the **AXEPTTool In AXMEDIS Database** and they can be moved to the **AXMEDIS Database** manually by the user or automatically by the **Loading Tool Engine of AXEPTTool**.*
- 5.1.6) *An object moved into the **AXMEDIS Database** becomes part of the business operations and digital rights of the object owner must be enforced.*

Next point could be an optional feature:

## 5.1.7) The user should be able to configure the amount of bandwidth allocated to downloads.

Objects downloads are managed by a core module called Download Monitor. Taking into account the previous points with the definition of requirements for P2P content delivery in B2C, such requirements will be addressed by the following architecture:



**Figure 16 – Download Monitor architecture**

The Download Monitor is a component which takes care of downloading activities.

The Download Monitor can be invoked to start a download. Once a download is started the DownloadMonitor creates a DownloadSession which is committed to store and manage the state of the download.

The DownloadSession is a concurrent process which sends request of blocks to the sources in the network. It must allow the suspend/resume/abort and all operations cause a transition in the DownloadSessionState below.

### **AXMEDIA P2P BOOTSTRAP AND DISCOVERY**

In order to connect to the AXMEDIS P2P network and join it, AXMEDIA tool needs a bootstrap and initial discovery mechanism.

Joining the P2P network means that AXMEDIA peer must connect successfully to at least one hub (super-peer) running on the network. To do that its IP and port is required.

As shown in DE 4.4.1, the mechanism to know that information is represented by WebCaches, which, essentially, are web applications reachable on well-know URLs. This applications maintain an updated list of hubs IP addresses and accept HTTP requests for updating and getting them.

On connecting action, AXMEDIA tool, queries at least one WebCache, attempting to use the URL specified in the configuration file.

### **5.1.2 AXMEDIA Application Layer**

The application layer of AXMEDIA interfaces with the AXEPTool Core modules and use them according to the simplified and adapted perspective of business to consumer content delivering.

#### **5.1.2.1 B2C P2P Query Support**

In AXMEDIA application the queries are simplified and managed for the consumer needs and requirements. The most important difference from the B2B is that B2C version supports the querying for any type of content, not only for AXMEDIS objects.

Another relevant difference is that a B2C query is produced to be exclusively submitted into the P2P network differently from a B2B query that could be submitted also to the Crawler and the AXDB. In particular, the queries that are simplified for the consumer point of view are composed by a QUERY\_RECORD that is submitted to the CONS\_QUERY.

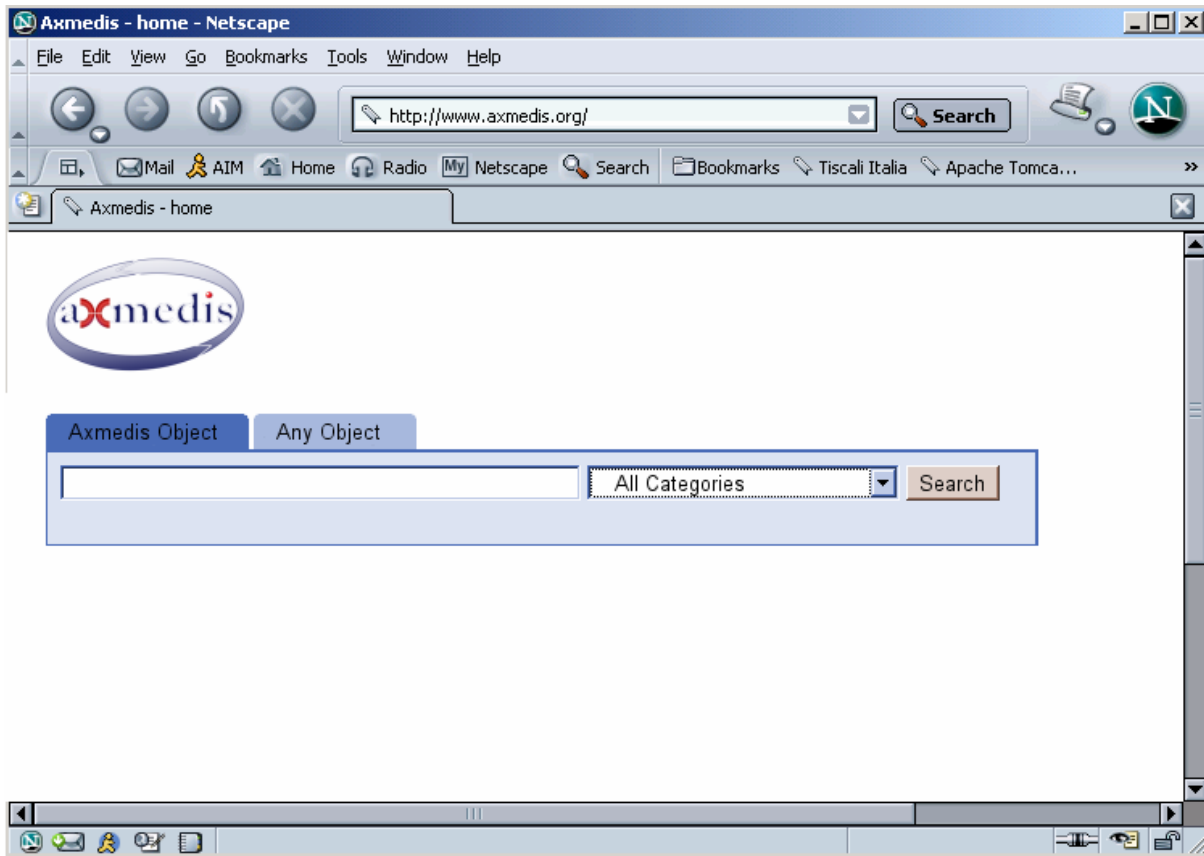
See the “The Core Protocol extension for B2C” section of this document for details.

#### **5.1.2.2 AXMEDIA GUIs**

As have been previously showed in Figure 13, the AXMEDIA GUI architecture is divided into three main section and therefore is composed by different GUIs: the B2C Query User Interface and Results GUIs Traffic Monitor User Interface plus several view GUIs which will give to the final user different information about several aspects of the application like configuration, P2P details and so on.

The first one provides a simplified GUI to search for AXMEDIS objects or any type of file into the P2P network. It has to be as more as possible user-friendly and easy to use, this GUI should provide a simple search field, and a menu of ordinary categories corresponding to the media types.

In the next picture is shown a simple design of the AXMEDIA Query GUI.



**Figure 17 - AXMEDIA Query GUI**

The Results GUI and Traffic User Interface will show the results of the consumer query and the download/upload sessions and their status.

As it's described in the previous paragraph the results may be composed by AXMEDIS objects and any other type of format: when results are AXMEDIS objects the GUI will show the information related to their metadata, else the GUI will show different content information such as the name, the digest, the media type, the peer-id of the host where the object is published. This data could be sorted by digest or by media type, depending on the user preferences, and displayed in the GUI.

The screenshot in the following Figure 18 is just an example of the Results GUI and Traffic User Interface: the screenshot upper table contains the information of the AXMEDIS objects returned from the query, the lower shows the information of the other type of matching content.

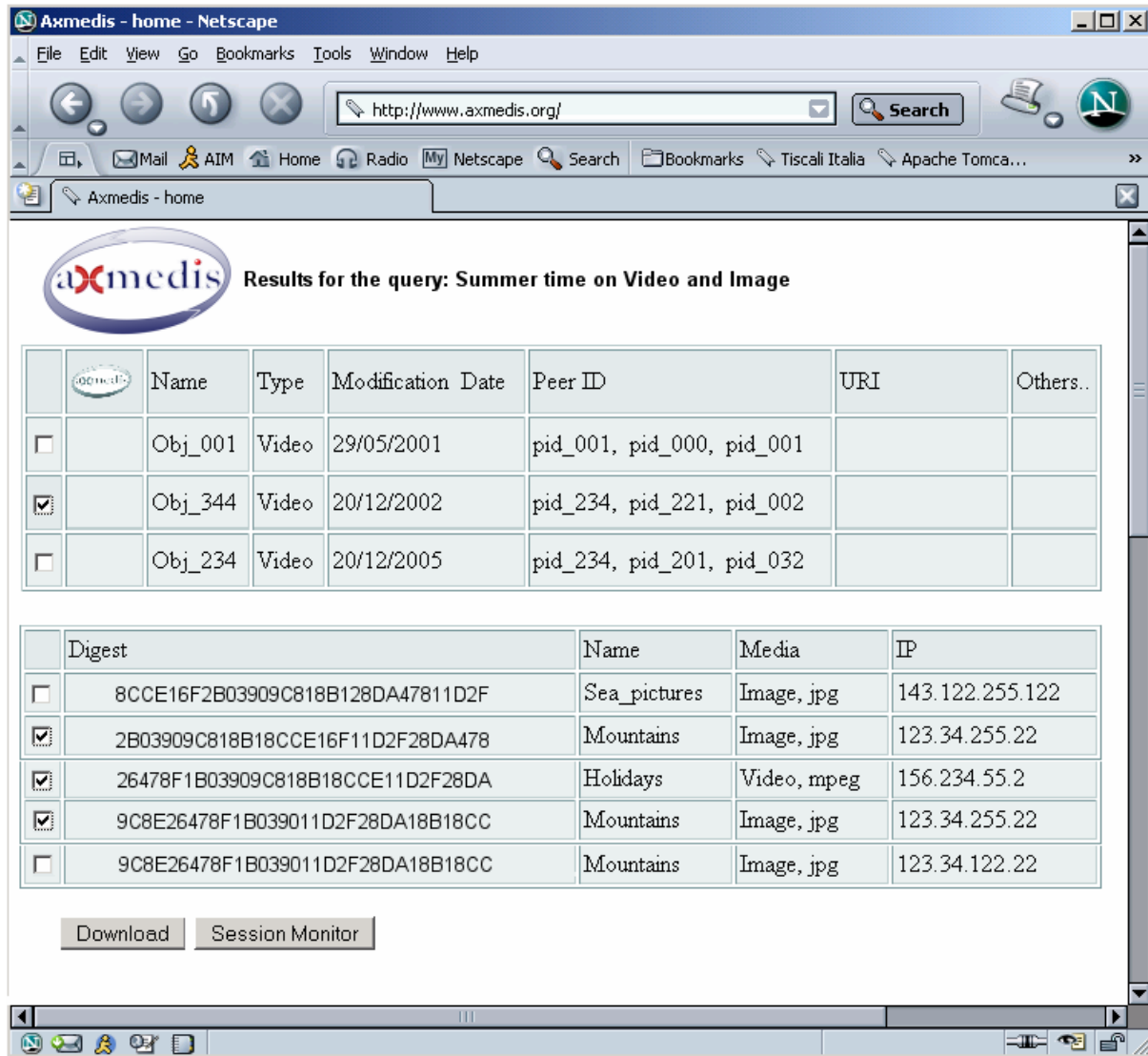


Figure 18 - Example of the Results GUI

Clicking on the download button the user could start a download session for the related object. Clicking on the Session Monitor button will be proposed a new view of the GUI in a separated window, where there will be displayed all the information regarding the on going download sessions, as shown in Figure 19.

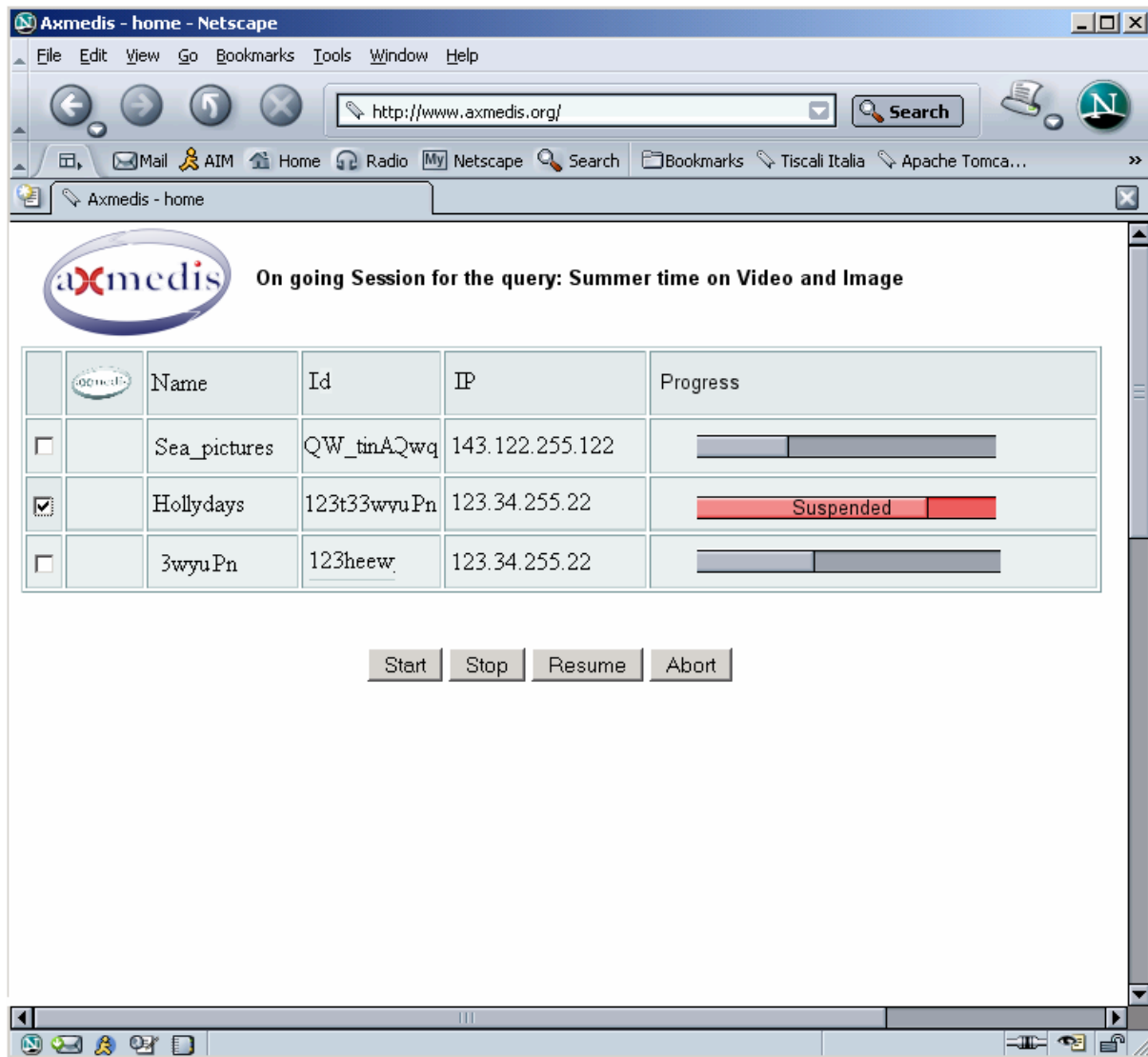


Figure 19 – Example for on-going download sessions GUI

### 5.1.2.3 AXMEDIA and AXMEDIS Objects Players

AXMEDIA application must provide features for multimedia players integration. They can be of two types:

- AXMEDIS players, which are directly integrated or integrable into the application
- External Player, which can be integrated in AXMEDIA through specific developed plug-ins, in this case, AXMEDIA should provide simple facilities in configuration to use external players transparently.

### 5.1.3 Tasks realised

Starting from a shape of an hybrid P2P topology, it is under implementation a new collection of P2P protocols and network called uNET (micro-net) which compose the P2P Virtual database layer of Axmedis project. It is basically composed by two types of nodes: peers and super-peers, with functionalities and motivations shown in the previous section.

A preliminary prototype of AXMEDIA has been developed. This version of the prototype provides a minimal set of P2P for B2C functionalities but it shows a real application integration with the AXEPTool Core API. For the GUI development the SWT (Standard Widget Toolkit) has been adopted. From an architectural point of view, AXMEDIA is composed of the modules shown in Figure 20.

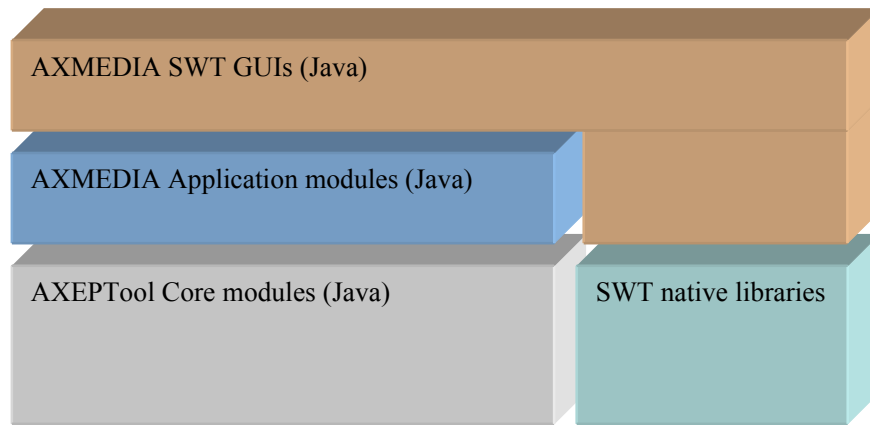


Figure 20 – AXMEDIA modules

It is worth a detailed description of every modules type:

- AXMEDIA SWT GUIs: all, high level, GUIs are developed in Java using SWT widgets, these modules use (hidden for developer) their corresponding native peer, available for several platforms.
- AXMEDIA Application modules: these modules, written in Java implements all non GUI functionalities of the application, like all modules responsible to communicate and use the AXEPTool core modules in order to manage P2P tasks and these B2C specific features.
- AXEPTool Core modules: libraries used for P2P functionalities in AXMEDIA.
- SWT native libraries: host platform libraries for SWT GUI Framework, they comes from SWT distribution binaries and are available for several platforms, so they are hidden to developer.

### 5.1.4 Prototype description

The purpose of this prototype is to demonstrate the first implemented features of the AXMEDIA P2P tool for content distribution on a B2C environment of AXMEDIS.

#### 5.1.4.1 Technical Details

reference to the AXFW location of the demonstrator	<a href="https://cvs.axmedis.org/repos/Applications/axmedia/">https://cvs.axmedis.org/repos/Applications/axmedia/</a>
List of libraries used	AXEPTool Core (axeptool_core.jar), uNet (unet.jar), Apache Tomcat libraries for embedded web container Sun JWS DP and Apache Axis libraries for web services (total migration to Axis) SWT (swt.jar, dlls)
References to other major components needed	AXEPTool Core
Problems not solved	<ul style="list-style-type: none"> <li>• DRM protection evidence in listed available objects as results of queries</li> <li>• Objects publication</li> <li>• Upload traffic monitor</li> </ul>
Configuration and execution context	<p>AXMEDIA prototype is configured through the config.properties file, editing:</p> <p>AXMEDIA.webcache= http://&lt;url-of-webcache&gt;</p> <p>VDBNode.peerID=&lt;peerID&gt;:&lt;listening-port&gt; i.e. : VDBNode.peerID=Axmedia-hostA:4444</p> <p>EMB-TOMCAT.URL=http://&lt;ip or host name&gt;:8080 i.e. :EMB-TOMCAT.URL=http://hostA.domain.org:8080</p> <p>AXMEDIA Prototype can be executed in two contexts:</p> <p>Win XP, executing the axmedia.bat file Win 2000, executing the axmedia.sh script under a Cygwin console</p>
Programming language	Java

From the implementation point of view, AXMEDIA prototype is composed by modules written in Java. It uses the AXEPTool Core libraries (also written in Java) and, concerning the GUI framework adoption, SWT (Standard Widgets Toolkit) was chosen. SWT - developed by Eclipse consortium - has been chosen over Swing or other framework for several properties:

- It has a native part, which makes GUI more speedy, operating system native look and reactive than Swing.
- It's API and widgets composition model it's simple but quite powerful.
- It's available for several platform, like Windows, Linux, MacOS and many others. So, objective of portability with native is reached.
- It is supported by a large community of developers.

At this stage of development the prototype implements the following features:

- Shows a user-friendly graphical user interface, which allows the user to have access to all features of the application. A toolbar is provided for this aims.



- Implements a first version of bootstrap and discovery for connecting to the P2P network using the WebCache mechanism.
- A Log GUI part is provided to trace in real-time all the activities performed and events captured. For example: connection activities, failures and/or successes on user task requests, etc...
- A simple Query User Interface which allows to query the P2P network for files of any type (AXMEDIS objects and other objects).
- A query Results GUI lists all queries results coming from the P2P which allows to make a selection of them and to start downloading tasks.
- A Traffic Monitor GUI shows all download sessions with their progress and status.

#### 5.1.4.2 AXMEDIA prototype features screenshots

To show all main AXMEDIA prototype implemented features, a sequence of example screenshot will be used.

When application is starting, a splash screen with AXMEDIS logo is shown, while in background all initializing tasks are performed, such as reading configuration file, applying properties and settings, etc. After startup is completed, AXMEDIA shows its GUI. The Log tab shows, in a text-flavor representation, what's happening. The Log tab will report, in real time, main events happening during all the time the application is running. The Figure 21 shows a AXMEDIA GUI screenshot after initialization tasks.

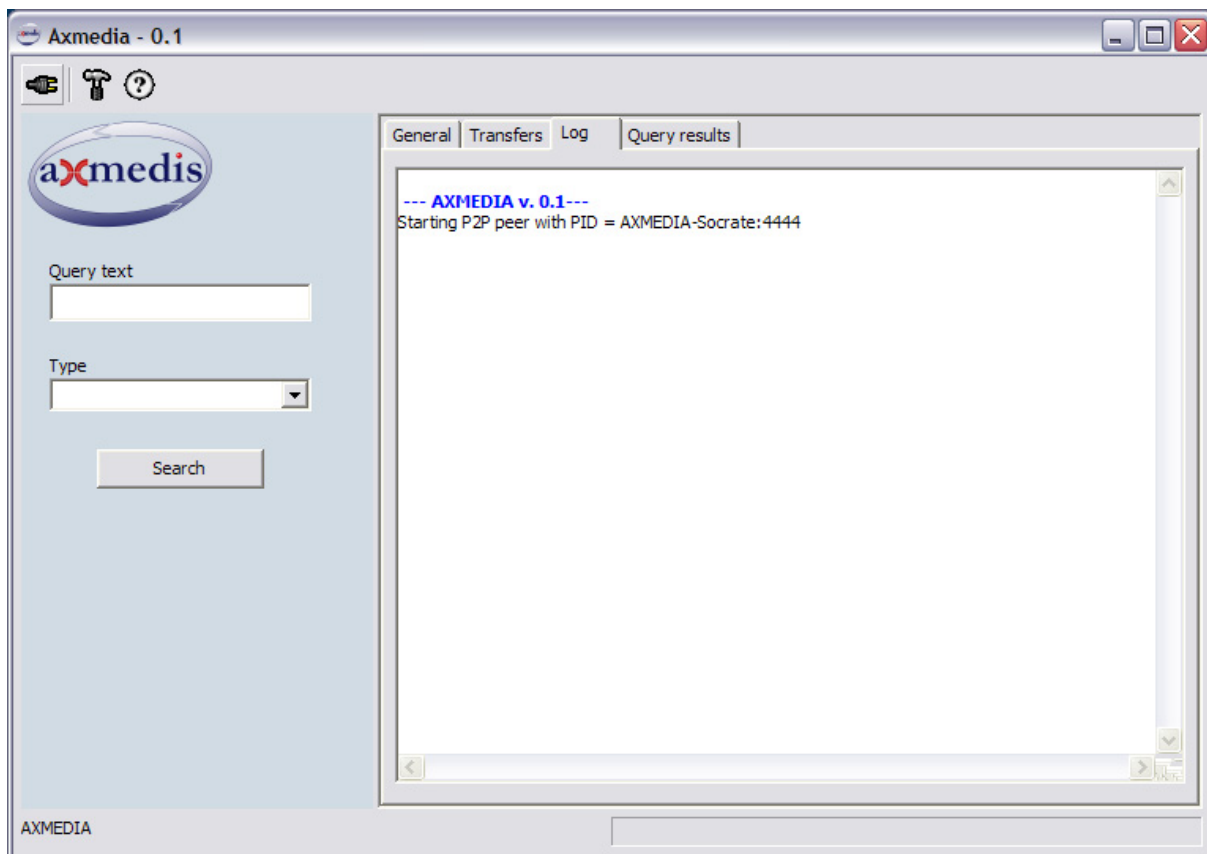
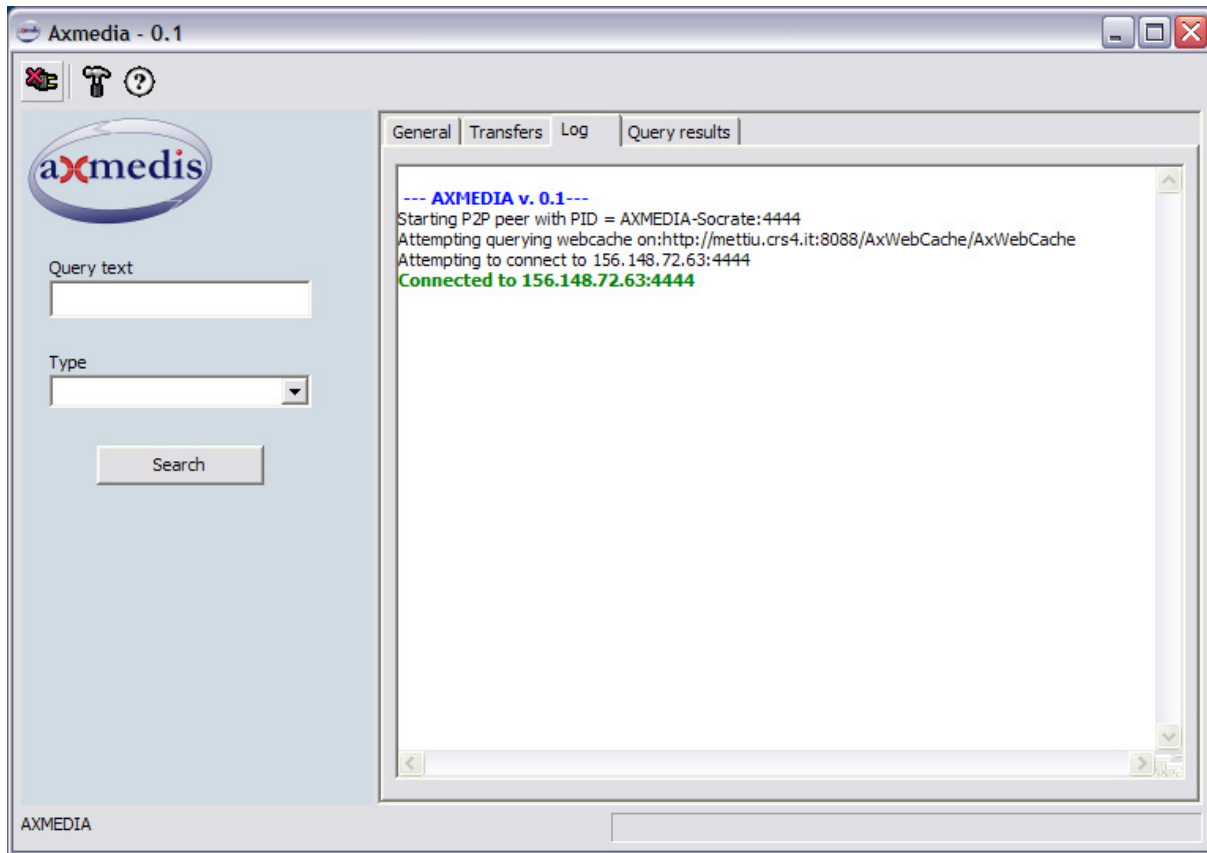


Figure 21 – AXMEDIA startup

The application is now ready to be commanded for connection.

Selecting the Connect button on the toolbar, AXMEDIA starts the tasks of bootstrap and discovering in order to attempt a connection to the P2P Network. To do this the application connects to the WebCache(s) specified in the configuration file in order to find at least one IP and port of a living hub peer in the AXMEDIS P2P network; the Log tab in the GUI reports what application is trying to do and the task results. This features are shown in the screenshot of Figure 22.



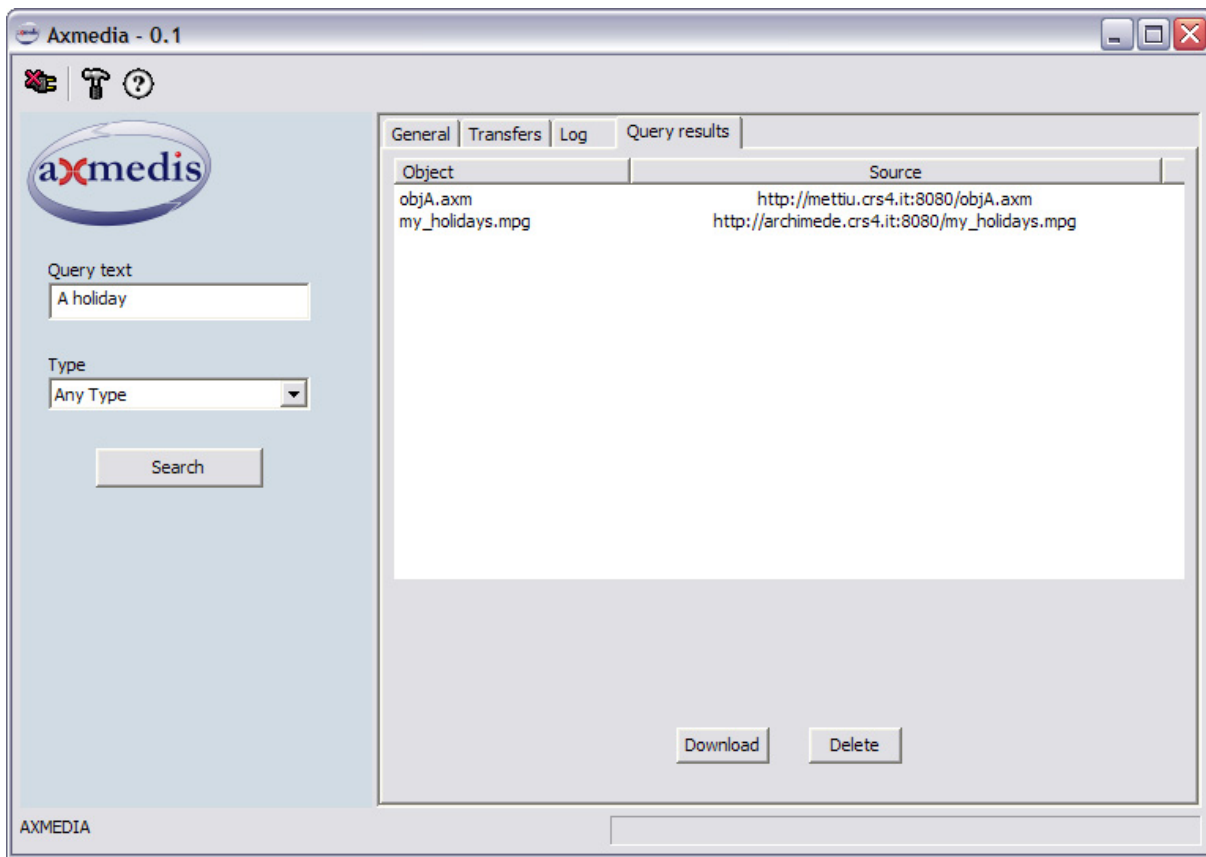
**Figure 22 – AXMEDIA successfully connected**

The screenshot of Figure 22 shows AXMEDIA prototype after successfully connected to the P2P network. It has connected to the WebCache running on the visible URL and it has retrieved a valid IP and port information for a running hub peer in the network.

After that it has successfully established a connection with that hub.

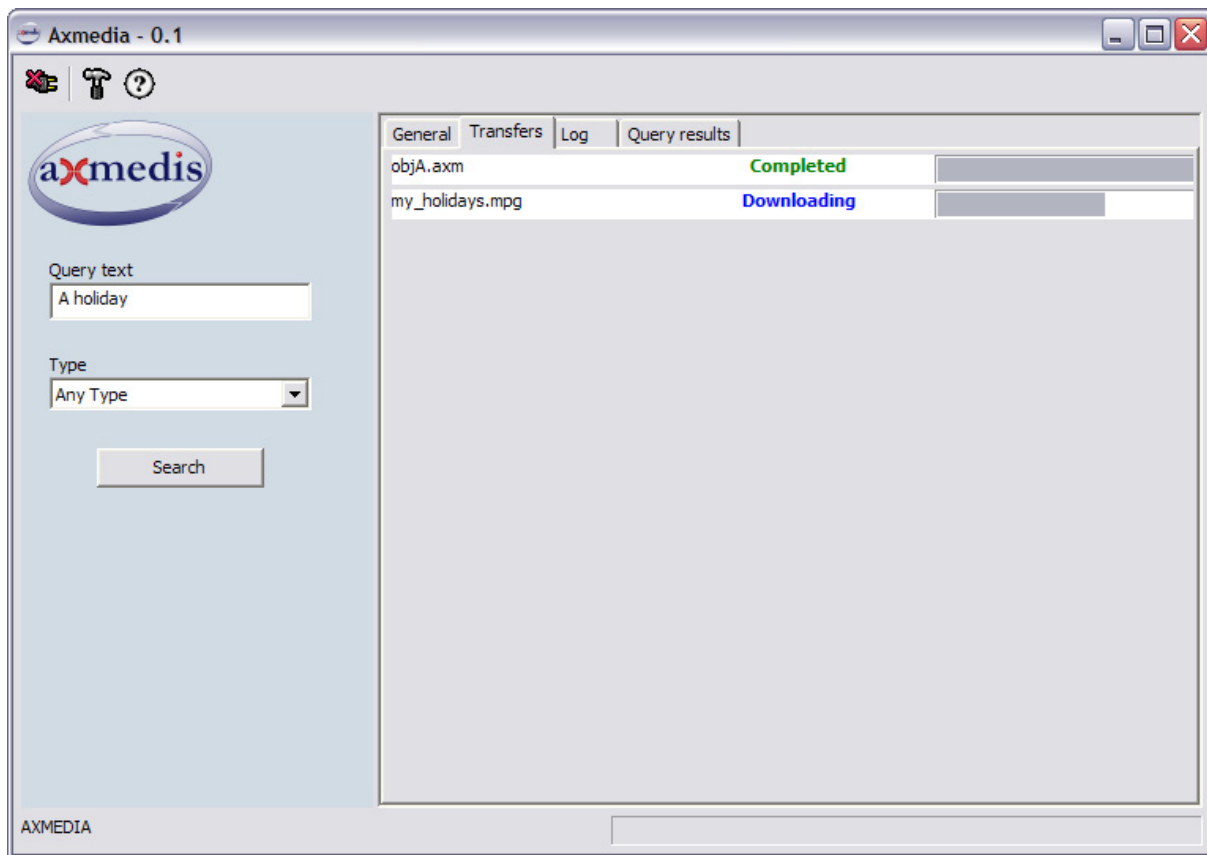
Now the application is ready to performs its operations on the P2P, like querying for contents.

Using the Query User Interface, on the left side of the GUI, the user can make queries in the P2P network. The screenshot in Figure 23 shows the query results obtained after have made a query.



**Figure 23 – AXMEDIA query results**

Using this Results GUI, the user can start object download sessions and monitor their progress and status in the Traffic GUI. The screenshot in Figure 24 shows the Traffic GUI.



**Figure 24 – AXMEDIA traffic GUI**

The screenshot shows the Traffic GUI in which one object has successfully been downloaded and another one is still running (where a progress bar shows the download progress).

Going back to the Log GUI by clicking on the Log tab, the user may have a track of all performed operations and related status and events. The screenshot in Figure 25 shows the performed actions of the example session used till now.

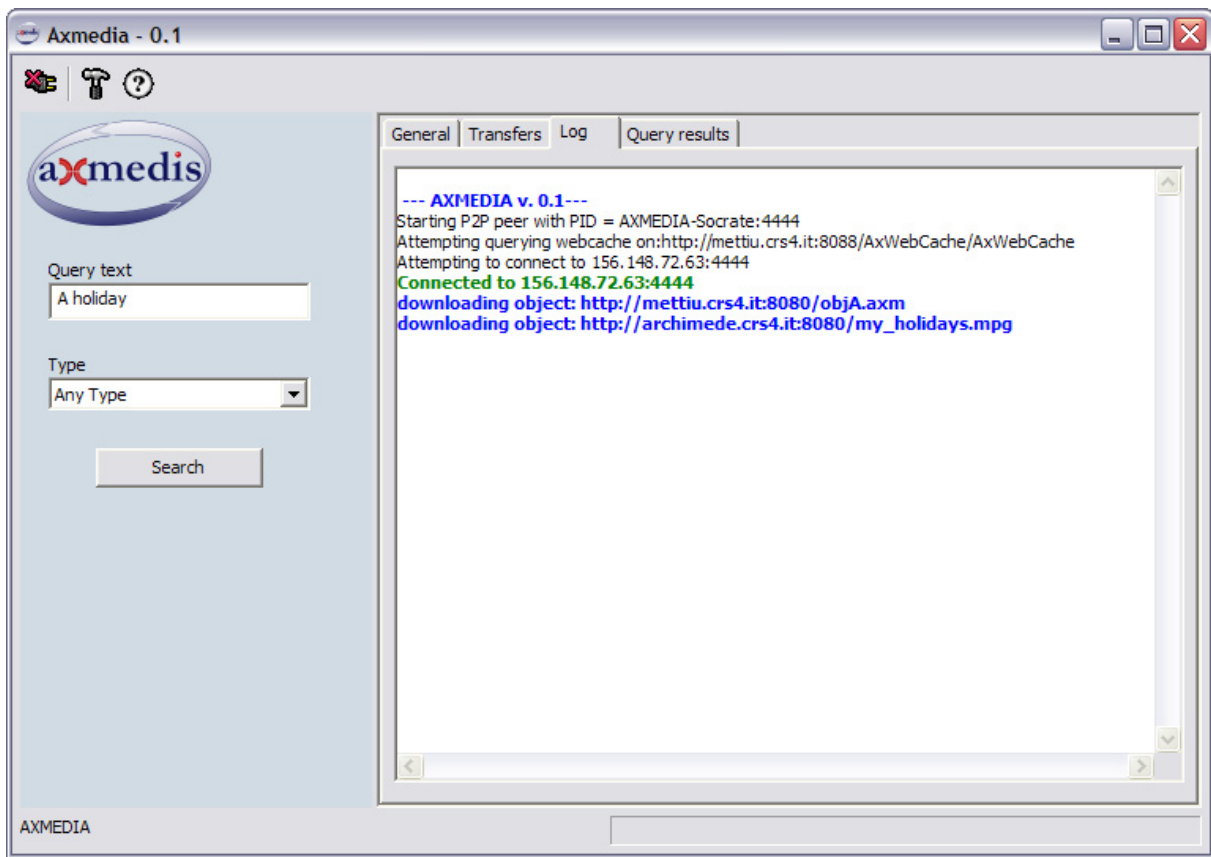


Figure 25 – AXMEDIA logged activities

## 6 AXMEDIS clients for distribution on PC (EPFL, DSI)

### 6.1 State of the art about MPEG-21 clients (EPFL, DSI)

As MPEG-21 [1, 77] is very recent and some parts of it are still under development, the state of the art in the domain of MPEG-21 terminal players is not very rich. Nevertheless we would like to signal two relevant examples in the following.

#### 6.1.1 SMICL Viewer

The SMICL viewer is one of the first players/viewers developed for MPEG-21, developed at the University of Wollongong, Australia. This viewer supports a subset of the MPEG-21 Digital Item Declaration (DID). It is written in C++ using the wxWindows toolkit for portability. This player is able to read a DID and display it as a tree structure. When a user clicks on one component in the tree, these resources are displayed. The player can render images and text, but not yet for video.

The GUI provides a few menu options:

- Open a DIDL file
- Change configuration
- List IPMP tools
- Clear cache

IPMP tools are also partly implemented, as the viewer supports some IPMP messages.

#### 6.1.2 ENTHRONE MPEG-21 Terminal

The first case of systematic effort to implement an MPEG-21 compatible terminal player comes from the IST-ENTHRONE Project, started in 2004 and of which EPFL is also active partner [78].

The end user terminal complying with MPEG-21 specifications and supporting the Integrated Management System (IMS) concept developed in Enthrone, comprises several components related either to the management and processing of Multimedia Content and associated information (Digital Items, Metadata, Protection, and finally Media) or related to the Enthrone specific approach for monitoring and signaling Quality Of Service parameters to the IMS for performing actions to provide the user with the best possible service.

The actual implementation of the Enthrone MPEG-21 Terminal software is based on a set of modules with different levels of integration:

- The *Middleware module* covers the functionality of the Demultiplexer that is in charge of detecting which parts of the data flow from the network shall be delivered to the other components, namely: DID's, Metadata, Video and Audio data (and possibly other media streams for Object and Scene Description in case of a complete MPEG-4 presentation), and finally IPMP data is routed to the IPMP module.
- The *DID Browser module*, is responsible for presenting the user with a readable version of the information carried by MPEG-21 compliant Digital Items Descriptors. The *Media Player module*, includes the basic functionality of decoding elementary streams for video and audio. In particular, the Media Player used in the Enthrone MPEG-21 Terminal supports MPEG-4 Video (IS 14496-2) and MPEG-4 Audio AAC (IS 14496-3) compliant streams.

- The *IMS module* covers the communication between the Terminal and the other components of the Integrated Management System.
- The *IPMP module* implements the functionality of “Intellectual Property Management and Protection” as defined in MPEG parlance, or “Digital Rights Management” in a more generic context. This module is tightly coupled with the Media Player, since the IPMP system is responsible for controlling the (authorized) usage of multimedia content in the Terminal, with control points that can be placed either at the input or at the output of the media decoders, depending on the type of IPMP tool used.

## 6.2 State of the art on other multimedia player terminals (EPFL)

Other multimedia tools, mainly based on proprietary formats, are currently spreading on the market. They are based on frameworks that are not as flexible and powerful as MPEG-21, however they constitute a state of the art in the domain, since as noticed above MPEG-21 is still in development stage and current tools are poor. Reviewing these frameworks is important as it provides a direct investigation about what currently means a state of the art player terminal in terms of media support, security, flexibility and other aspects; this is useful to learn about successful features of client terminal players for PC platforms and also to show how much advanced the MPEG-21 based AXMEDIS client will result.

We review here the main multimedia frameworks in their actual state. We do not speculate about their future, or about their possible evolutions. The landscape is likely to evolve quickly, some of the main actors will probably disappear, and new actors will also appear.

DRM aspects are not covered in detail, as a good review is already available in section 4 above (especially Real HELIX and others).

### 6.2.1 Flash

Flash is a proprietary system developed by Macromedia, Inc. [79]. It is composed of an authoring tool, and a viewer available for free on the most widely available platforms (Macintosh and Windows based). The viewer can be integrated in an HTML page, so Flash content can be easily integrated in Web content.

Flash is based on vector graphics. In conjunction with scripting (Actionscript), and animation (timeline based as well as scripting based), this has made of Flash the most widely used multimedia framework for the Web. The very low bit rate induced by the use of vector graphics, scripting, and timeline based animation has made of Flash a very convenient format for Web-based animation, storyboards, high quality graphics, and a suitable alternative to HTML for the development of Internet web sites.

#### Media support

The support of audio can be considered as being poor in Flash. The only compression scheme supported is mp3, together with a proprietary compression scheme known as “Nelly Mosser” for which no information is available to our knowledge. Flash supports also uncompressed schemes, PCM based, such as WAV or AIFF. For structured audio, no format – even MIDI - is supported. Video support in Flash has continued to evolve since its introduction in Flash MX and Flash Player 6. Flash Player 7 greatly improves video quality, supports higher frame rates, and provides additional opportunities for loading dynamic media at runtime.

#### System support

Flash supports the operating systems of Windows and MacOS. It cannot support the Unix, Linux, BSD system.

#### Authoring and production

Flash benefits from a proprietary authoring tool developed by Macromedia.

### **Interactivity and animation**

Interactivity and animation can be implemented in Flash by using ActionScript, a proprietary scripting language.

### **Openness and extensibility**

Flash is in principle a closed system on the client's side. No extensions can be developed, no decoders can be added, and no interactivity other than interactivity defined on the authoring side with the ActionScript scripting language can be defined to enhance the standard viewer (this is not to be confused with the extensibility functions available in the new Flash MX 2004, which are available in the Flash authoring application).

Flash is open to XML, and able to exploit XML data in a client-server architecture, via http-based protocol, or via XML socket based, real-time exploitation of data. With this functionality, it is for example possible to imagine a Flash client application exploiting XML data available on line, for example XML-based metadata such as RDF, or Dublin Core, or even MPEG-7 metadata in their XML format.

The Flash file format is itself now open, as well as some parts of the source code, and many developers are developing new Flash based solutions. For example, the NorthCode company [84] has developed SWFStudio (<http://www.northcode.com/swfstudio/>), a software which makes possible to build stand-alone executables from Flash content. In this configuration, it becomes possible to build plugins to Flash executables. The same society has developed a plugin development kit in order for other developers to build their own extensions to Flash (with the restriction that this works only with Flash stand alone applications – it is always impossible with the Flash standard client).

### **Security and privacy**

Flash implements a browser-like security sandbox scheme in order to ensure the security and privacy of Flash movie and the client machine. The sandbox defines a limited space in which a Flash movie running within the Macromedia Flash Player is allowed to operate. Its primary purpose is to ensure the integrity and security of the client's machine, and as well as security of any Macromedia Flash movies running in the player. Basically, the sandbox idea is the following: A Macromedia Flash movie executes inside a sandbox. Any information inside the sandbox can be communicated only to the domain from which the movie came. Access to information within the sandbox from outside of the sandbox is severely limited.

## **6.2.2 Windows Media**

Being preinstalled with every version of Microsoft Windows sold, Windows Media Player [80] is becoming increasingly widespread on the web.

### **Media support**

Windows Media Player supports most of media formats, but it does not support the RealNetworks content such as the .ra, .rm, .ram media file. It cannot support the QuickTime content like .mov, .qt format. As for the MPEG-4 (.mp4), Windows Media Player gives no support.

### **System support**

Windows Media Player supports the operating systems of Windows and MacOS. It cannot support the UNIX, Linux, BSD system.

### **Authoring and production**



Production of Windows Media content can be done in multiple ways: by the mean of Windows Media Encoder, or by the mean of the toolkits provided by Microsoft for this purpose. This toolkit can be accessed by the mean of the C++ language, the Visual Basic language, or even by the mean of an HTML interface.

### **Interactivity and animation**

No support of interactivity – scripting, controls, etc. – is directly available in Windows Media.

### **Openness and extensibility**

Customization of the Windows Media Player is possible by using the Software development Kit provided to this end by Microsoft. By using the SDK, it is possible to develop a customized end-user interface driving the Windows Media content, in any language supported by the Windows Media SDK (C++, Visual Basic, HTML, .net with C#, etc.).

### **Security and privacy**

Windows media frameworks implement the Windows Media digital rights management (DRM) platform to protect and securely deliver a la carte and subscription content for playback on a computer, portable device, or network device. Windows Media DRM is comprised of multiple components including Windows Media DRM for Portable Devices and Windows Media DRM for Network Devices, as well as an updated Windows Media Rights Manager SDK. These components allow for the seamless flow of content to almost any device, offer the widest range of purchase and rental options for digital media, and ensure the security of premium content as it flows from device to device. Windows Media DRM works in the following five steps: 1.Packaging 2.Distribution 3.Establishing a license server 4.License acquisition 5.Playing the digital media file to secure content providers to protect their content and maintain control over the entire process of the media distribution.

## **6.2.3 QuickTime**

### **Apple's products**

They are the following:

- QuickTime 7 Pro [81] enables H.264 video creation, audio and video capture, multi-channel audio creation and multiple files export. It is an easy-to-use tool for creating AAC audio files and 3G files for mobile viewing, editing videos and exporting movies.
- QuickTime MPEG-2 Playback Component provides QuickTime users with the ability to import and play back MPEG-2 content, including both multiplexed and non-multiplexed streams. It is suited for content creators with projects such as Professional content production and transcoding video content (from MPEG-2 video to MPEG-4 for example).
- QuickTime Broadcaster is a tool for producing live broadcast events.

### **Media support**

QuickTime 7 Player supports a wide-range of industry-standard audio formats, including AIFF, WAV, MOV, mp3, MP4 (AAC only), CAF and AAC/ADTS. For structured audio, QuickTime supports MIDI. There is no support for audio effects or 3D audio. Multichannel audio is supported by QuickTime 7 up to 24 audio channels, enabling standard surround formats. QuickTime 7 supports H264.

### **System support**

QuickTime supports the operating systems of Windows and MacOS. It cannot support the UNIX, Linux, BSD system.

### **Authoring and production**

Adobe's Premiere or Macromedia Director can generate QuickTime content. There are also a number of production tools available, like FinalCut Pro for instance. Apple does not provide authoring tools, but software like Adobe's Premiere or Macromedia Director are able to produce QuickTime content, generally by the mean of a plug-in. Apple's QuickTime-related products (QuickTime Pro, QuickTime MPEG-2 Playback and QuickTime Broadcaster) are not literally authoring tools, but provide however a few creating, encoding and editing functionalities.

### **Interactivity, animation**

No scripting language is available for defining interactivity, but interactivity can be defined by using the QuickTime Software Development Kit provided by Apple.

### **Openness, extensibility**

Extensions to QuickTime can be defined on the user's side by using the QuickTime Software Development Kit provided by Apple. It provides interfaces in C or Java QuickTime content can be embedded in a web page, but only a restricted set of functions are available from scripting languages such as JavaScript, making QuickTime not very well suitable for development of interactive content on the Web. Timeline-based, raw graphics animation is provided by authoring tools such as Adobe Premiere or Macromedia Director.

### **Security and privacy: tbd**

## **6.2.4 Real**

RealNetworks media are limited to audio, from speech, mono-channel to surround, channel music, and video. There is no native support for interactivity, vector graphics, but the Real Player [82] supports the W3C's standard for synchronized multimedia SMIL, and thus interactivity, animation and support of vector graphics can be integrated this way.

### **Media support**

Real plays every major media format Including, AVI, MP3, RealAudio, RealVideo, WAV Audio, and Windows Media. This feature makes it a very popular media player.

### **System support**

Real not only supports the operating systems of Windows and MacOS, but also support the UNIX, Linux. But it cannot support BSD system.

### **Authoring and production**

The Helix producer enables encoding of streaming media (audio, video), in the native Real formats, with different bit rates. The Helix producer cannot generate SMIL animations – but can generate the included media.

### **Interactivity, animation**

Real Media does not include any native support for interactivity or animation, but these functionalities can be integrated in SMIL animations by integration of Flash or SVG content.

### **Metadata**

There is no support for metadata in Real Media.

### **Openness and extensibility**

Real Media does not include any native support for scripting or extensibility, but the SMIL support for these features must be taken in account.

### **RealPlayer**

- Audio: The Real Player includes support for its audio proprietary format as well as for mp3 format. It is also possible to include MIDI content.
- Vector graphics, animation: Real Player supports the integration of Flash content (only Flash 3 and Flash 4), with some restrictions such as for audio content, which must be integrated using another channel (mp3, or rm). Interaction with Flash content is also supported, enabling in this manner capabilities of interactions with timeline from the user. It is for example possible to develop a simple user interface in Flash, composed of some buttons for playing, stopping, fast reviewing or forwarding an audio track, but this kind of interaction will be limited to interaction with the timeline.
- Real Player supports also integration of SVG.

### **Security**

Real implements the Helix DRM platform for secure media content delivery over PC and non-PC devices, including mobile devices and home equipments. Helix DRM includes a set of products and services enabling business models through secure rights managed distribution of movies, music and other digital content. Helix DRM provides secure media packaging, license generation and content delivery to a trusted media player base across all major platforms to multiple devices. It extends the RealPlayer and Helix Platform open architecture to accommodate the incorporation of a wide range of rights management systems. It integrates into existing infrastructures and back-end systems, supporting a broad set of business models including purchase, rental, video on-demand, and subscription services.

The above media players are all developed for the multiple kinds of content files which cover over the range of document, images, audio, video, multimedia, etc. Here, we also want to enclose two famous audio players iTunes and Winamp with the purpose of learning their good features of Graphical User Interface which could be a good example for the development of Axmedis Player.

### **6.2.5 iTunes**

iTunes [83] is also a digital media player developed by Apple Computer, for playing and organizing digital music and video files. Additionally, the program connects to the iTunes Music Store (sometimes referred to simply as "iTunes" or "iTMS") which allows users to purchase digital music files that can be played by iTunes. The player has gained and maintained a reputation as being easy to use while still providing many features for obtaining, organizing, and playing music. iTunes is also the principal way to manage the music on Apple's popular iPod digital audio player. The program is freely downloadable and is also supplied with Mac OS X as well as Apple's iLife home-application suite.

#### **Media Support**

iTunes can currently encode to MP3, AIFF, WAV, MPEG-4 AAC, and Apple Lossless, and can play anything QuickTime can play (even video formats, as long as they have audio). In order to play other formats such as the Ogg Vorbis audio format iTunes requires addition of QuickTime components. However, the extensions for Ogg Vorbis does not work with QuickTime version 7 and Mac OS Tiger installed. In May 2005, video support was introduced to iTunes with the release of iTunes 4.8. But Video support in iTunes is still limited at this point iTunes is so far still incompatible with the most common video formats such as .MPEG and .WMV.

#### **System support**

iTunes supports Windows and MacOS. It cannot support the UNIX, Linux and BSD system.

**Authoring and production**

iTunes was developed from SoundJam MP, a popular commercial MP3 application distributed by the Macintosh software company Casady & Greene.

**Openness and extensibility**

On the Macintosh, iTunes is tightly integrated with Apple's iWork suite of applications and the rest of the applications in iLife.

**Security and privacy: tbd****6.2.6 Winamp**

Winamp [85] is an audio player made by Nullsoft, part of Time Warner. It is skinnable, multi-format freeware. Originally, MP3 playback was based on the AMP decoding engine by Tomislav Uzelac et al. In later versions this was replaced with Nitrane, a proprietary decoder created by Nullsoft and subject of a lawsuit from Playmedia Systems, Ltd. After an out of court settlement and licensing agreement, Nullsoft switched to an ISO decoder from Fraunhofer Gesellschaft, the developers of the MP3 format

**Media Support**

Winamp support a wide range of audio format file including MIDI, MOD, MP3, Ogg Vorbis, WAV, WMA and many other audio formats.

**System support**

Winamp only supports Windows. It cannot support MacOS, UNIX, Linux, and BSD system.

**Authoring and production**

Winamp was first released by Justin Frankel in 1997.

**Security and privacy: tbd**

The features related to these above media players will be summarized in the following tables.

**Table 3 – General Features and Information**

	<b>Creator</b>	<b>First public release date</b>	<b>Stable version</b>	<b><a href="#">Software license</a></b>	<b>Proprietary format</b>
<b>Flash</b>	Macromedia	December 1996	8.0	<a href="#">Proprietary</a>	Flash
<b>Director</b>	Macromedia	1988	MX 2004	<a href="#">Proprietary</a>	DCR
<b><a href="#">iTunes</a></b>	<a href="#">Apple Computer</a>	<a href="#">January, 2001</a>	4.9	<a href="#">Proprietary</a>	<a href="#">Apple Lossless</a>
<b><a href="#">QuickTime</a></b>	<a href="#">Apple Computer</a>	<a href="#">December, 1991</a>	7.0.1	<a href="#">Proprietary</a>	<a href="#">QuickTime</a>
<b><a href="#">RealPlayer</a></b>	<a href="#">RealNetworks</a>	<a href="#">1995</a>	10	<a href="#">Proprietary</a>	<a href="#">RealAudio, RealVideo</a>
<b><a href="#">Winamp</a></b>	<a href="#">Nullsoft</a>	<a href="#">June, 1997</a>	5.094	<a href="#">Proprietary</a>	<a href="#">NSV</a>
<b><a href="#">Windows Media Player</a></b>	<a href="#">Microsoft</a>	<a href="#">November, 1992</a>	10	<a href="#">Proprietary</a>	<a href="#">WMA, WMV</a>

Table 4 – Operating System support (on which the players can run natively without emulation)

	<a href="#">Windows</a>	<a href="#">Mac OS X</a>	<a href="#">Linux</a>	<a href="#">BSD</a>	<a href="#">Unix</a>
<b>Flash</b>	Yes	Yes	No	No	No
<b>Director</b>	Yes	Yes	No	No	No
<a href="#">iTunes</a>	2000/XP/2003 only	Yes	No	No	No
<a href="#">QuickTime</a>	Yes	Yes	No	No	No
<a href="#">RealPlayer</a>	Yes	Yes	Yes	No	Yes
<a href="#">Winamp</a>	Yes	No	No	No	No
<a href="#">Windows Media Player</a>	Yes	Yes	Planned	No	No

Table 5 – Main Features

	<b>Audio playback</b>	<b>Video playback</b>	<b>Outbound streaming</b>	<b>Skinnable</b>	<b>Media Database</b>
<b>Flash</b>	Yes	Yes	Yes	No	Yes
<b>Director</b>	Yes	Yes	Yes	No	Yes
<a href="#">iTunes</a>	Yes	Yes	Yes	No	Yes
<a href="#">QuickTime</a>	Yes	Yes	No	Partial	No
<a href="#">RealPlayer</a>	Yes	Yes	No	Yes	Yes
<a href="#">Winamp</a>	Yes	Yes	No	Yes	Yes
<a href="#">Windows Media Player</a>	Yes	Yes	No	Yes	Yes

Table 6 – Audio Format support

	<b>Lossy compression</b>						<b>Lossless compression</b>		
	<b>MP3</b>	<b>WMA</b>	<b>RealAudio</b>	<b>Vorbis</b>	<b>AAC</b>	<b>AC3</b>	<b>APE</b>	<b>FLAC</b>	<b>ALAC</b>
<b>Flash</b>	Yes	Yes	No	No	No	No	No	No	No
<b>Director</b>	Yes	Yes	Yes	Yes	Yes	?	?	?	?
<a href="#">iTunes</a>	Yes	Partial	No	No	Yes	No	No	No	Yes
<b>QuickTime</b>	Yes	No	No	No	Yes	No	?	No	Yes
<b>RealPlayer</b>	Yes	Yes	Yes	Yes	Yes	?	?	?	?
<b>Winamp</b>	Yes	Yes	No	Yes	Yes	No	No	No	No
<b>Windows Media Player</b>	Yes	Yes	No	No	No	No	No	No	No

Table 7 – Video Format support

	<a href="#">MPEG-1</a>	<a href="#">MPEG-2</a>	<a href="#">MPEG-4</a>	<a href="#">WMV</a>	<a href="#">RealVideo</a>	<a href="#">Theora</a>	<a href="#">Flash</a>
<b>Flash</b>	Yes	Yes	No	Yes	No	No	Yes
<b>Director</b>	Yes	?	?	No	Yes	?	Yes
<a href="#">iTunes</a>	Yes	No	Yes	No	No	No	Yes
<a href="#">QuickTime</a>	Yes	No	Yes	No	No	No	Yes
<a href="#">RealPlayer</a>	Yes	?	?	No	Yes	?	Yes
<a href="#">Winamp</a>	Yes	No	No	Yes	No	No	No
<a href="#">Windows Media Player</a>	Yes	Yes	No	Yes	No	No	Yes

Table 8 – Container Format support

	<a href="#">AVI</a>	<a href="#">ASF</a>	<a href="#">QuickTime</a>	<a href="#">OGM</a>	<a href="#">Matroska</a>	<a href="#">MP4</a>
<b>Flash</b>	Yes	Yes	No	No	No	No
<b>Director</b>	Yes	?	Yes	?	?	Yes
<a href="#">iTunes</a>	Yes	?	Yes	?	?	Yes
<a href="#">QuickTime</a>	Yes	No	Yes	No	?	Yes
<a href="#">RealPlayer</a>	Yes	No	No	?	?	?
<a href="#">Winamp</a>	Yes	No	No	No	No	Yes
<a href="#">Windows Media Player</a>	Yes	Yes	No	No	No	No

### 6.3 Prototype description (DSI, EPFL)

Two prototype players have been developed.

The first one exploited the features of Microsoft Foundation Classes in order to rapidly develop a user friendly graphical interface able to open and display objects and the associated AXMEDIS hierarchy.

The second player is based on an open source SMIL player called AMBULANT which has been “embedded” into a WxWidgets application implementing the user interface. The implementation of this player permitted to appreciate the flexibility of the SMIL language for the creation of multimedia scenes composed by several synchronized media objects.

The following sections provide some details and screenshots of the developed applications.

#### 6.3.1 MFC based Player

Technical details

Reference to the AXFW location of the demonstrator	<a href="https://cvs.axmedis.org/repos/Applications/activex/doc/test">https://cvs.axmedis.org/repos/Applications/activex/doc/test</a>
List of libraries used	MFC
References to other major components needed	AXMEDIS ActiveX
Problems not solved	
Configuration and execution context	
Programming language	Visual Basic (.NET)

The preliminary prototype of the AXMEDIS PC Player allows to:

- load an axmedis object
- browse the content in the object (only resources)
- hide/show the AXMEDIS hierarchy
- play/stop the content fruition (for audio/video)

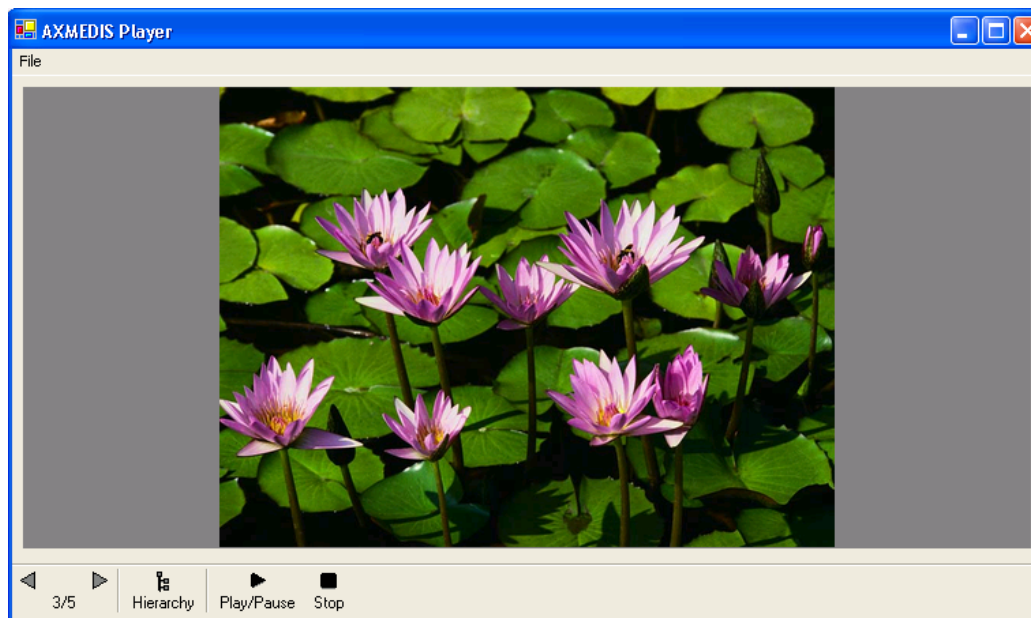


Figure 26 - AXMEDIS PC player rendering an ActiveX image

Note: in the figure above the ActiveX is only the image and not the buttons

When the Hierarchy button is pressed, the AXMEDIS Hierarchy is shown:

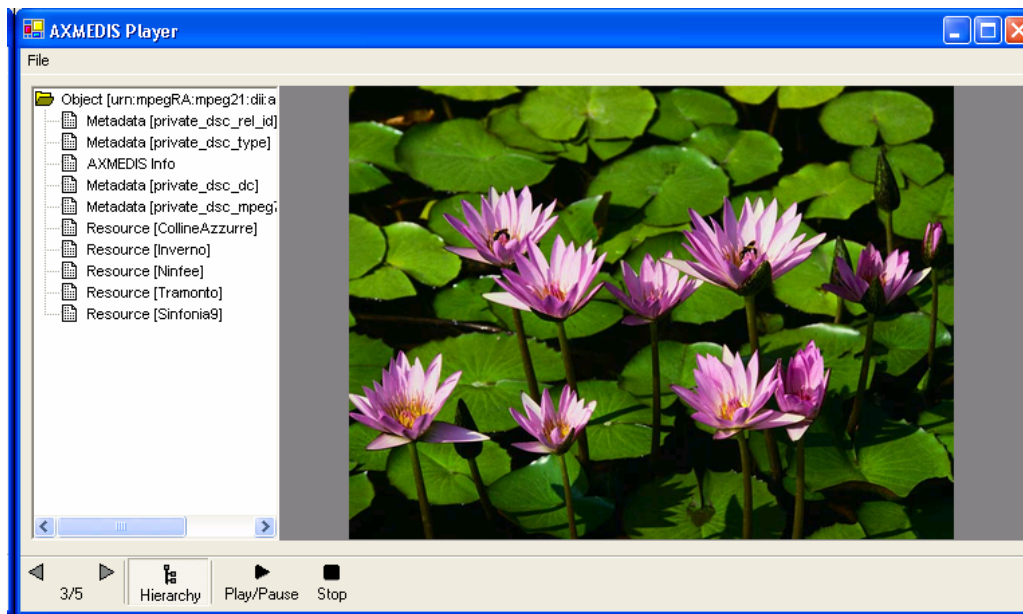


Figure 27 - AXMEDIS hierarchy shown with the resource

### 6.3.2 SMIL Player

#### Technical details

Reference to the AXFW location of the demonstrator	<a href="https://cvs.axmedis.org/repos/Applications/smil-player">https://cvs.axmedis.org/repos/Applications/smil-player</a>
List of libraries used	wxWidgets
References to other major components needed	AXOM
Problems not solved	Complete wxWidgets porting, support of main AXMEDIS components necessary for integration, internal media types support
Configuration and execution context	
Programming language	C++

A version of the AMBULANT SMIL player running embedded in a wxWidgets application is ready. The user can do the standard operations of a player: play, stop, pause, close and open (see also DE5.1.1).

The application has been built by modifying a wxWidgets sample called *minimal*. The source code for this application has to be placed in the directory **\$WXWIDGETS\_INSTALL\_DIR\wxWindows-2.4.2\samples\minimal\_modified** where the Visual Studio 7 Solution file is **wxWindows-2.4.2\samples\minimal\_modified\minimal.sln**.

To use AMBULANT the application must be linked to **libambulant\_win32.lib** because AMBULANT is implemented as a static library.

The main steps necessary to integrate the AMBULANT player in a wxWidgets application can be highlighted by comparing the two files **minimal\minimal.cpp** and **minimal\_modified\minimal.cpp**. This comparison will show that the lines of code added to the original application are not many.

The most important modifications to *minimal.cpp* performed to integrate AMBULANT are the following:

```
dummy = new gui_player(s_player_callbacks, u);
```

The line above creates an instance of the AMBULANT player.

The **u** parameter contains the file name of the SMIL file that will be played.

The **s\_player\_callbacks** parameter is a class that contains a HANDLE to the window where the Smil presentation will be displayed (a HANDLE is the identifier of a window for the Windows OS. A HANDLE = DWORD = int = 32 bits).

```
m_canvas = new MyCanvas( this );
```

The line above creates the wxWidgets window in which the Smil presentation shall be displayed.

```
s_hwnd = (HWND) GetHandle();
```

The line above returns the HANDLE of the window in which the SMIL presentation has to be displayed. AMBULANT will need this HANDLE and to retrieve it it shall call the function `new_os_window()` of the class `s_player_callbacks` (derived from `gui_callbacks`).

Other modifications to *minimal.cpp* have been performed to add a toolbar with the standard player buttons - play, stop, pause - and to add some items in the menus such as **File→Load**.



Figure 28 - Sample SMIL presentation decoded and rendered by the SMIL player



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## 8 Glossary

### A

**API, Application Programming Interface**

*A set of definitions of the ways one piece of computer software communicates with another.*

**ASP, Active Server Pages**

*A web-scripting language by Microsoft.*

### B

**B2B, Business to Business**

*Refers to one business communicating with or selling to another.*

**B2C, Business to Consumer**

*Refers to a business communicating with or selling to an individual rather than a company.*

### C

**CM, Content Management**

*Designs the set of processes and technologies supporting the evolutionary life cycle of digital information.*

**CMS, Content Management System**

*A software tool designed to help content managers create, manage, and publish their content.*

**CRM, Customer Relationship Management**

*An information industry term for methodologies, software, and Internet capabilities that help an enterprise manage customer relationships in an organized way.*

**CSS, Cascading Style Sheets**

*A style sheet format for HTML documents endorsed by the World Wide Web Consortium.*

### D

**DAM, Digital Asset Management**

**DRM, Digital Rights Management**

*A system for protecting the copyrights of digital content.*

### E

**ECM, Enterprise Content Management**

*The set of technologies, tools, and methods used to capture, manage, store, preserve, and deliver content across an enterprise.*

**ERP, Enterprise Resource Planning**

*An integrated information system that serves all departments within an enterprise.*

## F

### **FTP, File Transfer Protocol**

*A protocol used to transfer files over a TCP/IP network.*

## G

### **GNU, Gnu's Not UNIX**

*A project sponsored by the Free Software Foundation that develops and maintains a complete software environment.*

### **GPL, GNU General Public License**

*The license that accompanies the GNU software from the Free Software Foundation.*

### **GUI, Graphical User Interface**

*A computer terminal interface based on graphics instead of text.*

## H

### **HTTP, HyperText Transport Protocol**

*The communications protocol used to connect to servers on the World Wide Web.*

### **HTTPS, HyperText Transport Protocol Secure**

*Version of the HTTP protocol that enables secured transmission of Web pages.*

### **HTML, HyperText Markup Language**

*The document format language used on the World Wide Web.*

## I

### **ICE, Information and Content Exchange**

*A data sharing specification that allows one Web site to obtain data from another Web site.*

### **IP, Internet Protocol**

*The network layer protocol in the TCP/IP communications protocol suite.*

## J

### **J2EE, Java 2 Enterprise Edition**

*A version of Java for developing and deploying enterprise applications.*

## L

### **LDAP, Lightweight Directory Access Protocol**

*A protocol used to access a directory listing.*

## N

**.NET**

*Microsoft's framework for Web services and component software.*

**O**

**ODBC, Open DataBase Connectivity**

*A database programming interface from Microsoft that provides a common language for applications to access databases on a network.*

**R**

**RDF, Resource Description Framework**

*A standard for describing resources on the Web endorsed by the World Wide Web Consortium.*

**RSS, Really Simple Syndication**

*A syndication format (developed by Netscape in 1999) for aggregating updates to blogs and the latest news from Web sites.*

**S**

**SSL, Secure Sockets Layer**

*A protocol developed by Netscape for transmitting private documents on the Internet.*

**SCORM, Shareable Content Object Reference Model**

*A standard for web-based E-learning.*

**SOAP, Simple Object Access Protocol**

*A message-based protocol based on XML for accessing services on the Web.*

**U**

**UDDI, Universal Description Discovery and Integration**

*An industry initiative for a universal business registry of Web services.*

**UML, Unified Modeling Language**

*An object-oriented analysis and design language.*

**URI, Uniform Resource Identifier**

*The addressing technology for identifying resources on the Internet.*

**URL, Uniform Resource Locator**

*A type of uniform resource identifier (URI) that uses an HTTP connection.*

**W**

**WCM, Web Content Management**

**WSDL, Web Services Description Language**

*An XML-based language (Developed by Microsoft and IBM) for defining Web services.*

**WYSIWYG, What You See Is What You Get**

*A graphical interface to a process which shows how the end-result will look as it is being produced.*

## X

**XHTML**, e**X**tensible **H**yper**T**ext **M**arkup **L**anguage

*A reformulation of HTML markup language with the same expressive possibilities but a stricter syntax.*

**XML**, e**X**tensible **M**arkup **L**anguage

*A metalanguage used to design markups languages.*

**XSL**, e**X**tensible **S**tylesheet **L**anguage

*A standard from the World Wide Web Consortium for describing a style sheet for XML documents.*

**XSLT**, e**X**tensible **S**tylesheet **L**anguage **T**ransformation

*Processing extensions to the XSL stylesheet language used to convert XML documents.*